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**CAREER OBJECTIVE:**

To become a successful **Network Security Engineer** and to work in an innovative and competitive work environment which will offer me an excellent career opportunity and challenge.

**WORK EXPERIENCE:** Total **3.8 years (as of Feb-16)**

1. **Infosys Technologies Ltd:** Senior System Engineer since October 2014 till date.
2. **Wipro Limited:** Worked as a Customer Service Engineer since July 2012 till Sep 2014.

CERTIFICATION: Cisco Certified Network Professional (CCNP Switch)

[Implementing Cisco IP Switched Networks](http://www.cisco.com/c/dam/en_us/training-events/exams/docs/300-115_switch.pdf)(300-115)

Cisco Certified Network Associate (CCNA)

WORK SUMMARY:

In Wipro Limited, as a Network Engineer Technology –IT Project/Operations Management (July 2012 to September 2014)

* Monitoring & performing initial diagnosis once Network alarms appear.
* Monitoring Status of ATM PVC’s for link utilization using what’s up Gold, monitoring & troubleshooting etc.
* LAN setup based on Catalyst L2 & L3 Switches backbone architecture (Catalyst 2950, 2960, 3750) and edge switches (Catalyst 3750, 4500, 4503, 4507, 4510, 6509, 6524,) from Cisco Systems.
* Managing the WAN setup Based on Router (3745, 3845, 1841 & 7606) and Firewall ASA 5515, 5520, 5525 & 5540 from Cisco Systems.
* Configuring Static and dynamic routing protocols like OSPF and BGP.
* Configuring VPN on Cisco ASA firewall.
* Manage gateway redundancy through STP, HSRP & VSS.
* Upgrading IOS of network devices.
* Raising change requests to service provider / vendor for upgrades / replacements.
* Performing hardening of L2 & L3 devices as per standards.
* Installation of new switches routers and firewalls as per the requirements.
* Configuring L2 and L3 VLANS on switches.
* Coordinating with ISP, international customers & Client network teams & preparation of RCA for identified issues on Wipro BPO network.
* Preparing configuration templates to provide reach ability of new URLs and servers.
* Troubleshooting local network latency by using software like Wire shark, Ping Plotter.
* Troubleshooting of URLs and network applications used by Wipro BPO customers.
* First level troubleshooting of network issues and escalating complex issues to L2 teams.
* Following up on mail and call for network issues with L2 teams & ISP.
* Troubleshooting of URLs by checking Routing, host entries, Proxy settings, DNS settings.
* Changing VLAN on access switches.
* Taking monthly network device backup.
* Provide Configuration and design implementation of switches and routers for new setup.
* Co-coordinating with senior engineers to solve the customer issues.
* Network surveillance in 24x7 environments.
* Configuration & Troubleshooting:
  + IP addressing & subneting, Static route.
  + Vlan, STP, VTP, Port Mirroring, Ether-channel.
  + OSPF, BGP.
  + HSRP.
  + Access-list.
  + Route-map

**In Infosys Technologies Limited, as a Senior System Engineer (October 2014 to Present)**

Project- Telstra Corporation Limited

* Managing the implementation of various Infrastructure, LAN/WAN, Voice & Video, computing & Security projects
* Single point of contact for project implementation
* To Coordinate with all stake holders and drive the project implementation.
* To prepare project plan with project team.
* To work with design team on design acceptance from all stake holders.
* Update status of project to all stake holders on certain intervals.
* To prepare all project related documents & share to operations for sustenance.
* To coordinate with vendors to facilitate the project implementation.
* Arrange training sessions for all new projects and share the knowledge to operations.
* To work with vendor and procurement team for all material tracking related to project.
* Sign off the project and hand over the same to operations.
* Ensured that Assets were maintained, documented and audited.
* Ensured that the BCP activities carried out at the site are incident free.
* Lead the regular audits that are carried out by Risk Management and external clients.
* Ensured maximum uptime of the IT Services with high customer satisfaction.

**Skills:**

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**Networking:**

* Routers (Cisco 1841, 2621, 3745, 3845, 7200 & 7600)
* Switches (Cisco 2950, 2960, 3750, 4500, 4503, 4507, 4510, 6506 6509 & 6524)
* Firewalls (ASA 5515, 5520, 5525 & 5540)
* Monitoring Tools (WhatsUp Gold, Ping plotter, Wireshark, Infoblox)

**EDUCATIONAL QUALIFICATION:**

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| --- | --- | --- | --- | --- |
| **Exam** | **Institute** | **Board** | **Year of passing** | **Percentage** |
| BE Electrical Engineering | College of Technology and Engineering, | Maharana Pratap University of Agriculture and Technology, | 2012 | 62.00 |
| HSC | St.Anthony’s Sr.Sec.School | (Rajasthan) | 2008 | 70.00 |
| SSC | St.Anthony’s Sr.Sec.School | (Rajasthan) | 2006 | 79.60 |

**PERSONAL DETAILS:**

* Date of Birth : July 2, 1990
* Marital status : Bachelor
* Language Known : English, Hindi, Gujarati