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**CAREER OBJECTIVE**

To achieve successful career and to excel in my area of activity by taking up challenging assignments there by contributing to the growth of organization by working sincerely with commitment.

Sex : Male

Marital Status : Single

Nationality : Indian

Languages Known : English, Hindi, Marathi, & Tamil

**COMPUTER PROFICIENCY**

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1. **Software Exposure**
2. **O/S :** Windows 98, XP, 2k3, vista, 07.
3. **Networking O/S** **:** Windows XP, 2k3
4. **Web Access**  **:** Internet
5. **Hardware Exposure**
6. Assembling
7. Maintenance
8. Up gradation
9. Repairing
10. Installation of device drivers (Sound, Printer, Lan drivers etc.)
11. Installation & Updating of Antivirus software.

**Role & Responsibilities**

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\* Responsible for attending calls regarding Laptop, Desktop, Network.

\* After attending the call update in SERVICE Now Ticket HP (AMEX) Software.

\* Installing Workstations, Network Services and Peripherals.

\* Maintenance & updating of Asset (In System)

\* Installation of various Software packages, and installing configuring Printer, sharing

Local and Network Printers.

\* Vendor coordination and Escalation for hardware issue.

\* Sending the call Report to co-coordinaor & TL after attending the call on daily basis.

\* Doing proper follow-up with user calls Technical Support till call closing.

\* Taking care of the overall Call

**WORK EXPERIENCE**

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1. Worked in PC SOLUTION Pvt ltd. through HP Project site AMERICAN EXPRESS BANKING CORPORATION as a CSE Engg. From 12th April 2011 to 6th Sep 2013.
2. Worked in NET CONNECT through HP Project site BANK OF AMERICA as a Desktop

Support Engg. 1 month.

**EDUCATIONAL BACKGROUND**

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1. Passed T.Y.B.Com from Mumbai University.
2. Passed H.S.C. from Mumbai Board.
3. Passed S.S.C. from Mumbai Board.

**COMPUTER KNOWLEDGE**

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HARDWARE, NETWORKING FROM CMS INSTITUTE.

**INTEREST & HOBBIES**

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Listening Music, Traveling, cricket.