**Gulfjobseeker.com CV No:** **1331376**

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To get contact details of this candidates

Submit request through Feedback Link

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**OBJECTIVE:**

 To secure a mid-level position in a reputed organization like yours where I can demonstrate my customer management and multi-tasking skills in enhancing the customer satisfactions and maximizing revenue, where I can learn while delivering my potential skills of hospitality towards the development of the organization.

 I am sure my Multilingual calibre, my skills and maturity will definitely make me your Choice.Give a chance I shall be upto your expectations.

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**Client Relationship Management:**

* Managing customer satisfaction by achieving delivery & service quality norms.
* Maintaining cordial relations with customers to sustain the profitability of the business.
* Synchronizing the Brand Value, Customer Base, Infrastructure and Marketing Strategy of corporate partner and the organization for increasing the sales, customer base and Brand Value.

**WORK EXPERIENCE:**

* Worked as a “Senior Site Supervisor”,SWASTIK Event Management,

From 22nd July 2010 To 30th Nov 2014 Hyderabad.

**Duties and Responsibilities:**

* Track & Record hours spent on each event.
* Serve as the onsite event supervisor for all occasions and special events of the Company.
* Responsible for field preparation event set ups concurrent event management.
* Prepare all necessary site Materials & Venues for efficient,safe & service Oriented Competitions.
* Timely resolving the customer issues.
* To ensure that clients are greeted and briefed in a friendly & professional manner.
* Hard-working, punctual with efficient time-management skills.
* Soft spoken to the customers, maintaining professionalism towards the work.
* Monitoring the work quality and the effective customer service.

**EDUCATIONAL QUALIFICATION:**

* MBA in Marketing as major and Human Resource Management (HRM) as minor specialization from Osmania university Hyderabad.
* B.Sc from Acharya Nagarjuna University Guntur.
* Intermediate from Nalanda Junior college of Science & Arts Hyderabad.
* S.S.C. from Newton High School.

**TECHNICAL SKILL:**

* Operating Systems: Windows.
* MS Office Package: Microsoft Word/ Excel/ PowerPoint/Internet Basic.

**STRENGTHS:**

* Optimistic - Always see the light at the end of the tunnel.
* Ability to work under pressure of deadline, Willingness to learn.
* Team player, Commitment, honesty, loyalty, sincerity and hard work.
* Excellent Communicator and a good listener.

**PERSONAL PROFILE:**

Date of Birth : 13-Jun-1988

Gender : Male

Marital Status : Single

Nationality : Indian

Language proficiency : English, Hindi & Urdu

**PERSONAL STATEMENT:**

 I view life as a supply side phenomenon and believe that self-fulfilment occurs through systematic and sustained involvement in the work environment, showing discipline and professionalism that leads to achievement and respect.

**DECLARATION:**

I hereby declare that all information given above is true and written to the best of my knowledge.

Reference will be furnished on request.

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