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|  | 🞂New_logo.gif**Whats app Mobile:+971504753686** **Gulfjobseeker.com CV No:260182**E-mail: gulfjobseeker@gmail.com  |  |

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|  | Objectives :I am seeking employment with a company where I can use my talents and skills to grow and expand the company. I want to succeed in a stimulating and challenging environment, building the success of the company while I experience advancement opportunities.Education :BA in Management information system – Future Academy – Cairo 2014Experience :* **Contact center executive and** customer service representative at Etisalat Telecom Solutions Egypt for one year.
* Job description :
* Attend training course for soft skills and call handling rules and instructions
* Handling customers inquires and complaint with different skills and software
* Record data base for customers data and details for each and every inquiry.
* Monitor calls volume and improve my Key performance Indicator for every month.
* Offer many deals related with Etisalat offers and Promo deals and approach the target.
* Customer service skills via handling and solve a lot of complains throw the day .
* **Sales Executive** : for one year

 Beauty Whispers ( Nasr City – Cairo )* Job Descriptions :

• Sell retail products, goods and services to customers. • Work with customers to find what they want, create solutions and ensure a smooth sales process.• Work to find new sales leads, through business directories, client referrals, etc.• Focus on indoor sales for new clients , or outdoor sales, which involves visiting clients in the field with either new or existing clients.Skills :* Dealing with a computerized database of financial information organized and programmed in such a way that it produces regular reports on operations for every level of management in a company. It is usually also possible to obtain special reports from the system easily.
* Able to express my ideas clearly and confidently in speech.
* Determination to get things done. Make things happen & constantly looking for better ways of doing things.
* Maintains effective performance under pressure.
* Basic concepts of information technology.

Additional attendance courses :* SQL SERVER Course – Orascom Training and Technology on 2012

Languages Skills :* Arabic : Mother Tongue language
* English : intermediate level for reading writing and speech

Personal Details :* Nationality : Egyptian
* Marital Status : Single
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