**CURRICULUM VITAE**

**NARENDRA**

**Narendra.236067@2freemail.com**

 **Post Applied For:** **Customer Care/ Service Agent**

**Qualification:**

* HSSC: Passed through Goa board India
* SSC : Passed through Goa board India
* Completed the Computer Basic Course in MICE Goa India
* Completed the Hardware and Networking course in Jetking Goa India
* Completed the DPS training in Dubai Police Academy Dubai (UAE)

 **Work Experience**:

* Worked as a Security Officer in Cops Security in India Goa for 30 Months
* Worked as a Office Executive In Goa correspondence College for 18 months
* Worked as a Security Guard in Afghanistan in a US Army Base for 12 months
* Currently Working as Front Desk Security in Emrill Services LLC Dubai (UAE)

**Job Knowledge**

* To provide a welcome service to our business passengers at check in and at other customer service touch points and to assist in smoothing the customer journey through the Airport
* To take service recovery measures when appropriate to protect the customer experience .
* Patrolling the common areas and the Parking area.
* Checking the gate passes and Access controlling
* Worked in high risk areas like in Afghanistan
* Knowledge of all the fire fighting Extinguishers
* Worked in busy areas like in Hotels and Malls.
* Knowledge of the Safety Equipments

**Interest/Activities**

 Listening Music, working out, playing Cricket, volley ball

**Language Known**

 English, Hindi, Marathi, Konkani

**DECLARATION**

I hereby declare that all the above information is true to best of my knowledge and belief and I bear the responsibilities for the correctness of the above mentioned particulars.