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|  | ***Personal information*** |
|  | ***Name: Mostafa*** ***Mostafa.149561@2freemail.com*** |
|  | ***Nationality : Egyptian***  |
|  | ***Date of Birth : 16/05/1983 G***  |
|  | ***Place of residence: Abu Dhabi – United Arab Emirates******Carry a Saudi driving license valid******Specialization:*** 1. ***Tourism and Hotels Sector***
 |
|  | ***Qualifications*** |
|  | * ***B.Sc. of Tourism and Hotel*s**

***Courses* :**

|  |  |
| --- | --- |
|  | *ABC training course* |
|  | ***Excellent services*** |
|  | ***Communications skills*** |
|  | ***Human relation skills*** |
|  | ***Customer satisfaction and proper customer relation*** |
|  | ***Quality control process*** |
|  | ***Determining `priorities and making decisions*** |
|  | ***Handing customer complains process*** |
|  | ***Team work course*** |
|  | ***Positive leader ship*** |

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|  | ***Work Experiences***  |
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| --- | --- | --- |
| ***Oct 2015*** | ***store in charge*** |  ***Apparel Group*** ***Tim Hortons(U.A.E)*** |
| ***Jan2011*** | ***restaurant manager*** | ***Intour hotel******Saudi Arabia*** |
| ***May2010*** | ***store manager*** | ***Lawien café(Cairo)*** |
|  ***Feb.2010*** | ***Supervisor*** |  ***Second cup café(Cairo)***  |
| ***Jan2009*** |  ***Assistant manager***  |  ***(corsini café) hurghada***  |
| ***August 2008*** |  ***Assistant manager*** | ***Smiley's Grill(Cairo)***  |
| ***Feb2006*** | ***M.T*** |  ***Cilantro café (Cairo)*** |

***Having an experiences of the following :**** ***Assistant Manager***
* ***My main responsibility is controlling the store operations.***
* ***Training manager***
* ***My main controlling the store training (M.T)***
* ***Senior crew***
* ***Crew trainer***
* ***Ramada hotel (Alexandria) .***

***Career Objective******A challenging position suitable for my qualifications and leading for promising career*** ***at management fields. And through it I could improve and enhance experience in that field.***  |
|  | ***About Mustafa*** |
|  | * + ***Ability to deal with computer.***
	+ ***Sincere, hard worker and cooperative.***
	+ ***Good communication with others.***
	+ ***Well dealing with situations and getting over problems.***
	+ ***I always like my work***
	+ ***Have Work Interest.***
	+ ***Good mastery of English language (Excellent level).***
	+ ***Have Hospitality Skills***
	+ ***Excellent Communication Skills.***
	+ ***Like Team Work***
	+ ***Nice Appearance and Physical***
	+ ***Cooperative.***
	+ ***Have Learning Ability.***
	+ ***Have a Leader Ship Skill***
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***Dear Sir, (Human Resources Director)***

***I would like to get a good job opportunity in your respective company for young active and energetic character with ability to manage and led divers and large group of employees through and excellent communication skills and ability to work in multinational business environment at different countries and remote areas. The is my request to you and your respective company and I hope to get your interest***

*Thank so much*

*Regards & respect*