

*ANISH.*

*ANISH.129392@2freemail.com*

***IT/Network/System Engineer***

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| **OBJECTIVE** |
| * + - Seeking challenging assignment and responsibility with an opportunity for growth and career advancement as a successfully achievement.
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| **SKILLS** |
| * Configured Cisco MPLS & DIA Routers using RIP, IGRP, OSPF, EIGRP.
* Configured Cisco Switches (2550, 3524, and 2900)
* Securing network resources with shared folder permissions and Implementing file security system.
* Hands on in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers.
* Managing and Maintaining the Servers, PC’s, Routers and Switches.
* Backup Management, Reporting and Recovery
* Configure Traffic Shaping to optimize utilization on ATM Backbone
* Updating servers with latest service packs and hot fixes
* Technical support of Windows Servers.
* Implementation of TCP/IP and related Services-DHCP/DNS/WINS
* Created and deployed desktop images using Symantec Ghost 10
* Preparing monthly work status report and updating technology specific documents.
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| **WORK EXPERIENCE** |
| **Job Profile:** * Installed Windows & Unix server with LAN and Metro LAN for school carriculam virtualization.
* Active directory management, NTFS security, disk quota management.
* Updating servers with latest service packs and hot fixes.
* Active Directory users and groups management.
* Remote administration of servers using Team viewer & RDC.
* Implementation of TCP/IP and related Sevices-DHCP/DNS/WINS
* Implementing and administration Active Directory services, replication, Trust Relationship and enforcing Domain wide Group Policies.
* Perform other duties as assigned

**Job Profile:** * Worked as 24/7 engineer support
* Installed & Configured T1/E1 modems (RAD FCD, LOOP), converters (RAD E1.CTC).
* Coordinating with various Telco’s (BSNL, RIL, Airtel, TTSL, and Tulip) for implementation of new leased lines, RF links and restoration of faulty links.
* Configuring/troubleshooting Customer end router(Cisco 2600,2651,1700 etc)
* Follow up with the Service providers for RFO/RCA on service impact issues.
* Project planning, coordinating with Telco, order management team, customer and sales team to deliver the services within committed time lines.
* Coordinating with upstream providers and Level-3 on issues relating to latency, routing path change, reachability for internet customers.
* Coordinating with BT Global Helpdesk for conducting end to end loop tests for GPNS (Global Private Network Service) circuits.
* Monitoring customer’s bandwidth utilization on monthly basis through MRTG tool.
 | logo**SOS HR Solutions** **(Abu Dhabi, UAE)**  ***JAN 2012 – Till Date*** ***IT Administrator*****BT Global Communications**  **(Bangalore Node ,India)**  ***Dec 2005- Dec 2010*** ***Engineer Node & Field Operations*** |
| **Job Profile:** * Installation, Configuration and trouble shooting of Desktops, Servers, Scanners, Printers and Modems
* Servicing of branded Desktops, Laptops, Servers, and peripherals. Identified network problems and gave resolutions.
* Collecting, analyzing and developing solution for customer feedback
* Meeting the customer, create business opportunities
* Product presentation and demos
* Collecting ,analyzing and making resolution for customer feedback
 | **Focuz Computers****(Trivandrum, India)****April 2004 - February 2005*****Service Engineer***  |
| **Job Profile:** * Troubleshooting of LAN network and server (windows 2000 server).
* Interacting with users/clients for network problems
* Provided essential instructions and user maintenance procedures suitable for all functions of LAN users.
* Patch Management - Configuring Windows auto update and Software Update Server (SUS)
* Vendor Management - Co-ordination of vendors who provide different services
 | **Somu Group****(Bangalore , India)****March 2002 - June 2003*****System Engineer*** |
|  | **EDUCATION** |
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|  Diploma In Electronics & Instrumentation. |  University Degree  |
|  Tamilnadu technical education board  |  University |
|  2000 |  Graduation Year |

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| **TECHNICAL CERTIFICATIONS AWARDED** |
| 1. **CCNA**
2. **MCSE**
3. **HARDWARE & NETWORKING**
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