******FAHEEM**

System and Network Administrator

**E-mail**: faheem.210547@2freemail.com

**Career Objective:**

To work in pragmatic way in an organization where I can show my talent and enhance my skills to meet company goals and objective with full integrity and zest.

**Profile Summary:**

System and Network Administrator with **CCNA, MCSE, MCSA, MCP, ITIL Foundation, VMWARE Certified Professional 6 Data Center Virtualization, BSIT (4 Years), MBIT** degree and international certifications that involve the aspects of Information Technology, having **8+ years of total experience** (6 years in U.A.E & 2 years in Pakistan) in the following organizations. **(1)** Arab Link Group of Companies Dubai **(2)** Integrated Business Technologies Dubai Internet City **(3)** Cadd Emirates Dubai **(4)** Nascom Construction Ltd.

**Skills Summary:**

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| •  Windows Server 2012 R2 | • Microsoft Cloud Services  | •  Google Cloud Services |
| •  RIP, EIGRP, OSPF | •  Sonic Wall Firewall | •  Cisco Switches SF300 |
| •  GPON Fiber Optics | •  FTTH NOC Project | •  24 Online HSIA |
| •  Active Directory Services | •  TCP/IP, DHCP, DNS, Hyper V | •  MDaemon Email Server |
| •  Backup Devices | •  SQL Database Scheduling | •  Technical Support |



**Arab Link Group of Companies, U.A.E - June, 2011- till now**

**Designation: Systems Engineer & Network Administrator**

* Installing, configuring & administering the windows server 2012 R2, 2012, 2003 & 2000.
* Managing Servers, HP ProLiant DL 380-G5, HP ProLiant DL 380P-G8 & HP ProLiant ML 370.
* Installing, configuring & administering of Hyper V for virtualization of client & server.
* Administration of Web servers, Application servers and Log files management.
* Configuring and managing the Symantec backup exec 2012 with HP LTO-5 Ultrium 3000.
* Managing Sonic wall firewall NSA-250-M for site to site VPN tunneling and content filtering.
* Firewall WAN (PPPOE) & LAN isolated interface configuration, isolating wireless to DMZ.
* Configured content filtering & portal authentication for managers & staff groups.
* Designed and implemented new network segments for wireless connectivity.
* Deployed threat management rules for granular control of inbound and outbound traffic over internet.
* Developed and Implemented Information Security Policies and Procedures.
* Cisco switches SF300 24 port 10/100 POE, VLAN configuration for data and voice.
* Microsoft outlook 2010 configuration & setting up method via POP3, SMTP and exchange protocols.
* Managed MS-Office 365 cloud based environment with share point & Lync for each user.
* Managed domains arablinkdubai.com, tours.arablinkdubai.com, bookingwow.com, onlinearablink.com
* Managing SQL 2005 database Server for backup scheduling & killing of non-responsive processes.
* Managing NEC Univerge 8100 IP based telephonic system for 12 main lines along with 40 extensions.
* Digital call recording & monitoring system Logfinity Version 2.3.9 is being handled for quality control.
* Deployed and maintaining security surveillance cameras solution, iVMS-4000(v2.0) CCTV
* Handling the Fax Server E-FDM V25.1 to receive and send the faxes.
* Used 3rd Party tools to send bulk emails such as mail chimp, send in blue & survey monkey.
* Planned yearly IT budget and maintained a proper IT asset management process for inventory system.

**Integrated Business Technologies FZ, U.A.E - July, 2010-May 2011**

**Designation: Network Administrator**

* [MDaemon Messaging Server,](http://www.altn.com/Products/MDaemon-Email-Server-Windows/) World Client v12.0.4 © 2011 [Alt-N Technologies](http://www.altn.com/).

Managing IT infrastructure projects for external clients which involves understanding scope of work, planning, managing resource, project meetings, execution of work and updates to the stakeholders & sign off on successful completion of project.

Supervising activities such as analyzing the business requirement and understanding the business goals

* Consulting with users, management, vendors & technicians for assessing computing needs and system requirements.
* Monitoring operations of department, analyzing workflow, establishing priorities, developing standards and setting deadlines
* Developing computer information resources, providing for data security & control, strategic computing and disaster recovery
* Evaluating:
* Organization's technology use and needs and recommending improvements such as hardware and software upgrades
* Data processing proposals to assess project feasibility and requirements
* Preparing & reviewing operational reports or project progress reports
* Maintaining network security and taking appropriate steps to prevent data loss also ensuring that customer calls are dealt with in a timely manner; creating and configuring RAID groups
* Provisioning remote deployment of server operating systems.
* Performing Firmware upgrade for HP ProLiant Servers – ML, DL, SL, Blades & HBA’s using CLI and Web Interface
* Administering activities:
* Remote administration of HP Blade, ProLiant and Gen8 Servers using onboard administrator.
* Troubleshoot and resolve system and network connectivity issues to ensure optimal performance.
* Firewall Cyberoam CR 35-I managed and maintained to block web sites & to monitor the traffic.
* Configuration of HSIA (High Speed Internet Access) 24-online for the purpose of internet billing and bandwidth management. Following are the models, SMI-50, SMI-100, SMI-250, and SMI-500.
* Managed the Tan sonic and Daze monitoring system for call recording & billing system.



**CADD Emirates LLC, U.A.E - September, 2009-July, 2010**

**Designation: IT Support Engineer**

* Member of ETISALAT FTTH Projects team in the U.A.E.
* Engaged with GPON Engineering Section of ETISALAT.
* Installation of ONT (HG851) devices and firmware up gradation.
* Worked with the different models of ONU’s i.e. HG851, OTT550,Zhone GPON 2520
* CISCO-LINKSYS Wireless-N Broadband Router
* Linksys (Cisco) Wireless-N-WRT 160N Configuration
* Siemens Modem Configuration model AGU 504
* Siemens Modem Configuration model 568
* Siemens Modem Configuration model 6520
* Aztech Modem Configuration model 605 EW

**Nascom Construction Pvt. Ltd - 7-August, 2009**

**Designation: Network Supervisor**

* Planning and configuring the Active Directory, Security Management using User Rights, Local Group Policy, Local Account Policy, Monitoring Security Events using Event Viewer and Audit Policies.
* Handled Intel based Pc and server technologies, network protocols and policies.
* Installation of Operating Systems, Microsoft Office, MS-Outlook and other applications.
* Installation of Anti Viruses to protect the local computers for inbound and outbound attacks.
* Managed Domain Controller Server and ISA (Integrated Server Acceleration) in the LAN environment.
* Responsible for Network Security issues, intrusion and prevention measures.
* Managed 3COM switches and CISCO switches for console connectivity.
* Implemented backup and restore system to maintain the user work flow without downtime.
* Internet and intranet services monitoring.

**Qualification:**

2005 **BSIT** (Bachelor of Science in Information Technology) SALU, Pakistan.

 4 years degree and passed in 1st Division with A Grade and obtained 79.6%.

**International Certifications:**

* MCSE (Microsoft Certified Solutions Expert) – 25-09-2017
* Microsoft - ID = I4012398
* MCSA (Microsoft Certified Solutions Associate) – 07-02-2017
* Microsoft - ID = I4012398
* MCP (Microsoft Certified Professional) – 28-12-2016
* Microsoft - ID = I4012398
* ITIL – Foundation (EXIN – Exam) – 19-03-2016
* Candidate - ID = 243314653
* CCNA (Cisco Certified Network Associate) – 03-02-2014
* CISCO - ID = CSCO12549861
* VMWARE Certified Professional 6 – Data Center Virtualization – 05-07-2016
* Candidate - ID = VMW-01814827G-00560993

**Project Accomplishments:**

* Branch Office integration.
* NEC – IP PBX telephone deployment with 40 nodes.
* Relocation of Server Rack and structured cabling.
* NOC project of Etisalat for fiber optic migration.
* Developed IT Infrastructure Documentation & IT Manuals.
* Google for work deployment project of G Suite user provisioning email system.

**Key Achievements:**

* Successfully maintained 100% up time for Network Connectivity.
* Successfully maintained zero Virus Infection.
* Successfully implemented end-user IT Support system that reduced average response time by 50%

**PERSONAL INFORMATION:**

 Date of Birth 26, December 1982

 Marital Status Married

 Nationality Pakistani

Languages English, Urdu, Hindi

Driving License UAE

 Visa Status ResidenceVisa