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**CAREER OBJECTIVE**

To contribute to the growth and development of an esteemed institution vis-à-vis my professional and personal growth

**PROFESSIONAL PROFILE**

Technical professional with solid and hands on working history in the field of telecommunications. Has substantial background and experience in Network Quality Management. With proven ability to work under pressure, can work under minimum supervision, good communication and problem-solving skills.

**PROFESSIONAL EXPERIENCE**

**Designation TELECOMMUNICATIONS ENGINEER**

Date September 2008-April 2012

Company Name Smart Communications Philippines Inc.

Company Industry Telecommunications

Address Makati City, Philippines

**Work Description** Hired as 2G/3G RF Optimization engineer to handle optimization, KPI/performance monitoring and troubleshooting of a certain cluster in South Luzon Region. Performs Cluster Optimization through drivetest, parameter changes, site audit,

Antenna reorientation and tilting and frequency planning of the area to ensure

KPI’s are exceeded and enhance subscriber experience. Conducts worst cell troubleshooting and coordinates with different technical counterparts to ensure quality of service is provided. Responsible for the improvement on signal coverage, quality and site performance of the cluster. Handles events and festival preparations which includes planning, pre/post optimization and functionality tests for the area. Handles technical support for customer concerns and inquiries.

**Designation BUSINESS PROCESSING ANALYST**

Date March 2007 – August 2008

Company Name Manulife Business Processing

Company Industry Insurance

Address Quezon City Philippines

**Work Description** Hired as Business Processing Analyst to ensure retirement claims of clients are properly processed and correct payment was released. Also performs quality checking of processed claims of colleagues locally and abroad to ensure quality of service.

**Designation MEDICAL CLAIMS – QUALITY ANALYST**

Date February 2006 - March 2007

Company Name Accenture Philippines

Company Industry BPO

Address Mandaluyong City, Philippines

**Work Description** Hired as Quality Analyst that performs quality checking of processed medical claims. Coordinates with counterparts abroad to ensure quality of service is provided to the customers.

**TECHNICAL SKILLS**

**Hardware** Agilent/TEMS Drivest Equipment, Protocol Analyzer,

Site Audit Tools

**Software** MS Office, Actix Post Processing Tool, Mapinfo, Google Earth,

NSN Platforms: Application Launcher, Netact Plan Editor, WCDMA BTS/AXC Manager Reflection, NETACT (Reporting Suite, Configuration Manager).

HUAWEI Platform: M2000, LMT

ERICSSON Platform: ENIQ, Citrix, Business Objects

**EDUCATION, CERTIFICATION & AFFILIATIONS**

**Bachelor of Science major in Electronics and Communication Engineering**

*Ateneo de Naga University, Philippines (June 2000 - March 2005)*

**Licensed Electronics Engineer**, Registration No. 0036514, November 2005, Philippines

Member, Institute of Electronics Engineers of the Philippines

Member/Choreographer, University Dance Club, Ateneo de Naga University, Philippines

Member, Gabay Scholars, Ateneo de Naga University

**PERSONAL INFORMATION**

Nationality : Filipino

Gender : Male

Date of Birth : 14 June 1983

Marital Status : Single