**CURRICULUM VITAE **

**MALHAN**

**Profession: IT Engineer**

Mail Id: [malhan.185787@2freemail.com](mailto:malhan.185787@2freemail.com)

# **Personal Details**

Gender: Male

Nationality: Indian

Marital Status: Single

Driving License: UAE

# **Languages Known**

English (Read, Write & Speak)

Tamil (Read, Write & Speak)

Hindi (Read, Write & Speak)

Urdu (Read, Write & Speak)

# **Personal Strengths**

* Quick Learner
* Good team Player
* Highly disciplined work habits

**SYNOPSIS**

B.C.A graduate with 8 years of total experience in Windows Client & Server Administration, Technical Support & System Engineer. I have acquired a hands-on experience and technical project management skills.

**CAREER OBJECTIVES**

* I would like to obtain a challenging position in IT where my technical and interpersonal skills can be utilized to benefit your Organization.
* To apply my technical knowledge and project management skills to help lead a competitive growing company to a new level of success and guide them towards a new age of advanced technology.

**CAREER STRENGTH**

* Technical sound with Administration, Management, Support & Services skills i.e. IT-Infrastructure, Client & Server environment, Networking, Application, Systems Security and Biometrics.
* Confident about my skills and past experience could make great contributions to your organization.

**AREAS OF INTEREST**

* Server Support
* Networking Support

**HIGHLIGHTS OF EXPERTISE**

* Troubleshooting/Root Cause
* Client Relationship
* End-user Support
* Innovative IT Initiatives
* Resource Management

**EDUCATION QUALIFICATION**

**Bachelor of Computer Applications** from Islamiah College, TIRUVALLUVAR University in 2009 with 58%.

**PROFESSIONAL CERTIFICATIONS & TRAINING**

**MCSE** Windows server 2008, 2012 r2 (Only Course Completion)

**TECHNICAL SKILLS SET**

* **Operating System:** Windows 7/8/8.1/10,Windows Server 2008 r2/2012 r2.
* **Networking:** LAN, VPN, VLAN, TCP/IP, Wireless 802.11, DNS, WINS & DHCP.
* **Security Management:** Dell SonicWALL, Kaspersky Enterprise and Hik vision Cameras.
* **Messaging System:** MS Exchange 365 and Mail Client (Outlook 2013 & 2016).
* **Server Virtualizations:** Basic Knowledge of VMware, Virtual Box.

**TECHNICAL EXPOSER**

* Windows Operating System installation and troubleshooting, Server and Desktop Hardware troubleshooting and Fixing, Microsoft Outlook configuration and Software Installation & up gradation like SQL server 2008r2 & 2012 r2.
* Configuring and troubleshooting Network printer & Scanner, Access Point and Router and Avaya IP Based Phone.
* Active Directory Domain Controller Configuration and Maintaining.
* Configuring Windows File Server, Enterprise Antivirus, DHCP, Server and Group Policy.
* Troubleshooting, Designing, Authentication, Permission, Planning and implemented Group Policy and Restriction structure.
* Hardware Firewall configuration and maintenance (ISP failover, DHCP, Port Forwarding, Site to Site VPN, Network Load Balancing)
* Sound Knowledge about Biometrics, CCTV (Analog and IP based cameras) and Structured Cabling.
* Configuration and Installation knowledge on HP ProLiant Servers like HP Server ML ProLiant ML310e series.
* Exposure on Pharmacy Plus, Pharmacy Pro, Light Speed & Tiger POS Systems
* Auditing for Network infrastructure, Health check for systems, Service desk.
* Hands on Knowledge on DELL support tools, CCMS and CEMS and other Banking tools.
* Very Good Sales and negotiation skills along with experience on IT Procurements.
* Trained for Time Management and Speedy services.

**WORK EXPERIENCE SUMMARY**

* From 14-01-2015 to till date working as a **IT Engineer** in MARINA PHARMACY GROUP, Al Quoz 1, Dubai, U.A.E,

P.O. BOX: 72640.

* From 03-12-2012 to 31-10-2014 worked as an **IT Administrator** at Al Mighty International, Chennai, India.
* From 05-08-2011 to 05-09-2012 worked as a **Sales Executive** at Giordano Fashions L.L.C, Dubai, U.A.E
* From 14-10-2010 to 29-07-2011 worked as a **Desktop Support Professional** at Dell, Chennai, India.

**RELEVANT COMPANY EXPERIENCE**

**RESPONSIBILITIES @ MARINA PHARMACY GROUP**

**ROLE:** IT Engineer

**PLATFORM:** Windows Servers, Networking and Structured cabling and Security System.

* Independent in-charge of all IT equipment of 22 Pharmacies, 2 boutiques, 1 call center and 1 office headquarter with at least 100 plus users.
* Technical co-ordination with vendor and service provider and ensure timely Resolution of Laptop/Desktop, Server and POS related issues.
* Installing the workstation Pc’s & Laptops, Tower servers, Rack servers, Network Printers, LAN, WAN, Access Point with active components such as routers, switches, modems and Cablings.
* Install New/Rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc. in accordance with standards and project/operational requirements.
* Designed, planned and implemented Group Policy, delegation strategies and OU structure.
* Troubleshooting the Servers all problems like Authentication, Permission and Replication and Group policies.
* Contributing the all projects like Server Installations, Networking, Virtualizations, Cabling Systems and CCTV.
* Installation, Management & Troubleshooting of 60+ Desktops and Laptops.
* Managing Site to site VPN’s, Network and Server related issues across all sites.
* Managing Backups on SQL database, servers and Desktops.
* Designing, developing, maintaining, and supporting new network, add-ons or modifications to existing one.
* Professional hands on experience in Setup/Configure/Troubleshoot Pharmacy Plus, Pharmacy Pro and Lightspeed POS.
* Responsible for troubleshooting and debugging network related issues.
* Documentation of all the work done using MS Office.

**DECLARATION**

I do hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief.

Place: Yours Sincerely

Date: (MALHAN )