RESUME

[VISAKH.224677@2freemail.com](mailto:VISAKH#.224677@2freemail.com)

**VISAKH**

Objective

To get associated with a progressive organization, sharpen my technical skill, best myself to fit into an organization and achieve personal and organizational goals.

Educational Qualifications

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Course** | **Institution** | **Board/University** | **Year of passing** |  |
| DIPLOMA | Govt. Polytechnic College, Attingal | Technical Education | 2008 |  |
| PLUS TWO | Govt: VHSS Pirappancode | Higher secondary education | 2005 |  |
| S.S.L.C | Govt: VHSS Pirappancode | Board of public examination | 2003 |  |
| DIPLOMA | SAIMAT |  | 2008 |  |

**Experience**

* Working as a **Customer Support Engineer in** MBG **(Machine Business Group)** Division of **Gmmco Ltd.** for the past **Four and Half Years.**
* **Company Profile** 
  + **Gmmco Ltd.** is dealer of **CATERPILLAR** products in India
  + It is a **Six Sigma Company**
  + It is a part of **CK Brila Group of companies**
* Worked as service engineer in **INDIATECHS** **Ltd**, Dealer of **JCB** in Kerala, from August 2008 to September 2010, total two years

Career skills

* Trouble shooting of hydraulic equipments
* Able to understand schematic diagrams of hydraulic circuits
* Able to understand electrical diagrams of the machines
* A good team player.
* Able to deliver under pressure and meet strict deadlines.
* Good communication skills.
* Computer skills.
* Willingness to learn.
* Ability to work in adverse environments.
* Hands on experience in Hydraulic Excavators, Backhoe Loader, Wheel Loaders Compactor, Skid steer loaders, etc

Duties and Responsibilities

* **Gmmco Ltd.**
* Parts Inventory Control, Billing, arranging parts from Head office & other stores & Factory and Service related works.
* Customer handling and undertaking preventive, scheduled maintenance and attending break downs.
* Undertaking warranty activities, Conducting service campaigns and other demos for promotional purposes
* Technical Auditing of machines (TA1 And TA2)
* Handling office activities & sending reports for parts.
* Branch activities (Online Billing, Accounts & Service through [DBS](http://D.B.S/) (Dealer Business System)-CAT [U.S.A](http://U.S.A/)) with V-Sat.
* Attending Customers calls for Service, Parts & assigning Customer calls for Service.
* Managing and handling service in three territories.

Training Acquired

**TRAINING ATTENDED FROM CATERPILLAR**

**Level 1 Certification**

**Level 2 Certification**

**Level 3 Certification**

* **PRODUCT TRAING 6 DAYS**

**ONE MONTH TRAINING**

* **HYDRAULICS**
* **ELECTRICAL**
* **ENGINE**
* **TRANSMISSION**
* **CAT TRANSMISSION TRAING FROM AVTEC Limited**

**Trainings attended from JCB**

* **Basic training for earth moving equipments**
* **basic hydraulic training**
* **CMT TRAINING FROM JCB**

#### Computer Exposure

* Windows 98,XP
* MS office
* Internet

#### Personal Profile

1. Age :26
2. Sex :Male

## Declaration

I hereby declare that the above mentioned details are true to the best of my knowledge and belief.