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**Zeeshan**

[**Zeeshan.212025@2freemail.com**](mailto:Zeeshan.212025@2freemail.com)

**Career Objective**

Seeking a challenging position in the organization where I can utilize my technical skills, strength to accomplish the organization’s business goals, in parallel improving the skills and abilities while working with seniors together.

**Working Experience**

Total experience: Approx 2 year

I was working with **“Sherwood College of Engineering and Research and Technology”** as a **“Desktop Support Engineer”** from 06/05/2014 to 31/07/2016.

**Job Profile**

* Expertise in Desktop Hardware Assembling and installation
* Providing Technical Assistance & support to approx. 250 users.
* Configuration & troubleshooting of E-mail clients (MS-Outlook 2000, 2003 & Outlook Express).
* Expertise in Microsoft Windows Operating System installation and administration
* Expertise in Microsoft Office and other standard application installation
* Expertise in troubleshooting on O.S., Applications and Hardware related problems.
* Expertise in troubleshooting of Network and internet issues
* Wireless network configuration and technical support
* Expertise in Desk jet and LaserJet Printers installation and troubleshooting
* Ability to maintain the hardware and software inventory.

**Professional Qualification**

* Advance Diploma in Computer Hardware & Network Engineering

From UPTEC Hazratganj Lucknow.

* CCNA (Cisco Certified Network Associate) From (UPTEC COMPUTER CONSULTANCY) Lucknow.
* CCNA Certified (640-802) Latest Track:-

640-802: Bridging/Switching, OSI Reference Model & Layered communication, Network Protocols, Routing, WAN Protocols, Network Managements, LAN Design & Cisco Basics and IOS & Network Basics.

* Microsoft Certified Solutions Associate (MCSA 2012) from SSDN Technologies New Delhi.

**Academic Qualification**

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| **Qualification** | **Board / University** | **Year** |
| Master of Art | Awadh University | 2013 |
| Bachelor of Art | Awadh University | 2011 |
| Intermediate | U.P Board | 2008 |
| High School | U.P Board | 2006 |

**Interpersonal Skills**

* Excellent interpersonal and communication skills, both written and verbal
* Excellent analytical and procedural thinking skills
* Quick to grip new technologies and able to self-teach
* Motivated by solving problems and helping others

**DECLARATION**

I do hereby declare that the above information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars**.**