**Karim**



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**Work Experience**

**Orange Egypt**

**Position:**

**Country:**

**Reference:**

**Description:**

**Jan 2017 Tell Nov 2017**

**Sales Supervisor**

**Egypt**

**Available**

* Handling owners for STS and review his sales every month
* Responsible for every sales agent about their ( attitude, performance, targets )
* Achieve shops target

|  |  |
| --- | --- |
| **Orange Egypt** | **Jan 2016 Tell Dec 2016** |
|  | **Position:** | **Sales Indoor** |
|  | **Country:** | **Egypt** |
|  | **Reference:** | **Available** |

* **Description**
* Knowledge about phone and accessories
* Assist all customers with highly customer service
* Provide right information and achieve store target

|  |  |
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| **Vodafone Egypt** | **Feb 2015 Tell Dec 2015** |
|  | **Position:** | **Call Center** |
|  | **Country:** | **Egypt** |
|  | **Reference:** | **Available** |

* **Description**
* Receiving call from customers and assist their needs
* Handle customer complains
* Give proper customer service



**Objective**



I am currently looking for a full time sales representative position in an environment that offers great challenge, increase benefits for my family and the opportunity to help the company advance efficiently and productively.



**education**

bachelor of law, faculty of law, may 2013, mansoura university, Egypt .



**Certificates**

* Master In Law from Mansoura University 2016
* Diploma in Public Law May 2014
* Business Etiquette orange Mar 2015

Soft Skills Course

(Leadership skills Presentation skills, Selling skills, Body language, Communication skills, marketing skills)



**personal skills& Computer Skills**

* Very good command of English ( spoken & written )
* Excellent in building relations
* Able to work under pressure
* Enjoy challenges
* MS Office Group (2003,2010)
* MS Windows, Internet

**All References upon request**

