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**Objective**

To obtain position progressive where I can utilize and improve my skills while adding value to the organization.

**Skills**

**Server Infrastructure**

* Ensuring that the network infrastructure is up and running.
* Ensure design of system allows all components to work properly together.
* Maintain network and system security.
* Analyze and isolate issues.
* Monitor networks to ensure security and availability to specific users.
* Evaluate and modify system's performance.
* Maintain integrity of the network, server deployment, and security.
* Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations.
* Design and deploy networks.
* Assign routing protocols and routing table configuration.
* Assign configuration of authentication and authorization of directory services.
* Maintain network facilities in individual machines, such as drivers and settings of personal computers as well as printers.
* Maintain network servers such as file servers, VPN gateways, and intrusion detection systems.
* Administrative servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, software deployment, security updates and patches.
* Analyzing system logs and identifying potential issues with computer systems.
* Introducing and integrating new technologies into existing data center environments.
* Performing routine audits of systems and software.
* Applying operating system updates, patches, and configuration changes.
* Installing and configuring new hardware and software.
* Answering technical queries and assisting users.
* Responsibility for documenting the configuration of the system.
* Troubleshooting any reported problems.
* System performance tuning.
* Microsoft Exchange Server/Microsoft Active Directory Server.
* Active Directory Sites & Services, RODC configurations.DNS, DHCP, Hyper V, etc.

**Operating systems**

* Windows XP, Windows Vista, Windows 7, Windows8.
* Server2008, Server2012, Server 2003, Windows2000
* Microsoft Exchange server, Internet security and acceleration server, Squid server.

**Network Skills**

* IOS installations of routers and switches.
* IOS Backups of Routers & Switches, TFTP server.
* IP Addressing, Sub netting & VLSM. TCP/IP Model.
* RIPv1, RIPv2, IGRP, OSPF, EIGRP
* Access control list
* VLANs, VTP, STP, RSTP and MSTP
* Ether Channel, L3 Switching: InterVLAN Routing.
* Security: VACLs and PACLs. Port security.
* Troubleshooting Routing & Switching issues using show and debug commands.
* Protocol inspections in ASA firewall, Single context and Multi context firewall configurations.
* Installing, configuring and administering network technologies.
* Basic knowledge of Multi-Protocol Label Switching (MPLS), Voice over IP (VoIP), Firewall PIX, Cisco Call Manager and routing protocol BGP
* Implement Cisco IOS Firewall IDS using 2600 series router

**Hands On**

**Routers:** c2500, c2600, c2800, c7200, c3750, PIX, ASA.

**Switches:** Catalyst c3550, c3560, 4500.

**Work Experience**

Jan2014 - Continues

Skylines Commercial Brokers Dubai

Etisalat Platinum Channel Partner

Network IT Administrator

**Responsibilities**

* Troubleshooting LAN WAN network
* Installing, configuring and administering network technologies.
* Providing IT Help Desk Support to the Agents.
* IOS Backups of Routers & Switches, TFTP server.
* Installing and configuring new hardware and software.
* Answering technical queries and assisting users.
* Responsibility for security.
* Responsibility for documenting the configuration of the system.
* Configuring and installations of Dialers and their all queries.
* Configuring dialer, IT support for Dialing issues.
* Configured and installed Elastix server.
* Configured routes, queues, inbound, outbound numbers.
* Ensuring that the network infrastructure is up and running.
* Administrative servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, software deployment, security updates and patches.
* Design and deploy networks.
* Monitor networks to ensure security and availability to specific users.
* Evaluate and modify system's performance.
* Troubleshooting any reported problems.
* Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations.
* Microsoft Exchange Server/Microsoft Active Directory Server, TMG server.
* Microsoft Active Directory Rights Management Services.
* Active Directory Sites & Services, RODC configurations.DNS, DHCP, Hyper V, etc.
* Responsibility for shoot the fax, Recording uploads to the cloud.
* Deploy complete IT infrastructure for the 500 + users.
* Structured cabling and pull Fiber cable with the Etisalat core IT Team.
* System Integration engineering and support.
* Configuring analogue and IP Cameras, prepare, monitor and report on all planned preventative maintenance for all security systems CCTV and IP cameras, access control, barriers, fingerprints, time & attendance systems.
* Vehicle Tracking system-installation and configurations of GSM/GPS product in vehicle and tracking of vehicle in real time.

Sep 2012 - Nov 2013

TechMarks IT Solutions

IT Support Engineer

**Responsibilities**

* Troubleshooting LAN WAN network.
* Services existing accounts, obtains orders, and establishes new accounts by planning and organizing daily work schedule to call on existing or potential sales outlets and other trade factors.
* Maintain all the servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, software deployment, security updates and patches deployment and configurations.
* Answering technical queries and assisting user.
* Assure timely and responsible for AMC, s, CCTV, Biometric devices and Avaya phones project.
* Responsible for all cash handling and official documentation.

July 2011- Aug 2012

Comsats ISP Pakistan

IT Administrator

**Responsibilities**

* Troubleshooting LAN & WAN network.
* Maintain all the servers &install all necessary software as required by the university.
* Maintain network facilities in individual machines, such as drivers and settings of personal computers

As well as printers.

 Jan 2011 - June 2011

 Corvit Systems

 Internship

**Responsibilities**

* Hand on experience of Microsoft Servers, Routers, Switches Firewalls, ASA, IP phones, Patch panels.
* Analyze and isolate issues.
* Ensuring that the network infrastructure is up and running.

**Professional Certifications and Trainings**

CCNA Routing and Switching Certified Cisco Inc.

MCITP Certified Microsoft Inc.

MCSE Certified (Server 2008-2012) Microsoft Inc

MCTS Certified Microsoft int

CCNP Security Corvit systems Training

CNNP R&S Corvit systems Training

CCNA Voice Corvit systems Training

**Academic**

Bachelors (BSCS) Virtual University (result awaiting) 2013

Fsc Pre-Engineering BISE Gujranwala 2011

Matriculation BISE Gujranwala 2009