**EBENUZER**

[**EBENUZER.220657@2freemail.com**](mailto:EBENUZER.220657@2freemail.com)



**CAREER OBJECTIVE**

To obtain any position that would fit my qualifications.

**PROFILE**

* good interpersonal skills - works well with others, motivates and encourages
* self-aware - always seeking to learn and grow
* task-oriented - commercially experienced and aware
* completer-finisher

**WORK EXPERIENCE**

**Worldlink Technologies Inc.**

Cabanatuan City, Philippines

Computer Programmer, Web Developer, Help Desk Officer, Computer Analyst

June 2014 – December 2012

**Job Description**

* Installing and configuring computer hardware operating systems and applications
* Monitoring and maintaining computer systems and networks
* Talking staff or clients through a series of actions, either face to face or over the telephone to help set up systems or resolve issues
* Troubleshooting system and network problems and diagnosing and solving hardware or software faults
* Replacing parts as required
* Providing support, including procedural documentation and relevant reports
* Following diagrams and written instructions to repair a fault or set up a system
* Supporting the roll-out of new applications
* Setting up new users accounts and profiles and dealing with password issues
* Responding within agreed time limits to call-outs
* Working continuously on a task until completion (or referral to third parties, if appropriate)
* Prioritizing and managing many open cases at one time
* Rapidly establishing a good working relationship with customers and other professionals, e.g., software developers
* Testing and evaluating new technology
* Conducting electrical safety checks on computer equipment

**Department of Environment and Natural Resources**

Cabanatuan City, Nueva Ecija,Philippines

On field Forester

November 2012– April 2011

**Job Description**

* Prepares activity reports
* Participate in special forestry projects
* Assist the resource professionals for projects
* Endangered species surveys
* Trail relocation; campground hazard tree removal
* Performs other duties as assigned

**Sales Manager, Credit Investigator**

RopaliGroup of Companies

San Jose City, Nueva Ecija, Philippines

June 2010– July 2007

**Job Description**

* Implements national sales programs by developing field sales action plans.
* Establishes and adjusts selling prices by monitoring costs, competition, and supply and demand
* Completes national sales operational requirements by scheduling and assigning employees; following up on work results.
* Maintains national sales staff by recruiting, selecting, orienting & training employees.
* Maintains professional and technical knowledge by attending educational workshops
* Contributes to team effort by accomplishing related results as needed

**Area Sales Technician**

AZ Agri Products Corporation

300 Santolan Road, San Juan, Metro Manila, Philippines

November 2006– April 2003

**Job Description**

* Monitors competition by gathering current marketplace information on pricing, products, new products, delivery schedules, merchandising techniques, etc.
* Recommends changes in products, service, and policy by evaluating results and competitive developments
* Resolves customer complaints by investigating problems; developing solutions; preparing reports; making recommendations to management
* Adjusts content of sales presentations by studying the type of sales outlet or trade factor
* Focuses sales efforts by studying existing and potential volume of dealers.
* Submits orders by referring to price lists and product literature
* Keeps management informed by submitting activity and results reports, such as daily call reports, weekly work plans, and monthly and annual territory analyses

**Can manipulate the following:**

**Hardware: Software:**

Internet Connection Set Up Microsoft Office

LAN Connection Technical Skills

All Windows Operating Systems Networking

Computer Trouble Shooting Video Editing

Web Developing Formatting (operating system)

**EDUCATIONAL BACKGROUND**

Bachelor of Science in Computer Science

Wesleyan University

Cabanatuan City, Nueva Ecija, Philippines

**Short Term Course:** Cellworld Learning Center

NEPO Mall, Dagupan City

Cellphone (Hardware and Software) Technician

December 8-22, 2006

**On-the-job Training:** Worldlink Technologies Inc.

Cabanatuan City, Nueva Ecija

Computer Programmer, Web Developer

Help Desk Office, Computer Analyst

November 2001 – March 2002

I hereby declare that all information given above is true and correct to the best of my knowledge and belief