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| **AREAS OF EXPERTISE**  *System administration*  *Project management*  *Server Configuration & administration*  *Network Configuration & administration*  *Technical support*  *Security products*  *ELV Systems*  **TECHNOLOGY ACHIEVEMENTS**  *MCSE*  *CCNA*  *CCNP*  *HP - AIS*  *Huawei - HCDP*  *Schneider CCTV*  *Televés / Arantia IPTV*  *CISCO Wireless*  **PERSONAL PROFILE:**  ***Saud***  *E:* [*saud.154961@2freemail.com*](mailto:saud.154961@2freemail.com)  *DOB: 20th May 1986*  *Nationality: Indian*  *Sex: Male*  *Languages Known: English, Kannada, Hindi and Urdu.*  **ACADEMIC QUALIFICATIONS**  *B.E. (Hons) Computer Science*  *Visvesvaraya Technological University : 2005 - 2010*  *Class 12th (Science)*  *St Philomenas College:*  *2003 – 2005* | **Saud**  Nasir Bin Abdullah & Sons – IT Division ⚫ Doha – Qatar  **PERSONAL SUMMARY:**  A highly competent Information Technology professional with 6 years of diversified experience of IT infrastructure, Computer Servers/Storage systems & Network administration, Security and End User support. Design, Pre-Sales, installation, administration and Project Management of ELV Systems which include Structured Cabling, Networking, Wireless, IP Telephony, IPTV, CCTV…etc. Possessing a proven ability to assist with the day-to-day running of an IT department and its business IT systems. Well mannered, articulate and able to act as point of contact for colleagues and external clients. Seeking a position to implement twin benefits of acquired experience and system savvy to effect superior technology solutions.  **PROFESSIONAL EXPERIENCE:**  **NASIR BIN ABDULLAH & SONS, IT - DIVISION,***Doha – Qatar*  *IT INFRASTRUCTURE SPECIALIST*  *December 2013 – Present*  *This company is among the largest and oldest family-run businesses in the State of Qatar. It is the local partner for some of the most recognized brands in the world. It owns and manages a broad portfolio of businesses across sectors including automotive, engineering, real estate, hospitality, food and beverage, travel, sports and retail.*  **Project Experience**   * **NAS Hospitality - Saray Msheireb Hotel**, Doha, Qatar   Implementation and Maintenance of Wireless, Networking, CCTV, ERP Application, Microsoft Infrastructure(Active Directory, Exchange), Analog & IP telephony.   * **NAS Stores – PANASONIC,** 5 Showrooms, 1 Call center & 2 Service centers across Qatar   Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync for Call center), Networking, VPN Solution & Wireless. Implementation & Support for Microsoft CRM & Visual Dolphin ERP solution.   * **NAS Food – Prince of Persia Restaurant & Just Burger Restaurant** – Pearl, Qatar   Implementation and Maintenance of Micros Application, KDS System, Wireless, Networking, VPN Solution, Microsoft Infrastructure(Active Directory, Exchange), CCTV and IP telephony.   * **National Engineering & Contracting(NEC)**, Azizia, Qatar   Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange), Networking, VPN Solution & Wireless. Support for ERP solution.   * **Alwatany Travels**, Doha, Qatar   Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync), Manage Engine Service Desk Application, CCTV, Networking, VPN Solution & Wireless. Support for ERP Application (TRAACS and Amadeus).   * **NAS Real Estate** – Doha, Qatar   Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync), Networking, VPN Solution & Wireless. Implementation & Support for Property Management Application.   * **Fibrafoil** – Dubai, UAE   Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync), Networking, VPN Solution & Wireless.  **Key Responsibilities and Achievements:**   * Deployment, implementation, maintenance & management of the Critical Windows Server 2008 & 2012 Environment. * Implementation of Active Directory accounts and configuration of these accounts on the Windows based client systems. * Disaster Recovery on Azure for our Active Directory * Deployment, implementation, Maintenance & management of Exchange server 2010 & 2013 environment. * Implementation of Lync 2010 environment for IM, audio/video calls, presentation and for our call center. * Managing and maintaining constant backups of all the critical servers and databases using the Symantec Backup Exec solution on Disk storage and Tape storage devices. * Backup and restore the data during the windows server up gradation. * Implemented Microsoft System Center Operations Manager (SCOM) for monitoring servers & networks infrastructure. * Monitor and check if the windows client machine patching is up to date after the monthly scheduled patching using System Center Configuration Manager (SCCM). * Worked on System Center Virtual Machine manager. * Configuration and management of SQL Servers for our Business Applications. * Implementation of Direct Access across Windows Client laptops for remote access to Data Center from anywhere through internet. * Configuring IP-Sec and SSL VPN from Data Center to all remote sites using Dell SonicWALL and Sophos Astaro UTM Device. * SPAM & virus filtering of Emails on Office 365. * Managing and administering the network infrastructure for the whole group. Configuring VLANS, SNMP, QOS & routing protocols across L3 Switches. * Configuring and Maintaining network security across the company with the use of Dell SonicWALL and Sophos Astaro UTM appliance. * Monitored & Ensured Network and Web security across complete network. * Managing and maintenance of Data Center. * Planned regular firmware upgrades for Servers, Storage and Network devices. * Networking, Wireless and CCTV system configuration and management for Saray Msheireb Hotel (NAS group subsidiary) * Configuring and maintaining HP Lefthand storage, EMC storage, IBM storage. * Configuring cluster of NAS storage over RAID 10 and Individual NAS Storage on RAID 5 & 6.   **PRIME TECHNOLOGIES - ETA, EXPERTECH DIVISION - IT INFRASTRUCTURE DEVELOPMENT COMPANY,***Dubai - SYSTEMS ADMINISTRATOR/IT INFRASTRUTURE SPECIALIST*  *November 2011 – November 2013*  **Project Experience**   * **LUSAIL MULTIPURPOSE SPORTS HALL**, Lusail, Qatar   Project Management for IT and 10 ELV Systems.   * **DOHALAND Phase 1B** – Mixed Use Project, Doha, Qatar   Networking Systems and SCS design and estimation.   * **WAHAT HILI – Rotana Hotel and Shopping Mall**, Al-Ain, UAE   IT Systems Specialist, Networking, Wireless, IP telephony, IPTV, SMATV, Digital Signage and Server Systems   * **AL-AIN STADIUM**, Al-Ain, UAE   IT Systems Specialist, Networking and Server Systems   * **Hilton Hotel**, Riyadh, KSA   Networking & Wireless Systems, SCS, IP Telephony & IPTV design and estimation.   * **FUJAIRAH COMMERCIAL COMPLEX Millennium Hotel and Shopping Mall** –   Fujairah, UAE  SCS, Networking, Wireless, IP Telephony, IPTV, CCTV, and Server Systems  **Projects Responsibilities:**   * Installing, configuring, troubleshooting and administration of Cisco, HP & Avaya network devices (Routers, Switches, Wireless Controllers & Wi-Fi Access Points) * Design of Wireless networking systems based on passive and active site surveys with different vendors like Cisco, HP, Aruba, Ruckus and Avaya. * Presales, procurement, installation, administration and Project Management of ELV Systems which include Structured Cabling system, Networking, Wireless, IP Telephony, IPTV, SMATV, CCTV(IP & Analog), Digital Signage…. * Producing documentation on operational, system and user procedures & guidelines. * Providing advice on selection and purchase of IT equipment. * Maintaining maximum availability of supported services for users. * Obtaining quotes for supply of goods and services from suppliers. * Designing, implementing and managing Active Directory. * Monitoring the progress of third-party maintenance contract suppliers. * Responsible for disaster recovery, closing security loopholes and access levels. * Ensure adequate antivirus protection & solutions are maintained and updated. |

**TECHNOLOGY SKILLS**

* Installation and implementation of Cisco, HP & Avaya Network devices.
* Technology understanding of AVAYA IP Telephony solutions
* Applications installation, implementation, and administration job.
* Configuring Windows 2008 & 2012 Active Directory (creating user accounts, permission, profiles & group policies), DNS, and DHCP.
* Supporting Hardware, Application, and Internet related problems at both Client & Server end.
* Installation and maintenance of Windows Server 2008 & 2012.
* Installation configuration and maintenance of System Center Operations Manager (SCOM) and System Center Configuration Manager (SCCM).
* Installation, Configuration and Management of Microsoft SQL Server 2008 and 2012
* Configuration of IPsec VPN and SSL VPN on SonicWALL and Astaro UTM Devices.
* Raid Configurations on NAS Storage with SAS, SATA & SSD Hard drives.
* Configuration of network security on SonicWALL and Astaro UTM Devices.
* Remote troubleshooting using Team viewer, Logmein, Ammyy admin, etc.
* Application installation and troubleshooting through remote administration
* Maintenance of network infrastructure, FTP, IIS & SVN server administration.
* Installing, Configuring and Troubleshooting mail clients like Microsoft Outlook, Outlook Express, Thunderbird etc.
* Provide support for Desktop Systems, Laptop, and Printers etc.
* Installing and configuring of Desktop Systems, Laptops, Printers and Network Printers.
* Installing Application Software’s for the computer systems
* Operating Systems – Installing, Configuring and Administrating all Windows client and server editions
* Hardware Technologies – Installing and Maintaining Server Systems and Client Systems Assembling and Servicing.
* Networking Technologies – Windows Server LAN Installation and Maintenance. TCP/IP, IPX/SPX, SMB, NetBIOS.
* Well acquainted with software applications such as SQL, VMware, MS Office, ...