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|  | 🞂New_logo.gif  **Whats app Mobile:+971504753686**  **Gulfjobseeker.com CV No:260182**  E-mail: [gulfjobseeker@gmail.com](mailto:gulfjobseeker@gmail.com) |  |

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|  | Objectives :  I am seeking employment with a company where I can use my talents and skills to grow and expand the company. I want to succeed in a stimulating and challenging environment, building the success of the company while I experience advancement opportunities.  Education :  BA in Management information system – Future Academy – Cairo 2014  Experience :   * **Contact center executive and** customer service representative at Etisalat Telecom Solutions Egypt for one year. * Job description : * Attend training course for soft skills and call handling rules and instructions * Handling customers inquires and complaint with different skills and software * Record data base for customers data and details for each and every inquiry. * Monitor calls volume and improve my Key performance Indicator for every month. * Offer many deals related with Etisalat offers and Promo deals and approach the target. * Customer service skills via handling and solve a lot of complains throw the day . * **Sales Executive** : for one year   Beauty Whispers ( Nasr City – Cairo )   * Job Descriptions :   • Sell retail products, goods and services to customers.  • Work with customers to find what they want, create solutions and ensure a smooth sales process.  • Work to find new sales leads, through business directories, client referrals, etc.  • Focus on indoor sales for new clients , or outdoor sales, which involves visiting clients in the field with either new or existing clients.  Skills :   * Dealing with a computerized database of financial information organized and programmed in such a way that it produces regular reports on operations for every level of management in a company. It is usually also possible to obtain special reports from the system easily. * Able to express my ideas clearly and confidently in speech. * Determination to get things done. Make things happen & constantly looking for better ways of doing things. * Maintains effective performance under pressure. * Basic concepts of information technology.   Additional attendance courses :   * SQL SERVER Course – Orascom Training and Technology on 2012   Languages Skills :   * Arabic : Mother Tongue language * English : intermediate level for reading writing and speech   Personal Details :   * Nationality : Egyptian * Marital Status : Single |