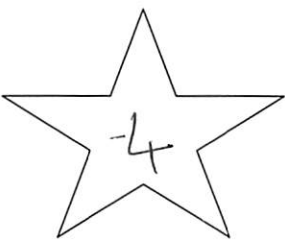
 Gulfjobseeker.com <i>Helping you to search best jobs & talent since 2002!</i> APPLICATION FORM - NEW REGISTRATION NOVEMBER-2014		Profile Score 	
Recent Photograph		Date <u>22 / Nov / 2014</u>		CV No <u>101322</u>	
Profession / Specialty		<u>IT ENGINEER</u>			
Industry / Projects		<u>INFORMATION TECHNOLOGY, HOSPITALITY, TRAVEL, TRANSPORT, BUSINESS / SALES</u>			
Nationality		<u>UGANDAN</u>		Place of Birth / City of Origin <u>KAMPALA</u>	
Gender		<input checked="" type="checkbox"/> Male <input type="checkbox"/> Female		Marital Status <input type="checkbox"/> Single <input checked="" type="checkbox"/> Married <input type="checkbox"/> Separated	
Religion		<u>CHRISTIAN / ANGLICAN</u>		Birth date (DD-MON-YEAR) <u>29TH NOV-1975</u>	
Languages		Mother Tongue <u>ENGLISH</u>		Other Languages <u>SWAHILI</u>	
Qualification		<u>BACHELORS OF SCIENCE INFORMATION TECHNOLOGY (BSIT)</u>			
Gulf Experience		<u>0</u> Years <u>0</u> Months		Total Experience <u>12 yrs</u> <u>12</u> Years <u>6</u> Months	
Gulf Driving License		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Do you have own car? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Visa Validity Date		<u>D 20TH M DEC Y 2014</u>		Visa Status <input checked="" type="checkbox"/> Visit <input type="checkbox"/> Employment <input type="checkbox"/> Student <input type="checkbox"/> Dependent	
Employment Status		<input checked="" type="checkbox"/> Employed back in Home Country <input type="checkbox"/> Employed in Gulf <input type="checkbox"/> Job Less-Unemployed			
Last Salary Drawn		<u>USD</u> <u>1500</u>		Last Salary Verified <input type="checkbox"/> Offer Letter <input type="checkbox"/> Contract	
Expected Salary		<u>USD</u> <u>3500</u>		<input type="checkbox"/> Salary Increment Letter <input type="checkbox"/> Pay Slip <input type="checkbox"/> Statement	
How much notice period you will need to join new position? <input checked="" type="checkbox"/> Can Join Immediate <input type="checkbox"/> 1 Week <input type="checkbox"/> 1 Month <input type="checkbox"/>					
Do you have any kind of health condition which can hamper you to perform your duties? <input checked="" type="checkbox"/> Fit to work <input type="checkbox"/> Yes <input type="checkbox"/>					
Do you have any kind of outstanding loans / finance / credit card facilities to repay? <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>					
Do you have any kind of civil or criminal cases pending against you in any courts? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/>					
What is the reason for your Job Search?		<u>INTERNATIONAL EXPOSURE \$ CAREER DEVELOPMENT</u>			
How many jobs you have applied so far?		<u>30</u>		How many interview calls you have received so far? <u>NOD</u>	
What is your talent? Describe in detail. <u>AM A SELF MOTIVATED PERSON WHO THRIVES TO ACHIEVE SET OBJECTIVES AND GOALS.</u>					
PCL Certificate		Gulf Experience		High Academic Scores - Mark Sheet	<u>1</u>
Fitness Certificate		Gulf / Intl Driving License		Post Graduate & Above Education	
IT Literacy	<u>1</u>	Arabic Proficiency		On Job Training Certificates	<u>1</u>
				IELTS Proficiency	
Bonus Score	<u>1</u>	+ Gulf Score		+ Education Score	<u>2</u>
Based on documents verified by our HR Assistants the candidate has achieved total score points of					= Total Score <u>4</u>

To Interview this candidate please contact Gulfjobseeker.com Office Phone No 04-3970978



Address:

Telephone

E-Mail:

Nationality: Ugandan

Marital Status: Married

Personal Profile

A seasoned, highly innovative, and self-driven System/ IT Engineer with Twelve (12) years of experience in IT Infrastructure, computer systems (Hardware, software), Networking, Storage, Deployment and project management. Broad experience in Enterprise Server systems (DHCP, DNS, Proxy, Mail server, File & Print servers), IP networking in deployment, support and optimization of computer systems and networks.

I'm a team player, as well as capable of working independently with strong focus and orientation on delivery of quality services; leveraging on the ability to setup high resilient and performing systems. Working experience in Linux/Unix systems, Microsoft Windows server (2003, 2008,) windows operating systems from windows 95 to the latest windows 8.1 , Internet systems (Proxy, Mail Server and Anti-spam systems), operations and maintenance of systems and Computing/ Network appliances i.e Point of Sales (POS), Wi-Fi Access Points, Switches, Routers, Security systems (CCTV, DVR, IDS/ HIDS), Printers, car-tracking system (fleet management).

Recent projects and achievements:

- IT Project management for ASERECA (Agricultural Research East & Central Africa). Networking for Distributed databases, web-services, Email and Internet connectivity setup. Plan the physical infrastructure and implementation: covering cabling, RACK/ cabinet setup, patch codes, and equipment installation, testing and post project support for 6 months.
- Chemonics (Funding Pool Center for Non-profit Organizations under Usaid): Interbranch and partner interconnectivity between Kampala head office and branches. Setup LAN connectivity, soft PABX for local and international VOIP traffic.
- Global Trust Bank: IT project for LAN design, Bwaise Branch (10 points), Paidha District branch (40 points), extended network for ATM connectivity, Business Applications and interbranch connectivity using Telecommunication Leased line.
- Naguru TeenAge Health information Center: Managed IT Support -- covering Health Management system and Database, Financial Systems Support (Quick Books), Server management (Active Directory, DNS, DHCP and Exchange servers).
- AMICAALL (Disease Prevention & Control, Health education and capacity building): Statistical data collection & analysis (SPSS/ EPinfo) for planning of outreach & effectiveness of new health initiatives, Server support (Email & collaboration), and video conferencing.

Recent Workshops and Seminars Attended:

Attended the eLearning Africa 2014 -9th Conference on ICT for Development, education and Training. eLearning Africa is the continent's largest gathering of high level policy makers, decision makers and practitioners from education, business and government. The key networking event for developing.

November 18, 2011 Techfest exhibition - Orange Expo (UMA Showground) - Kampala, Uganda

- Techfest exhibition show-casing the country's most innovative technology initiatives, assist to galvanize the community on Technology use and applications by empowering people. This brought together various technology communities, individuals, and organizations learn how to benefit from locally available skills, innovations, services and products.

July 3rd-6th 2012 The 35th Assembly of Parties of the International Telecommunications Satellite Organization (ITSO)

- Explored satellite communication usage to provide public telecommunications services including voice, data and video, on a global and non-discriminatory basis.

Career Objective

- I seek to build and strengthen my career in the area of "Information and Communication Technology" by making the best use of my key strengths as an individual, conducting individual Research, Networking, contribute to any needed improvements in IT. I put to best use the relevant knowledge and experiences acquired in enhancing ICT operations and service improvement across wide range of OS platforms, devices and appliances.

Keys Skills and Achievements**PERSONAL, COMMUNICATION AND INTERPERSONAL**

- Innovation and creativity to find the best fit for particular problems.
- Critical and analytical thinking to yield high quality decisions and solutions.
- Self discipline and very strong work ethic.
- Continually raise level of own performance, awareness and effective collaboration.
- I actively seek to build a culture of achievement and growth through reading, research and involvement in IT practical developments.

PRESENTATION AND TEAM SPIRIT

- Strong presentation skills acquired through personal development initiatives.
- Always lead by example and inspire others to achieve best achievable results. I always encourage good team spirit, boost individual self esteem of the team members.

Technical Skills, Protocols and Tools Used**OPERATING SYSTEMS:**

- Linux: RedHat, Ubuntu and Susse.
- UNIX: Solaris 9 and 10
- Windows: Workstation (windows 2000, XP, windows 7 and 8) and Servers (2003, 2008)

COMPUTER COMMUNICATIONS & NETWORKING:

- Networking Essentials with experience in Layer 1 (Physical layer- structured cabling using CAT5/6e, Coaxial), Layer 2 (Data-Link – setting up VLANs and link Aggregations/ Trunks for increased bandwith) and Layer 3-4 (Routing/ Network) and Layer 7 (Application Level knowledge experience-HTTP, Mail servers, FTP, LDAP etc).
- Email & Internet – Windows Domain/ Active Directory, Mail Servers (Exchange and Sendmail/ MTA), Outlook & Collaboration (Mail, Office Communicator, Distribution groups, Calendar/Appointments, Meeting invitations etc), Proxies, instant messaging and VOIP.
- Protocols: TCP/IP, DNS, Active Directory/ LDAP, HTTP/HTTPS, SMTP, POP3/IMAP, SSH, TELNET and SNMP.

DATABASE SYSTEMS & DEVELOPMENT:

- Data Management systems/Database Operation & Maintenance
- Application Development.
- Microsoft Access, Microsoft C#, .NET, Microsoft ASP.NET, MYSQL, Oracle 10/ 11i,PHP,
- JavaScript, Java, CCNA,

- Provide IT operations management to clients by Monitoring server activities and performance on regular basis, by viewing server event logs and to take any corrective actions to prevent server downtime for clients servers.
- New System deployment through installation of computer software, Hardware and accessories; as well Server systems e.g File, Print, Internet connection sharing, Proxy and Mail servers.
- Support clients to perform upgrades and patching of computers to ensure they have the latest updates.
- Rolled out workstation/ Internet security through Anti-virus, Personal firewall and Anti-spam.
- Attend to higher level technical emergencies and critical system faults reported in a timely manner as efficiently as required to customer IT team.
- Extension of Technical consultancy in deployment of Procurement workflow by implementing/administering IPOS (internet based Purchase order system) and integrate the same with sun financials to simplify purchase and keep track of procurement process.
- Website Design for clients e.g Mopetro a dealer in Petroleum Products and Marts/ Retail at Gas stations (website www.mopetro.com).
- Website Maintenance, content update, organizational activities for Uganda Change agent association Website.

Job Title

**System/ IT Support
Technician**

Organization

IT solutions LTD (UGANDA)

Period

October 2001 to Dec 2003

Duty & Responsibility

- Project lead in several projects in the company e.g Installing and configure local area networks (LAN) and wide area networks (WAN) for with 40 point LAN for national Agriculture advisory Directorate Secretariat (NAADS), Sanyu FM LAN/ Digital broadcast, Ddembe FM LAN/ Digital broadcast, ASREACA LAN, and Mega FM among others.
- Follow-up with clients post-deployment/ install concerns & resolution, Troubleshooting, fault isolation and resolution of problems on workstations and server systems, as well as network appliances e.g. switches, Routers, Wireless Access points.
- Perform routine health-checks on managed systems and take any needed corrective actions to fix/ mitigate issues.
- Extend support to IT Team for our customers especially in emergencies and critical system faults reported in a timely manner efficiently.
- Computer systems troubleshooting, Repair, and Service Maintenance.
- Performed Systems update and upgrade of computers to ensure stability, roll-out bug fixes, security updates and expand capacity as per business requirement.
- Plan, coordinate & supervised installation of Globe Positioning system (GPS) and Global mobile systems (GSM) like mobile Car tracking and Burglary systems for DANITRAX, CCTV, IDS (Card identification systems).
- ERP and CRM Installation and configuration i.e. SUN financial, Vision 5, Hyperion Reporting tools and payroll system.
- Network security by Implementation of four zone demilitarized zone(DMZ) network using internet Accelerator Server 2004(ISA 2004).

SERVER SYSTEMS:

- File & Printer-server: Sharing File & Print services in network
- Linux – RedHat/ Susse/ Ubuntu
- Domain Controllers: Windows 2007 domain Controllers, Windows 2003 Active directory, Windows NT 4.0
- Internet/Email: Exchange Mail Server and Microsoft Internet connection sharing (for wired and wireless users).

TOOLS:

- Wireshark/ tcpdump/ snoop: Network Protocol Capture & Analyzer
- File Transfer (FTP) Tools: Filezilla, Total Commander, and Winscp
- Network Monitoring and performance: What's Up Gold, SNMP and Syslog.
- Diagnostics: OS inbuilt utilities and 3rd Party utilities for Disk, memory, Processor, Network and Socket checks, diagnostics and troubleshooting.
- Remote Connectivity/Support: ssh, rlogin, telnet, Microsoft Terminal Server (RDP), and Team-viewer.
- Mail Servers: MS Mail Exchange 2003, Exchange 2010 and Linux- MTA (Sendmail)

Career History and Key Responsibilities

<u>Job Title</u>	<u>Organization</u>	<u>Period</u>
Systems & Network Engineer	Uganda Industrial Research Institute	June 2010 – Sep 2014

Duty & Responsibility

- Setup and installation of computer Software & Hardware, Server systems (File, Print, Proxy and Mail Servers), Networking i.e Local Area network (LAN/ WAN) operation and Maintenance.
- Customer advisory on choices of computing systems suitable for Business startups under UIRI (e.g computer, software, connectivity requirements, printers, and other IT accessories).
- Troubleshooting, fault isolation and resolution of problems on systems, as well as network appliances e.g. switches, Routers, Wireless Access points.
- Server systems housekeeping (File and Mail servers) and perform optimization.
- Attend to emergencies and critical system faults reported in a timely manner as efficiently as required.
- Website development, maintenance through content updates as per requirement.
- System Security, Disaster Recovery by ensuring data back-up and file management on centralized server and individual workstations.
- Logging, resolution of all IT problems reported in trouble-ticket system.
- Maintain inventory of hardware and maintenance records.

<u>Job Title</u>	<u>Organization</u>	<u>Period</u>
SENIOR IT/ PROJECT 2010 SYSTEMS ENGINEER	ITEC ASSOCIATES LTD. (UGANDA)	March 2004 to Feb

Duty & Responsibility:

- Technology Requirement analysis and Request for Proposal (RFP).
- Procurement & Logistics, project implementation and Management for clients
- Problem management/ Fine tune / optimize performance of the systems and network resources in client sites e.g CPAR UGANDA and resolve all end user related issues in a timely manner.

Education and Areas of Learning	Institution	Period
Bachelor of Science in Information Technology (BSCIT)	Sikkim Manipal University (SMU-ISBAT)	2006 – 2010
Achievements: <ul style="list-style-type: none"> • Computer programming Skills. • Computer Networking and Administrative Skills. • Database programming and Application development. • Web application development in PHP/MySQL. 		
Advanced diploma in software engineering (ADSE)	Aptech Education center Kampala	2006 – 2009
Achievements: <ul style="list-style-type: none"> • Comprehensive study of Microsoft Windows 2000 professional. • Database development with MS-Access 2000 and Microsoft SQL Server 2000. Web page designing using Dreamweaver. <ul style="list-style-type: none"> • Database and Application development skills in Oracle 9i and Oracle Developer 6.0 • Software project management skills. • Gained skills in software engineering practices • Application developments skills in .NET framework Winforms, ASP.NET and Web forms, COM+ and MSMQ 		
Advanced Diploma in computer maintenance and Repair(ADCMR)	Dignity project Affiliated to Edinburgh University (Jinja Uganda)	Oct 1999 - May 2000
Achievements: <ul style="list-style-type: none"> • Gained skills in computer maintenance, repair and service skills. • Hardware and software error messages, System Audits. • Deeper diagnosis of Hardware and software faults. • Upgrading computer hardware and software. • Diagnosis and analysis of virus/ Malware, and Proactive response to threats. • Disaster Recovery – Backup and Restore 		
Diploma in computer maintenance and Repair(DCMR)	Dignity project Affiliated to Edinburgh University (Jinja Uganda)	Oct 1999 - March 2000
Achievements: <ul style="list-style-type: none"> • Difference between maintenance, repair and service skills. • Hardware and software error messages. • Essential Diagnosis of Hardware and software faults. • Upgrades in computer hardware and software. • Building /Assembly computers from scratch (Board, to essential components). • Computer Programs: MS office programs (Suite) – Word, Excel, PowerPoint and common Applications. 		
Advanced Level (U.A.C.E)	Kakira Senior Secondary School (KSSS)	1995 – 1997
Ordinary Level (U.C.E)	Manjasi High School (MHS)	1991 – 1994
Primary Level (P.L.E)	Greens Academy Primary school	1990

Professional Trainings and experiences:

- Oracle training 6th semester. Both in BSCIT and ADSE courses
- Cisco Certified Networking Association (Exams not yet Taken)
- Systems Administration and Report writing Uganda industrial research institute(UIRI)
- Microsoft certified systems engineer training with cybernet works Kampala testing center (Exams not taken because of tight schedule at work.)

Hobbies and Interests

- Reading novels, Journals, Blogs/ articles and other knowledge resources.
- Watching documentaries and discovery movies.
- Learning new things, Meeting New People
- Watching football.

Languages

- English (Fluent/Writing).
- Kiswahili(Fluent/writing).
- Runyakitara (Good).
- Luganda (Speaking/Reading).

Referees:

Referee 1: _____

Referee 2: _____

Referee 3: _____

Referee 4: _____

Referee 5: _____

Referee 6: _____

Referee 7: _____

Referee 8: _____

Referee 9: _____

Referee 10: _____

Referee 11: _____

Referee 12: _____

Referee 13: _____

Referee 14: _____

Referee 15: _____

Referee 16: _____

Referee 17: _____

Referee 18: _____

Referee 19: _____

Referee 20: _____

Referee 21: _____

Referee 22: _____

Referee 23: _____

Referee 24: _____

Referee 25: _____

Referee 26: _____

Referee 27: _____

Referee 28: _____

Referee 29: _____

Referee 30: _____