

Siddarth

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| Professional Profile |
| * Content review and Quality Analyst.
* Digital marketing specialist.
* Ecommerce fraud investigator.
* Customer support executive.
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| Skills |
| * Q&A manual testing with knowledge on software lifecycle.
* Microsoft Excel, Microsoft Office and Google Spreadsheet.
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| Work Experience |
|  2014 - 2016  |  | Data Analyst Facebook – Hyderabad, India* Worked as advertising review analyst and community operations specialist.
* Reviewed content of advertisements and profiles on Facebook on a daily basis in order to be policy compliant.
* Worked as transaction investigator for payments and purchase of products through Facebook.
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| 2013 - 2014 Quality Analyst /Customer Support Serco private limited – Hyderabad, India * Worked as content review analyst for Google maps.
* Reviewed data and checked for policy violations of all businesses on Google maps.

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Leadership Activities and Awards

2014 - 2016 Facebook – Hyderabad, India

* Was in-charge of handling high priority escalations on an account review level.
* In-charge of handling financial requirements of Samsung, Mercedes with regards to customer targeting.
* Awarded for designing a ticket system that resolved billing, payments and policy issues.

2013 - 2014 Serco private limited – Hyderabad, India

* Was given the responsibility to the quality of highly sensitive data on Google maps.
* Was promoted to the role of Mentor.
* Was in-charge of identifying bugs and error trends in Google based atlas tool.
* Promoted to Back up Lead and level 2 Quality Analyst.

Education

* Communications Engineer from Jawahalal Nehru Technological University (2008-2012) with a percentile of 68.
* State Secondary Schooling from St. Andrews High School (1994-2008) with a percentile of 81.

Personal Details

* Date of birth : 26-03-1991
* Passport : Indian
* Visa : UAE Tourist valid till 26-07-2017
* Marital status : Single
* Gender : Male