**Jaffer**

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Seeking a challenging and growth oriented career in Supply Chain Management and Warehouse Operations.

**Summary:**

Post Graduate in Supply Chain Management with 11 years of experience in the field of Supply Chain, Logistics, and Warehousing & Distribution in Dubai.

**Key Skills and Characteristics:**

* Substantial 3PL & Warehouse experience.
* Good knowledge in FMCG storage and distribution.
* Good experience in handling In-Flight Catering Services, AOG, Ship Spares, Spare Parts, CFS, NVOCC, Oil Fields.
* Vast experience and knowledge in Facility Management and Maintenances.
* Good working experience with Jebal Ali Customs and JAFZ EHS.
* Experience in OFC renewal and relative follow up.

**Professional Expérience:**

**1. Operations Manager Warehousing & Logistics - DSV Air & Sea (Oct, 2016 – Aug 2017)**

DSV’s global acquisition of UTi in December 2015 created the world’s 4th largest Supply Chain & Logistics Service Provider in the world.

* Managing 3 warehouse sites of 15,000 sq meters (1 owned + 2 outsourced facilities)
* Leading teams (35 staff) that encompasses a full supply chain solution for leading accounts in the automotive, electronics, spares parts & retail industries
* Implemented new process flows for 2 accounts that have improved efficiency and inventory management.
* Set up 2 new Distribution Centre Solutions for Key Global Accounts in Dubai. This involved transport solutions, efficiency & productivity improvements in the warehouse to store/client site delivery models.
* Focused on evaluation of senior staffs and involved in training the others.
* Created new organization structure by forming Teams and added efficiency.
* Developed competency matrix for every individual and increased productivity.
* Lead implementation teams for 4 new accounts.
* Introduced new storage layout for each clients and increased warehouse space with optimal storage system.
* Approached management with new rack set-up and had them in place to improve storage capacity.
* Monitor stock levels and carry out regular cyclic counts and periodic stock takes.
* Introduced warehouse shift’s to increase productivity and reduced overtime.
* Scheduling timely services for all WH MHE’s.
* Obtaining quotes for transportation and making cost comparisons.
* Introduced new labor Supply Company to add quality in Vas activities.
* Strong knowledge in JAFZ Customs documentation & trade requirements, good understanding in Operations fitness renewal and Trade License renewal process.
* Involved & achieved renewing OFC and Trade License for DSV’s JAFZ facility.

**2. Warehousing & Logistics Manager-Freight Works (Dubai Express LLC),(Aug, 2014 – Sep, 2016).**

Freight works, Dubai express - One of the global leaders in the freight forwarding and logistics industries and a main 3pl service provider for Emirates Airlines Inflight catering service.

* Independently managing 2 warehouse sites of 10,000 SQM In-house storage with 13000 pallet positions and 7,500 SQM Yard storage area in JAFZ South and 5000 SQM In-house storage in JAFZ North.
* Lead a Team of 11 admin staffs, 9 Warehouse staffs including 1 WH Supervisor & 6 MHE operators, 2 admin and 3 field staffs in Doc pro.
* Setting up reports, KPI’s and other warehouse modules for accuracy & efficiency from the warehouse.
* Involved in the set up from a project pespective of the 3 New accounts, warehouse planning, stock management and dealer distribution from JAFZ.
* Involved in implement a new inventory storage system.
* Monitoring data management to keep accurate product, contract, pricing and monthly invoicing information.
* Monitor stock levels and carry out regular cyclic counts and periodic stock takes.
* Knowledge of managing returns and rejections professionally.
* Manage up to 25 staffs, preparing weekly rosters and leading staff evaluations.
* Managing a fleet of 2x3 Ton and 1x7 Ton trucks.
* Monitoring and recording repair/maintenance history of facility and WH assets. Scheduling timely services for all WH MHE’s.
* Maintaining AMC records and review on renewals.
* Involved & achieved renewing OFC for both (North & South) JAFZ facilities.
* Strong knowledge in JAFZ Customs documentation & trade requirements, Good understanding in Operations fitness renewal and Trade License renewal process.

**Managing Key Customer accounts:**

* **Emirates Aircraft (In-flight catering service)** Warehousing & Distribution of IFS products.

**Main Responsibilities:-**

* Managing “The IFS“ products for Emirates Aircraft.
* Leading a Team of 2 admin staffs and 5 warehouse staffs.
* Responsible for the entire flow of operations from warehouse planning, stock management and distribution from JAFZ.
* The Project handles Seven to Eight Sea Frieght per day, with 84 line items with order flow of 12 per day.
* This involves managing the whole supply chain flow from receipt, inventory, outbound and order processing & billing.
* Responsible for achieving the service level & targeted Inbounds & Out bounds from Jebal ali to Ramool and ensure that KPI’s are met.
* **Conex Banninger of IBP Group – (Plumbing fittings and valves) Warehousing & Distribution Hub for UAE.**

**Main Responsibilities:-**

* Managing “The UAE WH and Distribution Centre“ for Conex.
* Leading a Team of 2 admin staffs and 3 warehouse staffs.
* Involved in the set up from a project perpespective of the account, warehouse planning, stock management and dealer distribution from Jebal Ali, Dubai.
* **Other major accounts: Ships Spares, Ezentus (CAT spare parts and Units dealer for Sudan), Petro Masila, Saint Gobain, Haier, Dell, LG electronics etc**,

**3. Senior Key Account Manager – RSA Logistics DWC, LLC. ,(Oct, 2010 – July, 2014).**

One of the leading Logistics Service providers in the UAE.

**Main Responsibilities and Achievements:**

* Managing 8,000 SQM In-house storage and 15,000 SQM Yard storage Warehouse area.
* Responsible for RSA’s 3 largest 3PL clients day to day operations.
* Over view entire day to day warehouse operations.
* Monitoring data management to keep accurate product, contract, pricing and invoicing information.

**Managing Key Customer accounts:**

* **JCB Excavator Spare Parts (Middle East Parts Center)** Warehousing & Distribution for GCC, Africa and Afghanistan.

**Main Responsibilities:-**

* Independently managing “The Middle East Parts Center“ (MEPC) for JCB, The First in the ME.
* Leading a Team of 3 admin staffs and 9 Warehouse staffs including 3 MHE operators.
* Involved in the set up from a project perpespective of the account, warehouse planning, stock management and dealer distribution from Dubai Logistics City (DLC).
* This involves managing the whole supply chain flow from receipt, inventory, outbound and order processing & billing.
* The Project handles five Sea Frieght per week and 3 to 5 Air Frieghts per day.
* The Project handles 21,000 line items with outbound order flow of more than 40 per day.
* Responsible for achieving the service level & targeted Inbounds & Out bounds for the region and ensure that **KPI**’s are met. Consistently achieving LPMH (Lines per Man Hour) of 13.5 against customer target of 12.
* **Siemens Fire Alarm Spare Parts, Warehousing & Distribution Hub for UAE.**

**Main Responsibilities:-**

* Independently managing “The UAE WH and Distribution Centre“ for Seimens.
* Leading a Team of 2 admin staffs and 3 warehouse staffs.
* Involved in Shifting of the Warehouse from Rashidiya to RSA, DLC.
* Involved in the set up from a project perpespective of the account, warehouse planning, Storage Setup, stock management and distribution from Dubai Logistics City (DLC).
* This involves managing the whole supply chain flow from receipt, inventory, outbound and order processing & billing.
* The Project handles 4-6 Air Frieghts per day.
* The Project handles 4,000 line items with outbound order flow of more than 30 per day.
* **Cummins Power Generation & The Louis Berger Group Inc.**
* One Point Contact for all logistical operations from RSA to Cummins.
* Responsible for the flow of Inbounds and out bounds.
* Managing supply chain and liaises with third parties (DAMCO& National Cargo).

**4. Logistics & Distribution Manager – Binca Intrnational FZE, Dubai .(Oct, 2006 –Oct – 2010)**

**The Company is a major Importer and Distributor of FMCG in the Middle East.**

**Main Responsibilities & Achievements:-**

* Manage the warehouse operations with warehouse space of 600 pallet positions (-21 to +16 degrees temp controlled storage of dry/ambient/chilled/frozen foodstuff), Inventory Management in a 2 shift operations with a fleet of 12.
* Responsible for the entire process-oriented operations with complete ERP systems in place (WMS) and strictly implemented FIFO and FEFO to ensure freshness of products.
* Ensured that all HACCP related standards are met and were being constantly monitored with strict compliance. Maintained high standards of health and safety, hygiene and security in the work environment.
* Managing a diverse team of 10 in Logistics & Distribution department, monitoring processing of orders, delivery and customer service.
* Reduced transportation cost by planning consolidations and daily milk runs.
* One Point Contact for all logistical operations from Binca Dubai to Binca Oman.
* Sourcing products & commodities for Oman and shipping out on time as well as invoicing.
* Tracking Stock and Price level in both locations.

**Academic Qualifications:**

1. Bachelor of Arts in Economics from Bharathiyar University – Coimbatore, India (2003).

2. MBA in Supply and Chain Management from Shobhit University – Utter Pradesh, India. (2013).

**Computer Proficiencies:**

* Office Package : Ms Office (Microsoft Excel, Word, PowerPoint).
* Operating Systems : Windows7, Windows2000, Windows XP.
* Diplomas : Diploma in Hardware & Networking.
* Data Base : Tally (ERP 9), WMS (Exceed, E-Freight & Cargo wise One).

**Personnel Profile:**

* Profile : Male, 37, Married.
* Date of Birth : 03.06.1980.
* Nationality : Indian.
* Languages Known : English, Tamil, Hindi & Malayalam
* UAE Driving License.