**Objective**

* To be part of a progressive company where my expertise would make a valuable contribution to the ongoing success of the business and my own professional growth.

**Summary of work Experience**

* A competent professional with 11 years of industrial experience as Sales/ Service Engineer, Biomedical Equipment Technician, and Calibration Engineer.

**Work Experience # 5**

**Organization:** BDH LABORATORIES, Dubai.

Designation: Calibration Engineer

Period: June 2013 – Till date

Details: The science of test & measurement metrology has advanced considerably in last decade. Then calibration started gaining wide importance which has a direct impact on the quality of products and expectations of the consumers.

BDH LABORATORIES was therefore established to cater this requirement. With over 30 years of experience in the local market BDH has gained strong market share & is among the biggest of its contemporary companies.

**Responsibilities:**

* Calibration of micro pipettes, glass pipettes, Burettes, Measuring Jar by using micro balance.
* Calibration of Critical Care Monitoring & Life Support equipment like ECG Machine, Patient Monitors, Pulse oximeters, Defibrillators, Blood Pressure monitors; also calibrated laboratory equipment like Lab Refrigerator, Weighing balances, Water bath, Incubator, Centrifuge etc.
* Completing Periodic Maintenance, Calibration Inspections, Inter Laboratory Comparison, Replicate Test, Quality documents and other calibration laboratory related documents.
* Calibration of Electro Technical Lab related instruments like Multimeter, Clamp meter, Power meter, All types of controllers and Indicators by simulation methods, Ohmmeter, Capacitance meters, Frequency meters by following the Calibration procedures.
* Calibration of Mechanical related instruments like Pressure and Vacuum Gauges (Analog and Digital), Slip Gauges, Micrometers, Vernier Calipers, Dial Gauges, RPM meters or Tachometers or Stroboscope, Stop Watches, Anemometers & Torque Wrenches.
* Calibration of Thermal and Environmental related instruments like Temperature Indicator with sensor, Thermometers, Temperature sensors by using Metrology wells and High Temperature Drywells, Temperature and Humidity meters, Temperature and Humidity Transmitters, IR Thermometers, Dry baths, water and oil baths.
* Keeping ISO/IEC 17025:2005 responsibilities such as maintaining customer service logs and internal service records in a timely manner.
* Maintaining ISO/IEC 17025:2005 documents and calibration procedures like DKD, EURAMET, UKAS, A2LA and OIML.

# ****RESUME****

**CHETHAN**

[Chetans.19495@2freemail.com](mailto:Chetans.19495@2freemail.com)

**Personal Data:**

Date of Birth: 21st July 1984

Marital Status: Married

Languages: English, Hindi, Kannada, Tulu, Malayalam

Hobbies: Fitness, Trekking, Photography, Religious Activities.

**Visa Status:**

Resident Visa

Valid Until: 23rd July, 2019

**Driving License Details:**

UAE DL

Date of Issue: 08th Jan 2016

Date of Exp : 15th Jan 2026

**Passport Details:**

Date of Issue: 24th Oct 2008

Date of Exp : 23rd Oct 2018



**Work Experience # 4**

**Organization:** Impact Laboratory Supplies, Mangalore.

Designation: Senior Service Engineer

Period: January, 2011 – May, 2013

Details: Impact Laboratory Supplies is the one of leading supplier for hospital surgical equipments, hospital furniture, Healthcare instruments, laboratory instruments such as blood cell counters, bio chemistry analyzers, urine analyzers, Glassware, Reagent, lyse, Cleaning Liquids etc.

**Responsibilities:**

* Installed, repaired, calibrated and maintained healthcare, laboratory equipments.
* Providing training to the Doctors, Laboratory in charge/ technicians when there is new installation happens.
* Introducing new equipments to the customers which are more advanced; having more features and arranging for demonstrations also managing advertisement, promotional programs.
* Supplying the reagents to the biochemistry analyzers, Lyse for hematology analyzers, cleaning liquids for the urine analyzers etc.
* Attending customer breakdown calls and providing quality service, ordering for the new spare parts if any requirement.
* Providing preventive Maintenance, running the controls, accumulating the reports and keeping record on timely basis.
* Collecting AMCs (Annual Maintenance contract) for machineries which are out of warranty.
* Providing supervisory and technical support to junior engineers and communicate with staff at all levels.

**Work Experience # 3**

**Organization:** ANSAR GALLERY WLL, Bahrain.

Designation: Service Engineer

Period: March, 2010 – December, 2010

Details: Ansar Gallery is one of the leading shopping malls in the Kingdom of Bahrain owned by Ansar Group based in Doha-Qatar. Ansar Gallery provides superior and professional retail services through implementation of effective Management Systems.

**Responsibilities:**

* Generate invoices for repair services and collect payment from customers.
* Coordinate with service center and end users, and provide general product maintenance and support.
* Analyze electrical circuit diagrams and test circuits to identify any short-circuit; test assigned equipments and appliances to ensure its proper functioning.
* Assure adherence to company standards and follow best practices of repair service.
* Repair appliance properly and maintain minimum disbursal for parts.
* Maintaining service reports for all the repairs done.

**Computer Skills:**

Excellent knowledge of computer applications – MS Office. Basic Knowledge C, C++.

**Academic Qualification:**

Diploma in E & C Engg.

Year of completion– 2005

Vivekananda Polytechnic,

Nehru Nagar, Puttur

Pre- University.

Year of completion– 2002

GPUC, Keyyur, Puttur.

S.S.L.C.

Year of completion– 2000

G.H.P School, Keyyur,

Puttur.

**Personnel Strengths:**

Focus on the task given and hard worker.

Good people interaction and temperament.

Willingness to learn and motivate others.

Any time and in any condition ready to Serve.

**Work Experience # 2**

**Organization:** HITECH BIOMEDICAL, Mangalore

Designation: Engineer – Sales/ Service

Period: February, 2007 – February, 2010

Details: Hitech Biomedical is one of the leading distributors for all kind of medical laboratory equipments, Healthcare, surgical equipments, Reagents and Lab Chemicals. The company mainly deals with Cobas Roche and Mindray. Also it is handling the laboratory turn key projects for government tenders and private sectors.

**Responsibilities:**

* Installed, repaired, calibrated and maintained medical equipment (including Patient monitors, NIBP, SPO2, Oxygen concentrators, Nebulizers, Neuro, Ortho and ENT drills, Surgical Diathermy, Sonopet Ultrasonic Aspirator, Infusion, Syringe Pumps, ECG Analyzers, BP monitors etc) used in hospitals and research facilities.
* Conferred with hospital and research staff about equipment functions.
* Trained hospital and research personnel in correct equipment operation and in basic equipment maintenance procedures.
* Safety-tested medical equipment to ensurepatient and staff safety from electrical and mechanical hazards.
* Informed biomedical equipment manager of chronic equipment problems and suggested long-term solutions.

**Work Experience # 1**

**Organization:** RICHO PHOTOCOPIER.

Designation: Service Engineer

Period: October, 2005 – December, 2006

Details: The Ricoh Company, Ltd. is a Japanese [multinational](http://en.wikipedia.org/wiki/Multinational_corporation) imaging and electronics [company](http://en.wikipedia.org/wiki/Company_(law)). It produces electronic products, primarily cameras and office equipment such as [printers](http://en.wikipedia.org/wiki/Printer_(computing)), [photocopiers](http://en.wikipedia.org/wiki/Photocopier), [fax](http://en.wikipedia.org/wiki/Fax) machines, offers Software as a Service (SaaS) document management solutions such as Document Mall, document solutions such as [Global](http://en.wikipedia.org/w/index.php?title=GlobalScan&action=edit&redlink=1) scan, [Print & Share](http://en.wikipedia.org/wiki/Print%26Share) and also offers Projectors. In the late 1990s through early 2000s, the company grew to become the largest copier manufacturer in the world.

**Responsibilities:**

* Conducted troubleshooting and repairing of equipment components when necessary.
* Used system analysis to perform troubleshooting for copier systems, network connectivity, and proprietary applications.
* Prepared used equipment for new use by refurbishing it to meet performance requirements.
* Provided required assistance on standard equipment to customers.
* Collaborated with company dispatch personnel to gain information regarding customer service calls.
* Tracked and managed equipment parts inventory to assure adequate levels exist.