**Summary**

Efficient restaurant Team Leader with a winning attitude and the time management skills. Prior work in both fast food and casual dining environments. Hard-working and dependable with high-performing nature, producing quality food and providing excellent customer service. Seeking to apply management talents to drive long-term company drive and success.

**Highlights**

* Team Leadership
* Delivers exceptional customer service
* Physically fit and professional appearance
* Learns quickly and Collaborative team worker
* Reliable and focused
* Cash handling
* Excellent multi-tasker

**Personal Information**

Nationality : Nepal

Date of birth : 29th/01/1994

Gender : Male

Marital Status : Single

Language Known : English, Hindi and Nepali

**Experience**

**Team Leader**

Burger King - Dubai October 2014 to Current

* Work in every position in the restaurant, based on need.
* Train new team members on restaurant protocols and mentor closely to improve performance.
* Handled currency and credit transactions quickly and accurately.
* Answer staff questions and customer service requests.
* Keep dining area clean with effective oversight and crew assignments.
* Back up other crew members to keep team work flow at efficient level.
* Resolved complaints promptly and professionally.

**Crew Member**

Burger King – Dubai October 2013 – October 2014

* Cook food orders and maintain proficiency at every station.
* Monitor dining room and report any issues.
* Perform closing duties including deep cleaning kitchen surfaces, storage, and equipment.
* Put up deliveries, stocking shelves and resupplying dining area, kitchen, and counter areas.
* Greeted customers at counter and took orders, suggesting menu items and add-ons to increase revenue.
* Answered guest quests, brought items to tables, and fetched drink refills.
* Learned kitchen cook stations and filled in as needed.  
  **Additional Skills**
* Dependable team player.
* Excellent communication skills.
* Able to work under high pressure.
* Leadership skills.

**Training**

* Basic food hygiene course.

**Education**

* Higher Secondary Education from Unique Academy.

**Technical Qualification**

* Basic windows package and Email & Internet



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