**JOSHUA**

 E: 243694@gulfjobseekers.com

**PROFESSIONAL QUALIFICATIONS:**

* **Cisco Certified Network Associate – Routing and Switching**

**May 2013 – May 2016**

* **Cisco Certified Network Associate – Wireless**

**September 2013 – September 2016**

* **Cisco Certified Network Associate – Security**

**March 2015 – March 2018**

* **Engineer Excellent Awardee – July 16, 2015**

**PROFILE:**

 A passionate Network/IT Engineer with significant design, support, administration and implementation experience for Network/IT related projects. Thrives in a customer focused, multi-site environment. Always meets client demands and develops good long-term customer relationships.

**CAREER OBJECTIVE:**

 Now seeking for a new and challenging job as a Network/IT Engineer, one which will benefit my technical experience, product channeling and to build and maintain relationships with decision makers and influencers and also further my personal and professional development.

**PROFESSIONAL EXPERIENCE:**

**Fujitsu Philippines Inc**. Nov 2012 – July 31, 2015

***Network Engineer*** *–* PLDT Team

**Duties:**

* Handles, configures, maintains and monitors Cisco 7200; Cisco 7500; Cisco 6509; Cisco 6509-E; Cisco 4500; Cisco 2600; Cisco 2500; Cisco 3560; Cisco 2960 for ISNET (intranet) network of Philippine Long Distance Telephone (**PLDT**) nationwide.
* Handles, configures, maintains and monitors Cisco CRS 3/16; Cisco ASR9010; Cisco ASR1002; for IPBB (internet protocol backbone) of **PLDT** network.
* Implements and administer F5 BIG-IP LTM equipment for load balancing and firewall technology on **PLDT/Smart** Telecommunications network.
* Configures switches and routers based on the discussed or proposed project scheme.
* Prepares necessary documentation such as Configuration Details, Network Diagram, Hardware Acceptance Testing, Software Acceptance Testing and all possible or particularly needed on the project provided.
* Handles fault-call when assigned as an on-call Network Engineer.
* Provides recommendations based on the project or network requirement

**Deutsche Bank - Fujitsu** August 23, 2010 – Oct 31, 2012

***IT Support Engineer***

**Duties:**

* Performs preventive and corrective maintenance on the customer’s equipment.
* Manage and monitors basic network infrastructure of DKS
* Installing, configuring and troubleshooting DB applications such as Oracle.
* Manage and Maintains thin client deployments from the 6 Global servers of DB
* Monitoring and solving known errors and formulating Key Operating Procedures
* Gives level 2 support for hardware and software problem for any desktop and laptop
* Handles escalated issues that needs intensive troubleshooting and immediate actions/resolutions
* Creates technical Strategy posted in DB Database
* Handles Windows XP to Windows 7 Migration

**ACADEMIC ATTAINMENT:**

* Bachelor’s Degree in Information Technology

 ***Saint Louis University – Baguio City 2006-2010***

**AREAS OF EXPERTISE WITH 4 YEARS OF I.T EXPERIENCE:**

• Server/LAN/WAN Optimization

• Migration and Integrator

• Hands-on Cisco networking equipment

• Technical User Support

• System Integration

• F5 LTM skills / A10 load balancers

• Project Management

• Multi Server Networking

• Hardware and Software Troubleshooting

• Help Desk Management

• System Computer Lab Design

• Network Analysis and Administration