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| --- | --- | --- | --- | --- | --- |
| **PROFILE OR oBJECTIVE** |  | Seeking a position to enhance my professional skills in a dynamic and stable workplace while striving to uplift and exceed organizations goals | | | |
| **Education** | | |  | * 2010: B.Sc Computer Science (Abeokuta, Nigeria) | |
| **Skills & Abilities** | | |  | **Health and safety**  **Cyber Security**  **Project Management**  **Siebel CRM**  **Customer Service & Satisfaction**  **High-Impact Presentations**  **Team Player**  **Microsoft Office** | Expose to health, safety and hazard in an Oil and Gas Environ  Ability to detect malign Cyber threat to organization efficiency  Working Knowledge of Prince 2 Project Management  Proficiency in Oracle CRM used in a telecom  Provide helpdesk Support to Call Center inbound Customers  Various Safety Presentation on Health and Safety  An efficient teamplayer in a varieties of specific oriented team  Advance user of Microsoft office suites |
| **Experience** | | |  | Frontline Customer support representative CNSSL Contact Center limited | ilorin, nigeria| 2012 –2014 | (TENURE 2 years) **Responsibilities:**   * Inbound calls queries. * Escalation to support engineers. * Education on Product and services * Ensure SLA management process is intact * Follow up on escalated queries  Desktop support Exxon Mobil Producing unlimited | Eket, Nigeria| 2010 – 2011 | (TENURE 1 year) **Responsibilities:**   * Hardware and Software Installations * Identifications of Hazards and Support. * Safety awareness to team member. * Provide & Replacement of Printers, Scanners, etc * Troubleshooting of Software and hardware problems | |
| **CERTIFICATION & WORKSHOPS** | | |  | Project Management |People project inc| ikeja, nigeria| 2010cyber security |ExxonMobil Upstream| eket, nigeria | 2010how may i help you |mtn nigeria| kwara, nigeria | 2012 | |
| **Achivements** | | |  | * Won Safety award with Exxon Mobil * Finished top ten in my class * Led a team of 20 to raise $5,000 on campus. * Head, Nigeria Graduate Team in ExxonMobil * First Promoted to attend to Gold class Customer in MTN call center * Received acknowledgement for my work by a national leader In Nigeria | |
| **Languages** | | |  | English | |
| **Personal:** | | |  | Date of BirthPlace of BirthReferences | 04 04 1984Lagos, nigeriaCan be furnished on request |

## I certified that all informations contain herein are true and correct to the best of my knowledge and can be verified. After you’ve reviewed my resume, I would anticipate an opportunity to discuss your company’s goals and objective and how i can contribute to achieving it