**Biju**

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[**biju.115742@2freemail.com**](mailto:biju.115742@2freemail.com)

**UAE: C.o 0502360357**

***IT Administrator with over 8 years of experience providing excellent IT support to network users and consulting clients***

**Career Objective**

Experienced and knowledgeable Information Technology professional seeking to contribute training and acquired skills within a Tier-1 technical support and/or help desk role.

  Work well independently or in a group setting providing all facets of computer support such as troubleshooting, installations, and maintenance.  In-depth knowledge and understanding of numerous software packages and operating systems.  Skilled in providing customer and end-user help desk support.  Easily identify and resolve technical issues and concerns

**Professional Experience**

**Syscoms College, U.A.E**

Designation : **IT Administrator**

Period : February 2011 to July 2017

***Responsibilities:***

* Perform daily system monitoring, verifying the integrity and availability of all hardware, and verifying completion of scheduled jobs such as backups.
* System Administration & Maintenance.
* Wireless LAN Administration.
* Provided computer, network and printer support

**CMS Info systems Pvt Ltd, India**

Designation : **Technical Head**

Period : October 2006 to February 2011.

**Vinayaka Electronics Kollam**

Designation : **Desktop Support Engg**

Period : September 2005 to September 2006.

**Technical Certification/Skills**

* MCSE 2012 R2Server Infrastructure
* MCSA 2008 Certified
* MCITP 2008 Certified
* CCNA Routing and Switching Certified
* Microsoft Virtualization
* SCVMM 2012 R2
* RHCSA Certified

**Additional Skills**

* Adept with Microsoft Office Suite (Word, PowerPoint, Outlook, Excel, Access)
* Experienced in CCTV
* Experienced in Structured Cabling

**Education**

* Diploma in Computer Science and Engg(Completed)from KVGP, Sullia, Karnataka.
* Higher Secondary from SSVHSS Chirayinkil, Kerala India
* Diploma in Hardware & Networking in GMIT Ernakulam, Kerala, India.

**Personal Details**

DOB : 24-03-1976

Nationality : Indian