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**DESKTOP SUPPORT ENGINEER WITH 3 YEAR EXPERIENCE**

**Areas of Expertise:**

* Ability to provide solutions for computer hardware and software problems
* In-depth knowledge of testing and upgrading
* Possess good supervising and training skills
* Ability to maintain good relationship with clients
* In-depth knowledge of installation and troubleshooting
* In-depth knowledge of various network tools and applications
* Ability to perform task independently under pressure

**Technical Skills:**

* Knowledge of operating systems like Windows 98, Windows 2000, Windows XP, Windows Vista, Windows 7, Windows 8, LINUX, Fedora.
* Knowledge of Software like MS Office, , Video Editing & Mixing, Photo Editing ….etc
* Knowledge of Networking – Win Server 2000,2003/2008,
* System Hardware & Software Maintenance.
* UPS Maintenance
* Cabling & crimping for systems, hubs, switches & routers
* Installation and trouble shooting of application softwares

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**Professional Experiences:**

* **COOL LAND Electronics,** Riyadh, Saudi Arabia.

Duration : April 2014 to December 2014

Designation : Computer operator

* **HCL INFOSYSTEMS LTD Kannur, Kerala, India.**

Duration : November 2012to April 2014  
 Designation : Customer Engineer in **INDIAN NAVAL ACADEMY**

Ezhimala (November 2012to April 2014)

* **BITS & BYTES INFOSOLUTION Payyannur, Kerala, india**

Duration : August 2011 to October 2012

Designation : Service engineer

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| |  |  | | --- | --- | |  | | |  | | | | **Academics:** 2011 Associate Member of Institution of Engineers (AMIE)  **ELECTRONICS AND COMMUNICATION ENGINEERING.**  2009 Board of Technical Education Kerala, India | | |   **DIPLOMA IN ELECTRONICS ENGINEERING**  2006 Higher Secondary Education Department Kerala, India  **PLUS TWO (SCIENCE)**  2004 Board of Public Examination Kerala, India  **S.S.L.C.** |

**Languages:**

* English (Read, Write & Speak)
* Hindi (Read, Write & Speak)
* Malayalam (Read, Write & Speak)
* Tamil (Speak)

**Personal Details:**

Age & Date of Birth : 25 years; 17/04/1989

Sex : Male

Marital Status : Single

Visa status : Visit Visa

**Hobbies**

* Drawing
* Reading
* Photography
* Playing cricket