**Gulfjobseeker.com CV No:** **989742**

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To contact this candidate use this link

<http://www.gulfjobseeker.com/feedback/contactjs.php>

**Overview**

**Career objective**

I am seeking to move into a leadership position within a reputable company.

**Profile**

 I possess several years of experience within the hospitality industry and will add value to your organization by bringing a commitment to quality, keen sense of social perceptiveness, ability to actively listen, think critically and excel in high stress situations.

**Skills Summary**

Excellent oral and written communication skills

Outstanding customer service skills

Detail oriented

Strong interpersonal skills

Ability to multitask

**Knows how to speak JAPANESE language**

Strong work ethic

Active listener

**Experience**

Club Elegante(july17,2004-jan.18,2005)

Waitress/Entertainer

Responsible for guest’s overall satisfaction including accuracy of order, keeping tabs in order. Responsible to collect customer payments and turn in correct cash drawer at the end of shift.

 **Accomplishments**

* Became a top performer in the first two weeks

Manila Queen(Sept.01,2003-March 01,2004)

Waitress/Entertainer

Responsible for guest satisfaction and keeping tables in order.

Manila Garden(sept.10,2002-march 10,2003)

Waitress/Entertainer

Responsible for overall guest satisfaction, maintaining operational standards, and meeting sales goals.

**Experience**

* Mastered several positions including server, hostess, fry cook, prep cook, sauté cook and expeditor.
* Responsible for training new hires for server and expeditor positions

 **Accomplishment**

* Maintained high level of customer satisfaction

 **Knowledge**

* Understand and possess the ability to perform several roles within the restaurant and bar.

 **Skills**

* Excellent customer service skills
* Exceptional multi-tasking skills
* Strong interpersonal skills
* Acute listening skills

**Education**

Primary: President Roxas,Elementary School (1995-1996)

Secondary: Cabug-cabug National High School (1998-1999)

College: Panay State Polythecnic Colleges(undergrad.) BS Education(2001-2002)