## Karki

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**PROFILE SUMMARY**

Seeking a deserving profile in the hospitality sector, where I can deliver my expertise and innovative hospitality skills, while maintaining the integrity and work ethics of the working environment, thereby maintaining the reputation of the organization.

**KEY competence**

* Projects strong customer service skills – Active listener, tactful, diplomatic and articulate.
* Strong interpersonal and communications skills – Effectively interact with people of different ages and cultures.
* Positive attitude/image – Collaborative and flexible
* Strong problem solving – Good judgment and prioritization.
* Can work independently and in a team.
* Am a boy with a golden voice.

**EXPERIENCE**

**Waiter & room service server**

Working as a waiter and room service server in Ramada Downtown Dubai.

**(August,2016 to till date)**

**Roles and Responsibilities**

* Providing excellent customer service to ensure satisfaction.
* Taking customers orders and delivering food and beverage in a timely fashion.
* Making menu recommendations answering questions and sharing additional information upon request.
* maintain work area clean and restock service items according to established per levels.
* Perform the standard of room service accordingly.
* Deliver checks and collect bill payments.
* Perform first aid.
* Attended monthly staff meetings and training sessions.

**Sales person**

* Worked as a sales person at MEGA MART Pvt. Ltd. Kathmandu Nepal as a sales person. **(Feb 2015 to March 2016)**

**Roles and Responsibilities**

* Greeted customers at the door and assisted with purchases.
* Answered customers questions and advised shoppers about sales.
* Created attractive displays highlighting seasonal inventory.
* Self motivated and possess a strong desire to succeed and meet goals.

**School Teacher**

Worked as an English teacher in Shree Rakashni Lower Secondary School Udayapur Nepal.

**(Jan 2009 Dec 2014)**

**Roles and responsibilities**

* Preparing lesson plans, teaching classes and evaluating student progress.
* Encouraging students and acting as a teacher-advisor for students.
* Maintaining discipline in the classroom.
* Running extracurricular sports, clubs and activities.
* Communicating with parents about students’ progress.

**Awards And Training Attended**

* Selected as one of the candidate “I AM RAMADA AMBASSADOR for the month of April 2017.
* Fire fighting training (13th December 2017 )
* Food hygiene training. (13th March 2017)
* One month cross Training as a telephone operator.(5th June to 4th July)
* Special food & beverage hotel training in Kantipur Hotel training center.**(**1stAprilto15thJune 2016**)**

**Educational Background**

**Pcl level**- Under Tribhuvan University Nepal **2005**

**Bachelor’s Degree-**Under Tribhuvan University Nepal **2010**

**Personal Data**

* **Date of Birth** 28 Dec 1987
* **Nationality** Nepali
* **Domicile** Belaka-4,Udayapur Nepal
* **Passport Expiry Date** 16-Nov-2024

**Computer Skills**

* Proficient with MS Office
* Internet

**Language**

* English
* Hindi
* Nepali
* Arabic (Basic)

**References**

Will be furnished on demand.