PRABHAKARAN

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Summary

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|  | * Post Graduate IT professional with Microsoft Certification having 18 years of work experience. Handled various roles and responsibilities in the field of IT; like Systems and Software Programmer, Network Administrator, MIS Executive, System Analysis, Software Implementation Manager, Computer Science Teacher. * Good in functional requirement analysis and understanding the business process, requirements, workflow, data structure designing user GUI designing, logic building and problem solving. * Knowledge and experience in Trade Commercial and Business operations, * Knowledge and experience in Statistical Quality Control & Statistical Process Control Techniques. * Knowledge and experience in Hospital / Health Care Service operations and process automation. * Knowledge and experience in Security Market like Share Trading and Depository operations. * Knowledge in various computer languages, utilities, databases and operating systems. |

Computer Skills

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|  | Languages   * Basic, Cobol, Pascal, VB, Delphi, C, C++,C#, .NET, PHP. |

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|  | Database Software   * FoxPro, ORCLE, Sybase, MSSQL, MYSQL, SQLite, Interbase, Firebird. |
|  | Word Processors and Spread Sheets   * MS Office 2013, SPSS, |
|  | Operating Systems   * Microsoft W7, W8, Win Server 2008, Ubuntu, Red hat. |

Experience

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| 23/10/2013 to Till Date | System Analyst, Arabian Medical Products Mfg. Co., Riyadh, KSA.   * Actively involving in various functional operations of the organization like Product Setup, BOM, Daily Production, Transfers, Stock Updating of different Ware Houses, Sales, Procurement Planning, Suggesting Software Enhancement, Software Training to Operators, Also Assisting in Daily Activities of Server Systems and Network Administration Maintenance works like daily, weekly Backup/Restore, Installations and Updating PCs, Virus Scanning and User account emails and credential management, Attending and Solving User Requirements and Problem Solving. |

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| 06/04/2009 to 16/04/2013 | System Analyst, Al Shifa Hospital Pvt. Ltd., Kerala, India.   * Conducted department wise preliminary study for implementing process improvement and work flow control in Al Shifa Hospital by identifying and spotting the gaps between the management requirements, actual work flow, manual operations, software used in co-ordination with the Management, Software Vendors and End Users. * Involved in the process of recommending suitable HMS Software solution by carefully evaluating Hospital Software products of various software vendors and personally participating in multiple visits to leading hospitals like Amrita Institute of Medical Science, Kochi, Kerala Institute of Medical Science, Trivandrum, and Kovai Medical Centre Hospital, Coimbatore along with the Members of Top Management and Board of Directors of Al Shifa Hospital. * Carefully handled a complete life cycle of IT Software Change Management; Involved in System Study, Customization, Implementation and End User Training of the Hospital Management Software (HMS) of Amrita Technologies Pvt. Ltd. Kochi, a subsidiary technology company of Amrita Institute of Medical Science (AIMS), Kochi at Al Shifa Hospital Pvt. Ltd., an ISO9001:2000 & 14001-2004 certified tertiary level referral multi-specialty hospital in Perintalmanna, Kerala |
| 03/03/2008 to 15/07/2008 | Sr. Team Leader – Software Department, Geojit Technologies Pvt. Ltd., Kochi, India.   * As a Senior Software Development Team Leader handled technical teams involved in the development and maintenance of multiple back office projects of India’s leading ISO certified Financial Services Company; Geojit Financial Services Ltd. and its Clients Federal Bank and Axis Bank involved in Share Treading and Depository Operations through ISO and CMMI certified Geojit Technologies Pvt. Ltd., Kochi |
| 05/03/2003 to 20/02/2008 | Chief Development Officer– Software Development Project Leader, Qgol Infosystems Pvt. Ltd, Chennai, India.   * Handled a Quality Control software product development project in Delphi with a team of Qualify Experts of Qgol Infosystem Pvt. Ltd., throughout the software development life cycle from requirements gathering to implementation, which was designed to be used for Statistical Quality Control (SQC), Statistical Process Control (SPC) & Data Analysis including Sampling Inspection, and Measuring & Monitoring Device Management as per ISO/ANSI Standards in Chennai. * Involved in Implementation of Quality Control Software in ISO certified. Large and Medium Scale Manufacturing Industries like Raj Narayan Textiles Ltd, Coimbatore, Ramco Industries Ltd, Arakkonam, Manufacturing units and Marketing divisions of ITC Group, Chennai and Safe Corrugated Containers Pvt. Ltd., Chennai, involved in the production and marketing of various branded quality products like Cotton Yarn, Asbestos Sheets, Calcium Silicate Boards, Corrugated Box, Agarbatties, Notebooks etc. for the Continuous Production Quality Improvement and Total Quality Management. * Involved in Quality Control Software Training and Support to end users like supervisors, production managers, QA/QC Executives and Quality Managers of various manufacturing, sub-contracting and Marketing industries for Analyzing, Mapping of Process Flow and Quality Parameters to Implement SQC/SPC Techniques in Quality Management |
| 13/03/2002 to 28/02/2003 | Executive – MIS, Raj Group of Companies, Chennai, India.   * Collection & integration of Data from various sources and location like data from various software / database sources and other information gathered from other regions in co-ordination with the marketing department for performance Analysis & Budget Forecasting. Reporting to the Directors of Marketing, Import & Export and Finance Dept. |
| 01/12/2000 to 12/03/2002 | Software Programmer, Avantage Solutions Ltd., Chennai, India.   * As a senior programmer actively involved in various activities like designing, coding, scheduling and internal review meetings and client meetings of software product/projects developed in Delphi. Reporting to Project Manager |
| 27/05/1996 to 30/11/2000 | Programmer cum Systems & Network Administrator,  Raj Lubricants (Madras) Ltd., Chennai, India.   * Independently Analyzed, Designed and Successfully Automated the Manual Commercial Activities of an ISO certified Leading Petroleum Specialty Products Manufacturing Company Raj Lubricants (Madras) Ltd. of Raj Group in Chennai, involved in Import, Export, Marketing and Manufacturing of various Industrial Grande and Pharmaceutical Grade of Specialty Products with its multiple manufacturing and marketing units all over India and abroad |
| 05/10/1994 to 25/05/1996 | Teacher in Computer Science,  Triveni Academy Chengulput, Tamil Nadu, India   * Computer Science Teacher for Sr. Sec. Students in a Residential Public School of CBSE Stream. Also worked as Internal and External Invigilator for Computer Science Practical in the CBSE Public Examinations. |
| 01/01/1992 to 23/06/1994 | Faculty cum Programmer,  AIMS Computer Services, Chennai, India.   * Worked as Computer Software Trainer in the Govt. of India recognized Computer and Corporate Training Centre, affiliated to conducting National Trade Certification courses in IT and Management. * Also involved in reports development for Accounting and Retail Market Management modules of the systems developed for a super markets chain Vivek’s Ltd. |

Education

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| Academic |  |
| 1992 | Bachelor of Arts in Economics (BA), 3 years bachelor degree course from Madras University, Chennai. |

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| 2008 | Master of Computer Applications (MCA), 3 years post-graduation degree course from IGNOU, New Delhi. |
| 2013 | Master of Business Administration (MBA), 2 years post-graduation degree course from Anna University, Chennai. (course complete) |

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| Technical |  |
| 1988 | Typewriting English - Higher |
| 1992 | Data Preparation and Computer Software, 1 Year certification course from National Council for Vocational Training, Government of India. |
| 1994 | Honors Diploma in Software Technology and Computer Management, 6 months course from NIIT Ltd, Chennai |
| 1998 | National Competency-Professional Certificate in Visual Basic from Computer Society of India (CSI). |
| 1998 | P.G. Diploma in Client Server Technology, 6 months course from SSI Ltd, Chennai |
| 2008 | PHP & MYSQL, 3 months certification course from BSOFT Network Solutions, Kochi. |

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| 2008 | Microsoft Certified Technology Specialist in .Net Framework 2.0: Web Applications. |
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