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**OBJECTIVE**

To pursue a challenging career within a progressive and growth oriented organization where I can apply my analytical, engineering ,communication and organizational skills and provide real value to the company.

**EDUCATION**

* **AMERICAN UNIVERSITY OF SCIENCE AND TECHNOLOGY (AUST), Lebanon 2007-2012**
* Bachelor’s Degree in Computer and Communication Engineering.
* **Saint Anthony School , Hammana-Lebanon 1999-2007**
* Baccalaureate II certificate in Life Science.
* **Cisco Certified Network Associate-CCNA (Routing-Switching)**
* **Cisco Certified Network Professional-CCNP (Routing-Switching-Troubleshooting)**

 **KEY COURSES AND PROJECTS**

* **Courses:** Circuits, Electronics, Control, Communication, Digital Communication, Programming, Java, Networks, Engineering Management, Calculus, Signals, Electromechanical Devices, Digital Signal Processing, Electromagnetism, Programmable Logic Controller.
* **Project:**
* Senior project was a home security system that gives a phone call on your private phone in case of intruder or fire, this call is accompanied by an alarm siren.

**WORK EXPERIENCE**

* **Electronic Funds Transfer-Officer at Credit Card Service Co, Beirut-Lebanon**

**July 2014-Present**

* **IT Support at Credit Card Service Co, Beirut-Lebanon**

**October 2013-June 2014**

* Monitor Lines and connections between CSC and Client Banks.
* Monitor applications and ATMs for client banks and institutions.
* Monitor production service environment for natural hazards and unexpected events.
* Monitor power supply including EDL, generators and UPS.
* Technical support for internal equipment and Bank ATMs.
* Perform system hardware and Communication connections repairs and contact the service provider or the bank.
* Troubleshoot and help solve technical issues escalated from operations outside normal working hours.
* Maintain documentation of problems and unique solutions.
* Process some payment and refund files for affiliate banks.
* Assist the manager in installing, configuring and maintaining the organization’s LAN server and workstations.
* **Telecom Engineer at Seder Telecom, Riyadh-Saudi Arabia**

**December 2012-July 2013**

* Document control center knowledge.
* Calculations of current and voltage needed for a system to install the right power, implementing electrical boards DC.
* Contract evaluation and contract administration.
* Participation in tender costing.
* Act as customer interface.
* **OGERO Telecom, Bir Hassan-Beirut, Lebanon**

**July 2011-Septermber 2011**

 Training covered:

* Specifications and capabilities of Siemens switching.
* The usage of the EWSD digital switching system from Siemens.
* **Chef de rang - Le Vendome,**  **Beirut, Lebanon**

**June 2010-September 2010**

* Preserving the restaurant’s friendly, classy and quite environment through dealing with costumers’ demands and suggestions.
* Helped run the department in a cost-efficient manner, thus dealing with the multiple attitudes of the employees.

**Hobbies and ACITIVITES**

* Football, Basketball, Tennis, Music, Movies and Traveling.

**SKILLS AND LANGUAGES**

* Saudi and Lebanese driving license
* MAT LAB
* Cisco Packet Tracer
* Java
* C++
* Microsoft office
* Planning and Scheduling
* **Arabic** (native); **English** (Fluent); **French** (Fluent); **Bulgarian** (Intermediate).

References available upon request