

*ANISH.*

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***IT/Network/System Engineer***

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| **OBJECTIVE** | | |
| * + - Seeking challenging assignment and responsibility with an opportunity for growth and career advancement as a successfully achievement. | | |
| **SKILLS** | | |
| * Configured Cisco MPLS & DIA Routers using RIP, IGRP, OSPF, EIGRP. * Configured Cisco Switches (2550, 3524, and 2900) * Securing network resources with shared folder permissions and Implementing file security system. * Hands on in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers. * Managing and Maintaining the Servers, PC’s, Routers and Switches. * Backup Management, Reporting and Recovery * Configure Traffic Shaping to optimize utilization on ATM Backbone * Updating servers with latest service packs and hot fixes * Technical support of Windows Servers. * Implementation of TCP/IP and related Services-DHCP/DNS/WINS * Created and deployed desktop images using Symantec Ghost 10 * Preparing monthly work status report and updating technology specific documents. | | |
| **WORK EXPERIENCE** | | |
| **Job Profile:**   * Installed Windows & Unix server with LAN and Metro LAN for school carriculam virtualization. * Active directory management, NTFS security, disk quota management. * Updating servers with latest service packs and hot fixes. * Active Directory users and groups management. * Remote administration of servers using Team viewer & RDC. * Implementation of TCP/IP and related Sevices-DHCP/DNS/WINS * Implementing and administration Active Directory services, replication, Trust Relationship and enforcing Domain wide Group Policies. * Perform other duties as assigned   **Job Profile:**   * Worked as 24/7 engineer support * Installed & Configured T1/E1 modems (RAD FCD, LOOP), converters (RAD E1.CTC). * Coordinating with various Telco’s (BSNL, RIL, Airtel, TTSL, and Tulip) for implementation of new leased lines, RF links and restoration of faulty links. * Configuring/troubleshooting Customer end router(Cisco 2600,2651,1700 etc) * Follow up with the Service providers for RFO/RCA on service impact issues. * Project planning, coordinating with Telco, order management team, customer and sales team to deliver the services within committed time lines. * Coordinating with upstream providers and Level-3 on issues relating to latency, routing path change, reachability for internet customers. * Coordinating with BT Global Helpdesk for conducting end to end loop tests for GPNS (Global Private Network Service) circuits. * Monitoring customer’s bandwidth utilization on monthly basis through MRTG tool. | logo  **SOS HR Solutions**  **(Abu Dhabi, UAE)**  ***JAN 2012 – Till Date***  ***IT Administrator***    **BT Global Communications**  **(Bangalore Node ,India)**  ***Dec 2005- Dec 2010***  ***Engineer Node & Field Operations*** | |
| **Job Profile:**   * Installation, Configuration and trouble shooting of Desktops, Servers, Scanners, Printers and Modems * Servicing of branded Desktops, Laptops, Servers, and peripherals. Identified network problems and gave resolutions. * Collecting, analyzing and developing solution for customer feedback * Meeting the customer, create business opportunities * Product presentation and demos * Collecting ,analyzing and making resolution for customer feedback | **Focuz Computers**  **(Trivandrum, India)**  **April 2004 - February 2005**  ***Service Engineer*** | |
| **Job Profile:**   * Troubleshooting of LAN network and server (windows 2000 server). * Interacting with users/clients for network problems * Provided essential instructions and user maintenance procedures suitable for all functions of LAN users. * Patch Management - Configuring Windows auto update and Software Update Server (SUS) * Vendor Management - Co-ordination of vendors who provide different services | **Somu Group**  **(Bangalore , India)**  **March 2002 - June 2003**  ***System Engineer*** | |
|  | **EDUCATION** | |
| |  |  | | --- | --- | | Diploma In Electronics & Instrumentation. | University Degree | | Tamilnadu technical education board | University | | 2000 | Graduation Year | |  | |
| **TECHNICAL CERTIFICATIONS AWARDED** | | |
| 1. **CCNA** 2. **MCSE** 3. **HARDWARE & NETWORKING** |  | |