**Curriculam Vitae**



**Abdul**

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**Technical Qualifications:**

* Undergone the course of CCNA(CNAP)Vidya Academy Thrissur
* Computer Hardware & Networking from Sted Project Thrissur. (Kerala)
* Diploma In Computer Hardware and Networking
* MS Office (Word , Excel, Power point)
* Working Experience In SAP

.**Educational Qualification:**

* BCom Completed
* Pre-degree From university of Calicut (Kerala – India)
* SSLC from Board Of Public Examination Kerala (Kerala – India)

**Work Experieince**

* One and half year experience as **IT Support** Staff in a Multinational Company **(Lulu hyper** **Market,Sohar, Sultanate of Oman)**.
* 5 years experience as **Office Assistant and Customer Support Engineer** in reputed firm at Thrissur ,(M/S Southern Associates) Kerala
* 2 Years experience **as PC , Laptop and Network technical Support Engineer** in M/S PC Clinic Computer Sales and Service ,Thriprayar, Thrissur, Kerala, (Since January 2011)
* 2 Years Experience as **System support and network support in a private firm**
* **Work Details**: Working experience in SAP. Maintenance of LAN, which includes Servers,PC's, Routers, Switches, POS terminals, Firewalls and other wireless devices.. Train and support the local user base and responsible for MIS reports to the management. Maintaining

of Windows & Linux Operating System. Other functions include Support and maintain Core ERP application, . Server management and Deployment Network management. Computer Assembling, Troubleshooting, Software installation.

**Skills**

* Work Experience in **SAP**
* Office administration
* Well Experienced in Software Installation
* Configuring Outlook and active directory
* Software trouble Shooting
* Network Installation and Trouble Shooting
* Work Experience with Server OS
* PC Assembling and maintenance
* Laptop Issues trouble Shooting.
* Ability to maintain all types of situations
* Work Experience in Windows and Linux Platform
* Self Motivated and quick learning nature
* Well experienced in customer support

**Personal Details:**

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|  | **Nationality** | **: Indian** |
|  | **Date Of Birth** | **: 26th May 1980** |
|  | **Marital Status** | **: Married** |

**I assure that the above information provided is true to the best of my knowledge.**