 **RUPESH**

**RUPESH.149624@2freemail.com**

**Nationality** Nepalese

**Date of birth** 27 OCT 1988

**Marital status** Married

**OBJECTIVE**

I am a hardworking, individual and strong physical person and looking for the job for better opportunity where I can utilize my skill, experience and physical strength.

**PERSONAL PROFILES**

I am a hardworking and experienced individual with over 6 years’ experience working in a busy environment. I am able to priorities work, listen to and work well with colleagues. Proven to have an awareness of Health & Safety in the work place and good understanding of stock rotation and processes, I am a proven all-rounder. I am seeking a new and challenging role within a busy work place where I can continue to make use of my skills and knowledge and will enable me to make an effective contribution to the business while continuing my own career development.

**KEY SKILLS**

|  |  |  |  |
| --- | --- | --- | --- |
| * Hospitality Management
* Budgeting & Cost Controls
* Safety/Sanitation/Quality Controls
 | * Profit & Growth Strategies
* Teambuilding/Training/Supervision
* Inventory Management
 |  |  |

**WORK EXPERIENCE**

**2009-2011**

**RESTAURANT AJI,KUALALUMPUR,MALAYSIA**

* Worked as a Cashier,
* Worked as a Waiter,
* Opening and closing,
* Attend meetings.

**2012-2015**

 **SPINNEYS ,DUBAI, U.A.E**

* Worked as a Customer Service Assistant,
* Learnt handling the shift,
* managing the stocks,
* Attending Customers,
* Take weekly Reports etc.

**2016-03-18 UNTIL NOW**

**COLDSTONE CREAMERY,DUBAI UAE**

* Managing the stocks,
* Working as a Customer Service Assistant,
* Handling the night shift,
* Attending Customers,
* Working as a Cashier

**CAREER SUMMARY**

* Ability to work within company policies & objectives.
* Meeting and greeting Visitors/ Clients to the Company.
* Accurately recording information on company database to minimize stock waste.
* Able to engage and speak to customers with politely and friendly.
* Superb people and sales skills Customer service experience in a busy environment.
* Knowledge and experience in using computer systems.

**EDUCATION QUALIFICATION**

2007 Caspian Valley College Kumaripati, Lalitpur

 HSEB(Higher Secondary Education Board)

2005 Magnolia Open School Lagankhel, Lalitpur

 SLC ( School Leaving Certificate )

**TRAINING**

* Customer Service Training
* Hygiene Training
* Cook Training
* Basic computer course

**Participation and Achievement**

* Employee of the month in Spinney’s Dubai April 2013.
* Participated in Basic Food Hygiene Training approved

 By Dubai municipality 20th January 2013 and 13th April 2016.

* PIC (person in charge) level 2 date of issue: 14march2017,expire on 13march2022.

**LANGUAGE PROFICIENCY**

* English – Fluent
* Nepali - Native
* Hindi - Fluent
* Malay - Fluent
* Newari - Fluent

**DECLARATION**

 I declare that the information whatever have been provided above is true and accurate of the best of my knowledge and belief. I hope you will consider my application and give me an opportunity to serve under your kind and control.