**Hassan**

[**Hassan.212918@2freemail.com**](mailto:Hassan.212918@2freemail.com)

**Birth date: 25 Jan. 1986  
Birth place: Kuwait  
Martial status: Single**

**Career Objective**

Having recently completed my Diploma in Travel and Tourism, and enriched with customer service skills administration and sales, I aim to expand my knowledge, quickly gain experience and excel in my new role/s.

**Education**

* Commerce – Bachelor’s Degree

Ain Shams University

* Travel and Tourism, Advanced Diploma

International Career Institute (ICI)

**Courses**

* Communication skills
* Introduction to marketing
* Sales
* Sabre travel network ( ticketing system )
* French course ( 7 niveaux )

**Employment History**

Ontime Tours

TOURISM MANAGER and BOARD MEMBER

October 2007 – present

* Ensure exceeding Customer Service Quality standards by all teams
* General management of client bookings and booking details
* Lead generation and general marketing and sales functions
* Ensure exceeding standards of travel coordination and after-event services
* Booking hotels, Organise trips, Booking transportation busses and limousines, Booking flights tickets, tour packages sales, travel product marketing

**Additional Skills and Competencies**

* Highly developed written and oral communication skills in English, Arabic and French
* Highly developed time management skills
* Highly developed interpersonal skills
* Highly developed prioritization and coordination skills
* Ability to perform and make sound business decisions under pressure
* Highly independent yet flexible when working with a team

**Personal Interests**

* Playing and watching football, listening classic music, Watching T.V, Exploring new places, Driving cars.