**AJAI**

E-mail: ajai.133712@2freemail.com

**SYNOPSIS**

* Overall IT experience of over 5 years.
* Quality Analyst experience of over 5 years.
* Banking and Card domain experience of around 5 years.
* Proficient in Functionality testing, Website testing and Internet Banking.
* Sound understanding of SDLC methodologies and testing concepts.
* Distinction of successfully completing projects for repute clients like HSBC (US) and General Electric (HQ).

**PROFESSIONAL SUMMARY**

|  |
| --- |
| **Domain Knowledge :** IT and Banking.**Testing modes :** Functionality Testing, Website Testing, User Acceptance Testing,  Card Testing, Regression Testing, Performance Testing. **Testing Environment :** Web Application, Mainframes , Testing Tools, Database. |
| * Strong in Software Testing concepts and methodologies like V model, Functional testing, Performance Testing, User Acceptance and Regression Testing.
* Created Test Plans, Developed Test cases and Executed Test cases.
* Involved in Defect reporting and Defect tracking with tools like Quality Centre and Test Director.
* Interfaced with business users for application training and functional clarifications.
* Good Team Player with good communication skills and good leadership qualities.
 |

 **FUNCTIONAL SKILLS**

* **Management and Leadership Skills:**
* Good at planning, analysis and scheduling of activities.
* Process Management of the team and Event Management.
* Managed a team of resources and facilitated better offshore-onsite co ordination.
* **Training & Development:**
* Conducted Knowledge Sharing sessions on Functional aspects and sub-systems for team members and other project associates.
* Trained and mentored new joiners of the team in project and process related topics.

 **TECHNICAL SKILLS**

* Operating Systems : WIN 98/2000/XP/Vista/07
* Languages : C, C++,.Net, Java
* Database : IBM DB2, SQL
* Environment : Web services, Mainframes
* Testing Tools : Win Runner, Test Director, Quality Centre
* Documentation : MS-Office, Lotus notes

**PROFESSIONAL EXPERIENCE**

|  |  |
| --- | --- |
| **Organization : Attra InfoTech Pvt Ltd**  | **Client : General Electric (HQ)** |
| **Designation : Senior Quality Analyst** | **Duration : May 2008 – March 2011** |

**Project : Web Services and Regression Testing - Credit Cards Services**

* The project involved in identifying and executing the test cases for Front end testing and Regression testing. Involved in testing look and feel and the functionalities that are present within the website and the validation in CMS. Worked with the COE- Centre Of Excellence for Testing team for GE Money Gold Source (GE Money HQ).
* **Responsibilities:**
* Leading in the Estimation and Execution of test cases.
* Defect reporting and tracking with using Quality Centre.
* Analysis of test results and preparation of test summary report.
* Communicate with Development Team and Client/ Onsite coordinators.
* Provide training to the team members and new joiners.
* **Technologies/ Tools:** Web services, Vision Plus, Quality Center, DB2, SQL.

|  |  |
| --- | --- |
| **Organization: Capgemini India Pvt Ltd** | **Client : HSBC Bank-North America** |
| **Designation : Associate Consultant**  | **Duration : February 2006 – March 2008** |

**Projects : E-Business : Credit Cards Services**

* The project involved in managing all the Credit Card services using internet interaction. It mainly consists of testing all the functionalities that are present within the website along with checking of orphan links on all pages and browser compatibility with the website. Involved in testing of HSBC portfolios like Household Bank, Union Plus, and General Motors etc. Involved in testing and validation for **Chordiant** projects.
* **Responsibilities:**
* Reading and understanding the use cases and business requirements document.
* Estimation and test plan creation.
* Execution of test cases in Functional, User acceptance and Regression testing of applications.
* Testing compatibility of software under various Internet Browsers.
* Logging the defects and tracking them to closure.
* Interacting with Development Team and business for Resolving issues.
* **Technologies/ Tools:** Web services, Vision Plus, Quality Center, DB2, SQL, Toolbar systems, Lotus Notes.

|  |  |
| --- | --- |
| **Organization : SQTL labs Bangalore.** | **Client : SQTL labs Bangalore**  |
| **Designation : Software Tester**  | **Duration : November 2005 - February 2006** |

**Projects : Internet Testing : Resume Tracking System**

* The project involved to maintain the record of the students in the SQTL labs and getting information about their Resumes. It also works as search engine to find the students having different qualifications and experiences so that the institute could sort out the students for the Campus interviews.
* **Responsibilities:**
* Involved in analyzing and developing test plans, writing test cases.
* Estimation and Execution of test cases and reporting Defects.
* Manual testing of the System.

.

* **Technologies/ Tools:** Web services, Test Director, DB2, SQL.

**EDUCATIONAL QUALIFICATION**

|  |  |  |  |
| --- | --- | --- | --- |
| Degree Awarded | Year  | Institute/University | %Marks |
| Software Quality Testing | Aug 2005 | SQTL , Bangalore | 74.5% |
| B. Tech-Computer Science | 2001-2005 | Amal Jyothi College of Engineering,  (MG University, Kerala) | 67.5% |
| XII | 1998-2000 | St Berchmans College. (MG University, Kerala) | 80.8% |
| X | 1998 | Gireedeepam English Medium School,Kerala  | 91.7% |

**TRAINING AND CERTIFICATION**

* Training on Credit Card Service Management and Card Testing.
* Training on QTP and Fresher Learning Program (FLP) conducted by Capemini.
* Quality Testing Certificate from SQTL Lab.

# **ACHIEVEMENTS**

* Participated in National-level and State-level Basketball Championships.
* Coordinator of the Computer Science based project for an All India Level Technical Exhibition.
* Individual Sports Champion at School and College level.
* Member of Capgemini India Pvt Ltd Football and Basketball Team.

**PERSONAL DETAILS**

Date of Birth 15-05-1983

|  |  |
| --- | --- |
| Gender | Male |
| Marital StatusNationality | MarriedIndian |
| Languages | English, Hindi & Malayalam |