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| CAREER ASPIRATION |

Being an IT Professional, I am looking forward for an exciting career opportunity to work in a highly professional and creative environment of a reputed organization, to prove and improve my skills along with a team and individually, where I can find all my efforts and time being utilized productively.

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| SUMMARY  |

* Over 2 years of excellent experience in Windows System Administration, Desktop Support and Network Support.
* Excellent troubleshooting skill on desktop, laptop and hardware level including the ability to upgrade hardware components
* Knowledge in Server roles such as Active directory domain services, ADC, Child DC, RODC, DNS, DHCP and Internet Information Services (HTTP, FTP)
* Knowledge in server features such as Network load balancing, WDS, VPN, Group policy administration and Terminal server web access
* Installing and configuring Windows server update services
* Setup and administration of Windows server and client operating systems Windows server 2003, server 2008, server 2012, Windows XP, windows 7 and windows 8
* Configuring new devices in a network such as printer, modem, scanners nodes and taking backup from virus detected systems
* Management of networks and day to day operations of data networks consisting of nodes, switches, hubs and wireless infrastructure

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| CERTIFICATIONS AND ACHIEVEMENTS  |

**Professional Certifications**

* MICROSOFT CERTIFIED PROFESSIONAL
* MICROSOFT CERTIFIED SOLUTION EXPERT
* MICROSOFT CERTIFIED SYSTEM ADMINISTRATOR

**Professional Training Program**

* Microsoft Certified Solution Expert (Logic India)
* Cisco Certified Network Associate (Net shells India)
* Microsoft Certified System Administrator (Net shells India)

**Educational Qualification**

* Graduation: Bachelor Degree from UNIVERSITY OF CALICUT INDIA

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| PROFESSIONAL EXPERIENCE |

**Kernel IT Solutions, Kerala India(February 2013-March 2015)**

**Position: Desktop Support Engineer**

Responsibilities

* Setup and upgrading Microsoft Client and Server operating systems and user applications
* Troubleshooting Local area network connectivity problems
* Install, upgrade, support and troubleshoot network printers scanners and peripherals
* Software installation PC relocation and minor changes and repairing desktop computers
* Setup anti-virus deployment and keep all systems updated
* Taking backup and restore data from virus detected computers and laptops
* Assembling and installation of new nodes and upgrading hardware components
* Installing and configuring user applications and giving technical support
* Setup Local area cabling, crimping and testing connectivity

**Zenith Software Ltd, Bangalore India (April 2011-September 2011)**

**Position: System Executive**

Responsibilities

* Installing new patches and software update versions
* Solving user logon problems and troubleshooting software problems
* Handle day to day technical support in Infosys Finacle Core Banking Solution application
* Manage service request, software installation, new desktop setup and upgrade.
* Creating documents and letter pad in MS Office for clients
* Giving hardware changes support and upgrading PC hardware components
* Providing IT Software training to client members
* Setup and administrating operating systems, printers, modems and troubleshoot PC’s

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| PERSONAL PROFILE |

* Date of Birth 07-02-1989
* Marital status Single
* Nationality Indian
* Language Known English, Malayalam, Tamil

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 **Gulfjobseeker.com CV No:** **1518618**