 Email Address: Randolph.230505@2freemail.com

 Address: Al Nhada 1, Dubai UAE

## Randolph

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| **PROFILE OR oBJECTIVE** |  | Highly organized, efficient and results-driven IT professional with excellent database administration and software development skills across Oracle, MS SQL and MySQL. Having the ability to take the technical lead and supporting technical implementation whilst working on multiple products and with strong analytical skills and broad range of expertise. Extensive experience in web portal development, enhancement and maintenance, and reporting abilities.  |
| **Education** |  | * 2008: Master in Information Technology 30 units (Sorsogon City, Philippines)
* 1999: Bachelor of Science in Computer Science Major in Information Technology
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| **Expertise, Skills & Abilities** |  | ***Oracle DBA******Microsoft SQL Server 2008/2012******MySQL******PL/SQL and T-SQL Skills******Data Recovery and Tuning******Web portal development using PHP Scripts with Database******Crystal Reports******Visual Basic Programming*** ***HTML, ASP, XML and Java Scripting.******MS Office and Excel Formulas for Reports Analysis and Reports******Google Map and Google Earth Developer using KML and KMZ******Computer Hardware and Software Installation and Troubleshooting*** | ***Networking and Security******BMC Remedy Trouble Ticketing System******Network Electromechanical Surveillance Engineer (2G, 3G and LTE)*** |
| **Experience** |  | Reports Engingeer/DAtabase and tools administrator Managed services Ericsson project – saudi telecom | riyadh, saudi arabia| 2010 to April 2015 | (TENURE 4 years)**Responsibilities:*** Creates Mobile Network Operation Center reports (SLA, KPIs, daily, weekly, monthly and real-time) in Excel, XML, SMS PDF, crystal reports and Web Format
* Creates statistical analysis based on requested queries
* Provides continuous software development and innovation that support the organization in monitoring Trouble Tickets’ quality, performance, status and making excellent reports. Tools such as Web Portal, LCD Dashboard, automated SMS Notifications and Google Earth plotting
* Mirrors Saudi Telecom Main Oracle Database Server to a Local SQL Server database to create third-party reporting tools
* Installing and maintaining databases.
* Administration of the database including performance monitoring and tuning.
* Populating a database with new information or transfer existing data into it. Creating backup copies of data.
* Development of web based interfaces for Oracle and MS SQL databases and web applications.
* Responsible for database security and also preventing data loss.
* Identifying and escalating immediately any risks to the database service.
* Involved in the design of physical database schema, data modeling, and Performance tuning.

Electro/mechanical network surveillance engineer and team leader mobile network operation center – saudi telecom | riyadh, saudi arabia| 2008 - 2010 | (TENURE 2 years)**Responsibilities:*** Monitor Cell Site Power alarms and outages using Siemens 2G/3G – Radio Commander Applications, Huawei 2G/3G – Imanager2000 System, Nokia 2G/3G– NMS system, Ericsson 2G/3G – Alarm Viewer
* Supervising NOC Surveillance Team
	+ 15-man NOC Surveillance Team in Riyadh
	+ 15-man BMC Team in Jeddah

computer college professor computer arts and technological college | legazpi city, philippines| 1999 – 2008 | (tENURE 9 years)**Responsibilities**:* Teaches all computer subjects in college such as Basic Computer, Operating System, Networking, Software Analysis and Design, Database Administration, Software Development, Operation Research and more.

plant manager and sales representative hercules pipes | guinobatan, philippines| 2006 - 2007 | (tENURE 1 year)**Responsibilities**:* Manage and supervises plant operation and sales on pipes and fittings.
* Conducts Training and Seminar for Water District HDPE Pipes and Fittings technology
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| **CERTIFICATION & WORKSHOPS**  |  | TESDA National Certification Level II for PC Operations: License # 0805010102773, April 25, 2008Remedy Trouble Ticketing system |saudi telecom| riyadh, saudi arabia | 2010oracle pl/sql | | legazpi CITY, philippines | 1999 |
| **Languages** |  | English, Arabic (Basic), Tagalog |

## I hereby certified that the above statements are true and correct with all my knowledge and also to the help of our Lord.

**RANDOLPH**