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QUALIFICATIONS& SKILLS

- Provides guest services and works in the receptionareas of hotels, and other accommodation facilities.

- Controlling the availability of rooms and the day-to-day functions of the Front Office.

- communication skills both verbal and written.

- Excellent organization and time management skills.

- Strong ability to identify and solve problems.

WORK EXPERIENCE

Geneva Résidence - France April 2014 — Jan 2016

Ibis styles hôtel -– France October 2011 — February 2014

ALL Seasons hotel -, France July 2010 — Oct 2011

Golden Hotel - Cairo, Jan 2005 — July 2008

Diploma of Hotel and Tourism 2014

Formation of Yield and gestation

administrative

2010

Bachelor of Tourism and Hotels

Management.

1992 — 1996

EDUCATION

Diploma of Hotel and Tourism France 2014

Formation of Yield and gestation

administrative

2010

Bachelor of Tourism and Hotels

Management.

LANGUAGES

Arabe Excellent

Français Excellent

Anglais Excellent

Italien Good