|  |  |
| --- | --- |
|  **AREAS OF EXPERTISE** *System administration**Project management* *Server Configuration & administration**Network Configuration & administration* *Technical support* *Security products* *ELV Systems***TECHNOLOGY ACHIEVEMENTS***MCSE**CCNA**CCNP**HP - AIS**Huawei - HCDP**Schneider CCTV**Televés / Arantia IPTV**CISCO Wireless***PERSONAL PROFILE:*****Saud*** *E:* *saud.154961@2freemail.com**DOB: 20th May 1986**Nationality: Indian**Sex: Male**Languages Known: English, Kannada, Hindi and Urdu.***ACADEMIC QUALIFICATIONS***B.E. (Hons) Computer Science* *Visvesvaraya Technological University : 2005 - 2010* *Class 12th (Science)* *St Philomenas College:* *2003 – 2005* | **Saud** Nasir Bin Abdullah & Sons – IT Division ⚫ Doha – Qatar **PERSONAL SUMMARY:**A highly competent Information Technology professional with 6 years of diversified experience of IT infrastructure, Computer Servers/Storage systems & Network administration, Security and End User support. Design, Pre-Sales, installation, administration and Project Management of ELV Systems which include Structured Cabling, Networking, Wireless, IP Telephony, IPTV, CCTV…etc. Possessing a proven ability to assist with the day-to-day running of an IT department and its business IT systems. Well mannered, articulate and able to act as point of contact for colleagues and external clients. Seeking a position to implement twin benefits of acquired experience and system savvy to effect superior technology solutions.**PROFESSIONAL EXPERIENCE:****NASIR BIN ABDULLAH & SONS, IT - DIVISION,***Doha – Qatar**IT INFRASTRUCTURE SPECIALIST**December 2013 – Present**This company is among the largest and oldest family-run businesses in the State of Qatar. It is the local partner for some of the most recognized brands in the world. It owns and manages a broad portfolio of businesses across sectors including automotive, engineering, real estate, hospitality, food and beverage, travel, sports and retail.***Project Experience*** **NAS Hospitality - Saray Msheireb Hotel**, Doha, Qatar

Implementation and Maintenance of Wireless, Networking, CCTV, ERP Application, Microsoft Infrastructure(Active Directory, Exchange), Analog & IP telephony.* **NAS Stores – PANASONIC,** 5 Showrooms, 1 Call center & 2 Service centers across Qatar

Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync for Call center), Networking, VPN Solution & Wireless. Implementation & Support for Microsoft CRM & Visual Dolphin ERP solution.* **NAS Food – Prince of Persia Restaurant & Just Burger Restaurant** – Pearl, Qatar

Implementation and Maintenance of Micros Application, KDS System, Wireless, Networking, VPN Solution, Microsoft Infrastructure(Active Directory, Exchange), CCTV and IP telephony.* **National Engineering & Contracting(NEC)**, Azizia, Qatar

Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange), Networking, VPN Solution & Wireless. Support for ERP solution.* **Alwatany Travels**, Doha, Qatar

Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync), Manage Engine Service Desk Application, CCTV, Networking, VPN Solution & Wireless. Support for ERP Application (TRAACS and Amadeus).* **NAS Real Estate** – Doha, Qatar

Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync), Networking, VPN Solution & Wireless. Implementation & Support for Property Management Application.* **Fibrafoil** – Dubai, UAE

Design, Implementation and Maintenance of Microsoft Infrastructure (Active Directory, Exchange, Lync), Networking, VPN Solution & Wireless.**Key Responsibilities and Achievements:*** Deployment, implementation, maintenance & management of the Critical Windows Server 2008 & 2012 Environment.
* Implementation of Active Directory accounts and configuration of these accounts on the Windows based client systems.
* Disaster Recovery on Azure for our Active Directory
* Deployment, implementation, Maintenance & management of Exchange server 2010 & 2013 environment.
* Implementation of Lync 2010 environment for IM, audio/video calls, presentation and for our call center.
* Managing and maintaining constant backups of all the critical servers and databases using the Symantec Backup Exec solution on Disk storage and Tape storage devices.
* Backup and restore the data during the windows server up gradation.
* Implemented Microsoft System Center Operations Manager (SCOM) for monitoring servers & networks infrastructure.
* Monitor and check if the windows client machine patching is up to date after the monthly scheduled patching using System Center Configuration Manager (SCCM).
* Worked on System Center Virtual Machine manager.
* Configuration and management of SQL Servers for our Business Applications.
* Implementation of Direct Access across Windows Client laptops for remote access to Data Center from anywhere through internet.
* Configuring IP-Sec and SSL VPN from Data Center to all remote sites using Dell SonicWALL and Sophos Astaro UTM Device.
* SPAM & virus filtering of Emails on Office 365.
* Managing and administering the network infrastructure for the whole group. Configuring VLANS, SNMP, QOS & routing protocols across L3 Switches.
* Configuring and Maintaining network security across the company with the use of Dell SonicWALL and Sophos Astaro UTM appliance.
* Monitored & Ensured Network and Web security across complete network.
* Managing and maintenance of Data Center.
* Planned regular firmware upgrades for Servers, Storage and Network devices.
* Networking, Wireless and CCTV system configuration and management for Saray Msheireb Hotel (NAS group subsidiary)
* Configuring and maintaining HP Lefthand storage, EMC storage, IBM storage.
* Configuring cluster of NAS storage over RAID 10 and Individual NAS Storage on RAID 5 & 6.

**PRIME TECHNOLOGIES - ETA, EXPERTECH DIVISION - IT INFRASTRUCTURE DEVELOPMENT COMPANY,***Dubai - SYSTEMS ADMINISTRATOR/IT INFRASTRUTURE SPECIALIST* *November 2011 – November 2013***Project Experience*** **LUSAIL MULTIPURPOSE SPORTS HALL**, Lusail, Qatar

 Project Management for IT and 10 ELV Systems.* **DOHALAND Phase 1B** – Mixed Use Project, Doha, Qatar

 Networking Systems and SCS design and estimation.* **WAHAT HILI – Rotana Hotel and Shopping Mall**, Al-Ain, UAE

IT Systems Specialist, Networking, Wireless, IP telephony, IPTV, SMATV, Digital Signage and Server Systems* **AL-AIN STADIUM**, Al-Ain, UAE

 IT Systems Specialist, Networking and Server Systems* **Hilton Hotel**, Riyadh, KSA

 Networking & Wireless Systems, SCS, IP Telephony & IPTV design and estimation.* **FUJAIRAH COMMERCIAL COMPLEX Millennium Hotel and Shopping Mall** –

Fujairah, UAE SCS, Networking, Wireless, IP Telephony, IPTV, CCTV, and Server Systems **Projects Responsibilities:*** Installing, configuring, troubleshooting and administration of Cisco, HP & Avaya network devices (Routers, Switches, Wireless Controllers & Wi-Fi Access Points)
* Design of Wireless networking systems based on passive and active site surveys with different vendors like Cisco, HP, Aruba, Ruckus and Avaya.
* Presales, procurement, installation, administration and Project Management of ELV Systems which include Structured Cabling system, Networking, Wireless, IP Telephony, IPTV, SMATV, CCTV(IP & Analog), Digital Signage….
* Producing documentation on operational, system and user procedures & guidelines.
* Providing advice on selection and purchase of IT equipment.
* Maintaining maximum availability of supported services for users.
* Obtaining quotes for supply of goods and services from suppliers.
* Designing, implementing and managing Active Directory.
* Monitoring the progress of third-party maintenance contract suppliers.
* Responsible for disaster recovery, closing security loopholes and access levels.
* Ensure adequate antivirus protection & solutions are maintained and updated.
 |

**TECHNOLOGY SKILLS**

* Installation and implementation of Cisco, HP & Avaya Network devices.
* Technology understanding of AVAYA IP Telephony solutions
* Applications installation, implementation, and administration job.
* Configuring Windows 2008 & 2012 Active Directory (creating user accounts, permission, profiles & group policies), DNS, and DHCP.
* Supporting Hardware, Application, and Internet related problems at both Client & Server end.
* Installation and maintenance of Windows Server 2008 & 2012.
* Installation configuration and maintenance of System Center Operations Manager (SCOM) and System Center Configuration Manager (SCCM).
* Installation, Configuration and Management of Microsoft SQL Server 2008 and 2012
* Configuration of IPsec VPN and SSL VPN on SonicWALL and Astaro UTM Devices.
* Raid Configurations on NAS Storage with SAS, SATA & SSD Hard drives.
* Configuration of network security on SonicWALL and Astaro UTM Devices.
* Remote troubleshooting using Team viewer, Logmein, Ammyy admin, etc.
* Application installation and troubleshooting through remote administration
* Maintenance of network infrastructure, FTP, IIS & SVN server administration.
* Installing, Configuring and Troubleshooting mail clients like Microsoft Outlook, Outlook Express, Thunderbird etc.
* Provide support for Desktop Systems, Laptop, and Printers etc.
* Installing and configuring of Desktop Systems, Laptops, Printers and Network Printers.
* Installing Application Software’s for the computer systems
* Operating Systems – Installing, Configuring and Administrating all Windows client and server editions
* Hardware Technologies – Installing and Maintaining Server Systems and Client Systems Assembling and Servicing.
* Networking Technologies – Windows Server LAN Installation and Maintenance. TCP/IP, IPX/SPX, SMB, NetBIOS.
* Well acquainted with software applications such as SQL, VMware, MS Office, ...