***Resume***

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| Personal Profile:  Date of Birth :25/02/1973  Gender :Male  Nationality :Indian Marital : Married Education  Higher Secondary Certificate (XII) St. Aloysius College, Bangalore April 1993  Diploma in National Certified Vacation Training (N.C.V.T)  Food and Beverage Apprenticeship Course Bangalore July 1995  Training and Certificates:  Confrerie de la Chaine des Rotisseurs  April 21, 1999 ‘Simply the Best for Our Guest’ modules December 12, 1999  Foundation Certificate in Food Hygiene May  14, 2002  Heineken Perfect Pint Training  January 22, 2002  Care Initiator Course-MEDIC FIRST AID Training Program  June 02, 2004  Habanos Orientation & Training Program  On- Job Training completed  20 December, 2005  Basic Medic First Aid (CPR Inclusive)  April4.2006  WSET-Level 1 Foundation Certificate In Wines  Wine & Spirit Education Trust August 17, 2006  Basic Medic First Aid (CPR/AED) American Red Cross  January 26, 2009  Managing Employee Development Program  10th August 2009  Basic Medic First Aid (CPR/AED) American  Red Cross  January 26, 2009  Professional Strengths  Habitual of handling a stressful work environment through efficient planning and division of tasks among the team members.  Ability to lead, motivate, and coordinate with the Team and instill a feeling of cooperation and unity.  Excellent skills of recognizing the talent and imparting knowledge to the staff to enhance their efficiency.  Languages known: English  * To Speak * To Read * To Write   Hindi  To Speak  Malayalam   * To speak | **OBJECTIVES**  Utilize my interpersonal skills and professional abilities through hand on management and people approach, adaptability and perceptive skills with further career orientation in such a way to achieve growth and image of the company. Seeking challenging assignment in the field of F&B simultaneously attain high caliber and skill in the relevant platform.  **Restaurant Manager**  **City Seasons Hotel Dubai 4\* star Hotel,**  **180** rooms. Available  In charge of Room service, Mini bar, Coffee lounge, All-Dining Restaurant  **20th Oct 2010 till date……..**  **Responsibilities :**  To promote efficiency, confidence courtesy and an extremely high standard of  social skills  To generally promote and ensure good inter-departmental relations.  To display a pleasant manner and positive attitude at all times and to promote a good company image to guests and colleagues.  To demonstrate pride in the workplace and personal appearance at all times when representing the hotel thus identifying a high level of commitment.  To adhere to Company and Hotel rules and regulations at all  **WORKING EXPERIENCE:**  **Asst. Outlet Manager, Benihana https://upload.wikimedia.org/wikipedia/en/f/fa/Rotana_Logo.png**  August-2008 – August 2010 Abu Dhabi  Managing the restaurant by providing leadership, overall supervision control in order to exceed the guest’s expectation while operating the established budgets for revenue, cost and marking goal. Plan, organize, direct, control and evaluate the operations of a restaurant.  Handling the Guest Complaints  Staff Planning & budgeting  Menu Engineering/Involving into Food cost and Beverage Cost  Restaurant Market survey  Creating outlet Promotion plan for the years  Plans special events agenda with promotion includesGoals & Objectives  Target Market/Events P&L/Sponsors for the Events  Analyses the traning needs for the staff  Creating Department Trainings plan for the Staff  **Job Descriptions:**  Plan, organize, direct, control and evaluate the operations of a restaurant.  Resolve guest complaints about food quality & service.  Monitor actions of staff and guest to ensure that health and safety standards and liquor regulations are obeyed.  Maintain budget, Forecast,  Track staff schedules and performance of the staff  Arrange for general maintenance of the outlet  Select or create successful menu items based on many considerations, and assign prices based on cost analysis.  Involved in planning of promotions, beverages purchases & pricing.  Ensures sanitary conditions according to Health codes and Hotel standards.  Ensures correct handling of equipment to minimize breakages and losses.  To adhere to fixed grooming standards as per Hotel & outlet policy. General Responsibilities To promote efficiency, confidence courtesy and an extremely high standard of  Social skills.  To generally promote and ensure good inter-departmental relations.  To display a pleasant manner and positive attitude at all times and  To promote a good company image to guests and colleagues.  To demonstrate pride in the workplace and personal appearance at all times  When representing the hotel thus identifying a high level of commitment.  To adhere to Company and Hotel rules and regulations at all  **Occasional Responsibilities**  To report any equipment failures/problems to the Maintenance Department.  To pass any maintenance requests to the Maintenance Department.  To participate in any Training/Developments schemes as recommended by  Senior management.  To assist the Duty Manager in any task outlined/detailed by him/her.  To comply with any reasonable request made by management to the  Best of your ability. http://mobile.rotana.com/imagelib/mob_logo_11.jpg  Head Waiter, Prego’s Restaurant  September 2007 –August 2008  Beach Rotana, Abu Dhabi  Captain Outlet Benihana April -2004 – April 2005 Beach Rotana  Hotel & Towers, Abu Dhabi  Waiter August 1998 –April 2004 Al Bustan, Dubai  Cashier / Waiter January 1997 –August 1998 Golden Sands Apartments, Dubai  https://encrypted-tbn1.gstatic.com/images?q=tbn:ANd9GcSQ_KaMa6VUN2NcwI5lnZvqBmOkam7pW2slX2QTWXPc8PvzbZkJ  Waiter The Taj West End Hotel -March 1993 - April 1995Bangalore, India  **TECHIICAL SKILLS:**  Management and Organizational Skills / Team Player and effective leadership to achieve desired goals.  Effective in controlling the food and Beverage cost  MS Excel, MS Word, MS Power Point & Internet & Its Application  **ACHIEVEMENTS**  ⮚ Won the AMERICAS RESTAURANT AWARD from the TIMEOUT AWARDS, 2006-Benihana Restaurant, Beach Rotana Abu Dhabi   * Nominee for the Restaurant Manager of The Year for Gourmet Abu Dhabi, 2009   ⮚ Was able to achieve 98.9 % in the Hotel Staff survey for the year 2009  ⮚Was able to achieve 100% in the Hotel Staff survey for the year 2008   * Won The Best ”Italian Restaurant Award” in Abu Dhabi for   What’s On Award 2007   * Increased the average check by 3% in the financial year 2006 as against the budget of average check. * Nominee for Employee of the year award at the Al Bustan Rotana Hotel, Dubai   OTHER ACHIEVEMENTS   * Completed Destination Leadership training * Completed Managing Employee Development training (MED) * Completed Employee Performance Development Review training * Completed Intermediate Food and Hygiene Training * O.J.T (Completed On Job Training)- Food Service * Opened Benihana Restaurant at Beach Rotana Hotel and Towers (Abu Dhabi) * Opened City Café coffee shop at Al Maha Suites (Abu Dhabi) * Opened City Café coffee shop & Room service at Al Salama Rotana in Sudan, 2009 * Certificate of award from CHAINE DE ROTISSEURS     C:\Users\Khushali\Documents\OMessenger\Received files\CV_Preview_Logo.jpg  **Gulfjobseeker.com CV No:** **1463538** |