**CURRICULUM VITAE**

**EMPLOYMENT VISA COMPLETED (FINISHED CONTRACT)**

**OBJECTIVES**

I am an Industrious, interactive, ambitious and creative person with four years’ experience Waiter. A courteous, polite and well-spoken Waiter who is highly efficient and has excellent organizational skills Possessing a good team spirit, deadline orientated and having a passion for providing the highest standards service to customers, Helpful and approachable but also commercially minded and having the ability to promote products and maximize sales opportunities at all times. A quick learner who can absorb new ideas, communicate clearly and effectively and also find suitable solutions to meet the needs of customers. Keen to find a suitable position within an ambitious enterprise where I will be able to continue to increase my work experience & develop my abilities.

**PERSONAL DETAILS**

**DATE BIRTH 05/08/1984**

**Place of Birth TINECHUNG-NGIE**

**Nationality: CAMEROONIAN**

**WORK EXPERIENCE AND EMPLOYMENT HISTORY**

**AL QAHERAH 194O RESTAURANT AND CAFÉ DUBAI MARINA**

**05/DECEMBER /2013 till Now**

**WAITER**

* Meets and exceeds customer and team member expectations by providing outstanding Service & teamwork:
* Provides value added service to customers by doing whatever is reasonable and possible to meet or exceed customer expectations
* Communicates effectively with customers, co-workers and supervisors
* Demonstrates teamwork by co-operating and assisting co-workers as needed
* Sets up chairs and tables in the restaurant before it opens for operation
* Wipes tables and chairs and polishes china, glassware and cutlery both on tables and service stations
* Fills up service station, supplies the service station during service hours, with necessary condiments, china, glassware, linen and makes sure cutlery is always polished.
* Checks condiments and condiment stands.
* Knows all tables by numbers and seats, in order to serve the correct drink and dish to each guest.
* Takes food & drink orders from the guest, and forwards these orders by always using the Micros system.
* Serves food & drinks to the guest, applying correct sequence of service and making sure the guest gets all necessary condiments and accompaniments.
* Informs his assigned captain immediately of any irregularities or complaints
* Clears tables of dirty and empty glasses and dishes, replenishes drinks and changes ashtrays.
* Clears regularly the service station and keeps it clean and tidy.
* Farewells guests at departure whenever possible.

**SKILLS**

* Having a professional manner with an emphasis on hospitality and guest service.
* Calm, efficient and organized.
* Friendly disposition with clear spoken English and French.
* Profound knowledge of Sales, Management and Marketing.
* Proficient with the operation of calculator/adding machine.
* Ability to report to work on time as scheduled.
* Ability to work on weekends, holidays and nights as needed.
* Ability to work under pressure.

**EDUCATIONAL BACKGROUND**

**Bachelor Degree**

**LANGUAGES**

**–**Fluent in English and French Language AND Arabic



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