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**Experience**

5.7 years of IT experience into various projects in RPG 400, RPG ILE based development for **Old Mutual Wealth Management –Skandia (UK)** and Product Specialist role in **XL Catlin Insurance (GENIUS BA)**. Has experience in all the phases of software development life cycle. Well versed with AS400 technology and major experience in application development. Excellent experience in working with end users (requirement gathering) and good documentation capabilities of user instructions

Worked as **Product specialist - Technical** in **Cognizant Technology Solutions**.

**Skills Summary & Certification**

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| Programming languages | RPGLE, RPG 400, CL400,CLLE,SQLRPGLE |
| Tools | Synon, X analysis, Implementer, Quality control, Test Track Pro, XL Global Claim, Global UI, Web UI |
| Domain | Insurance (Life and P&C) |
| Certification | Loma 280, Preparing for INS21 |
| Operating Systems | iSeries – OS400 |
| Databases | DB2 400 ,SQL400 |
| Awards and recognition | * HCL R &R “Live Wire” delivery award for the best contribution and hard work to the project. * Cognizant IN-CREDIBLES “Pat on the Back” awarded for the passion for making a difference. |
| Configuration Management Tool | MKS Integrity Client |
| Product | GENIUS |

**Education**

B.Tech, Bio-Medical Engineering (CGPA 8.9), 2004-2008, Bharath University, Chennai

**Work Profile Summary**

Jul 2014 to Oct 2015 **Role: Product Specialist**

**GENERAL**

* Business analysis and customer interaction.
* Provide training to the various teams involved.
* Production support.
* Quality management.
* Development and testing for the products.
* Attend various meetings and set up client calls and provide walkthrough.

**Project: XL Catlin Insurance Business Analyst (Cognizant Technology Solutions)**

XL Catlin insurance is a global insurance company; it’s a provider of commercial property, casualty, professional liability, marine, aviation and satellite and other coverages.

**Environment:** AS400 (Product-GENIUS), Global UI, Web UI, XL Global Claim.

**Programming language used:** RPGLE, Synon

**Responsibilities:**

* Requirement gathering and develop the Business Requirement Document.
* Understanding the requirements and develop the detailed overview of the specification
* Documentation of the design based on the naming standards provided by the client.
* Performing the various configuration changes as per the standards.
* Prepare various system test plans.
* Provide production support for payment production issue.
* Analyze various production issues and find the root cause and assist the end users.
* Attend status call with the customer on daily basis.
* Provide weekly status to the customer and management.
* Ensuring that all the deliverable adhere to N2N Quality Process.
* Participate in Quality (Cognizant C20) activities and SLA data preparation.
* Prepare monthly Deck for the customer.
* Handling Claim Module and provide guidelines to the Third party vendors(XLGC,CND team).

**Various projects worked on:**

* **Genius data extract for Documentum**
* 2 extracts (Historical extracts and Incremental extracts) requested by Documentum from Genius.
* Requirement gathering and develop the Business Requirement Document.
* Understanding the requirements and develop the detailed overview of the specification
* Documentation of the design based on the naming standards provided by the client.
* Business specification walkthrough to the customer, developer and Documentum team.
* User acceptance testing support.
* Proactive communication with the stakeholders and management.
* Adhered to the schedule and timely delivery.
* **ALAE project**
* Handling Reduction of claim codes in GENIUS work stream as part of ALAE project.
* Frequent communication and clarification with the stakeholders.
* Understanding the requirements and develop the detailed overview of the specification.
* Raise the clarification with the Business and other applications and maintain the clarification log.
* Impact analysis on various downstream applications (ISO/WIMIS/IDW/Peoplesoft).
* Provide Business specification document walkthrough to the Business and stakeholders.
* Provide guidelines to the different teams regarding the requirement(GENIUS DEV and ITP)
* Attend various meetings with Business regarding the project plan, budget and resourcing.
* Attend weekly status meeting with the management and raise issues and risk proactively.
* Schedule internal meetings with the different teams involved (IDW/XLGC/WIMIS).
* Provide requirement walkthrough to the TCoE team to participate in System testing.
* System test and User acceptance test support.
* Review of System test plan.
* Implement Configuration changes required as part of ALAE project.
* Test the changes and prepare the release documentation.
* Adhered to the schedule and timely delivery.
* **Claim module handling and payment production issue support**
* Perform the role of GENIUS BA for handling claims module.
* Provide production support for payment production issue.
* Analyze various production issues and find the root cause and assist the end users.
* Frequent communication with the different teams (XLGC/CND team/Treasury/End

users/EAI/ASD team) for resolving and fixing the production issues.

* Prepare KT document, guidelines and User manuals to handle payment production issues and

cash upload process in XL project.

* Deliver weekly status report to the stakeholders.
* Whenever a fix required, follow the SDLC process and deliver the changes by creating TFS

request.

* Resolve claims related clarifications from CND team.
* Understanding of XL Global claim application and processing of claims in Genius.

Mar 2010 to Jun 2014 **Role: Software Engineer**

**Project: Skandia Development (HCL Technologies)**

Skandia is a leading provider of long-term savings products with a range of innovative solutions for pensions, investments and protection

**Programming language used:** RPGILE

The tool is developed for identifying counts for different tags in the entire program source in a library. Helps in larger retrofit projects estimation.

**Responsibilities:**

* Understanding the requirements and developed detailed overview of the specification
* Documentation of the design based on the naming standards provided by the client.
* Writing codes as per the written standards and performed code reviews.
* Prepared various test plans.
* Implement the changes.
* Execute unit testing and system testing.
* Participate in code review.
* User acceptance support.
* Attend weekly status meeting and deliver weekly status report to the customer.
* Prepare deployment plan and approach and provide walkthrough to the deployment team.
* Adherence to the schedule and timely quality delivery.

**Various projects worked on:**

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| **Project: FATCA- Foreign account Tax Compliance Act** | **JAN 2014 – JUL 2014** |

**Role: Planning, Design, Development, Testing**

This project is aimed to capture the tax details of Non US residents who holds accounts across various countries and these details needs to be submitted to the US government as per the IGA agreement. Hence Skandia being a financial organization needs to produce the customer tax details to the US government. Annual reports will be generated with details of customer who falls under specified checks known as ‘indicia checks’.

**Environment:** AS400

**Responsibilities:**

* Prepare estimation for all the work streams based on WBS/FP estimation.
* Assign the tasks to resources.
* Prepare design documents and system test plans.
* Assist the developer in development activities.
* Perform System testing.
* Provide daily status update to the client.
* Provided UAT support
* Ensuring that all the deliverable adhere to N2N Quality Process.
* Prepare check point report and deliver it weekly to the stakeholders.

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| **Project: RDR project-Commission handling for MIP SEP and CAP products term extension, Inflation proofing** | **APR 2013 – JAN 2014** |
| **Role: Planning, Design, Development, Testing** | |
|  | |
| This project is aimed to stop the renewal commission on life products as part of RDR changes. | |
| **Environment:** AS400 | |
| **Responsibilities:**   * Worked on Solution Design to provide solution on to identify the best solution after   understanding the end to end Term extension functionality.   * Prepare estimation for all the work streams. * Assign the tasks to resources. * Prepare design documents and system test plans. * Attend status call with the customer on daily basis. * Ensuring that all the deliverable adhere to N2N Quality Process. * Prepare check point report and deliver it weekly to the stakeholders. * Handle billing of resources. * Performed build, a thorough unit testing and system integration testing * Provided UAT support  |  |  | | --- | --- | | **Project: Protect & Grow project** | **NOV 2012 - APR 2013** | | **Role: Design, Development, Testing** | | |  | | | There were various works streams projected as development activities in AS400 around 30+ applications. Data migration of Adminshell from iSeries to TCS BaNCS. | | | **Environment:** AS400 | | | **Responsibilities:**   * Prepare estimation for all the work streams. * Prepare design documents like, Functional Design Document (FDD) and Technical Design   Document (TDD).   * Prepare system test plans and Unit test plans. * Performed build, a thorough unit testing and system integration testing * Attend status call with the customer on daily basis. * Ensuring that all the deliverable adhere to N2N Quality Process. * Data dictionary for Adminshell database  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | **Project: High death benefit** | **SEP 2012 – NOV 2012** | | **Role: Development Coding, Testing**  This project is aimed to introduce two new products LC1 and LC2 which is a clone of existing product, but with special benefits for the valued customers. | | | **Environment:** AS400 and MKS Integrity Client. | | | **Responsibilities:**   * Developed various iSeries programs to meet the requirements. * Prepared Unit test case and system test case. * Performed a thorough unit testing and system integration testing on the web applications and   AS400 screens and resolved several integration related issues before migration to production.   * Involved in support for User acceptance Testing. * Delivered the high quality code with < 10 defects in User Acceptance testing. * Ensuring that all the deliverable adhere to N2N Quality Process. * Adhere to Quality Process | | | | | | |
| |  |  | | --- | --- | | **Project: Restrict access for Broker Records** | **JUN 2012 - SEP 2012** | | **Role: SDL, Design** | | |  | | | There were various works streams projected as development activities in AS400 around 30+ applications. | | | **Environment:** AS400,Synon | | | **Responsibilities:**   * Prepare estimation for all the work streams. * Prepare design documents like, Functional Design Document (FDD) and Technical Design   Document (TDD).   * Allocate work to the team. * Prepare CPR and circulate to the customer. * Handle billing of resources. * Attend status call with the customer on daily basis. * Ensuring that all the deliverable adhere to N2N Quality Process.  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | **Project: Finnish AMC** | **JUL 2011 – JUN 2012** | | **Role: Design, Development Coding, Testing** | | |  | | | This project is aimed at migrating all the existing Finnish insurance policies with charges to new products without any management charges. | | | **Environment:** AS400, VB, Java and Product Express | | | **Responsibilities:**   * Part of Solution Design team to provide solution on to identify the best migration methodology   of all the applications without downtime.   * Worked in a 5 member team and assign the tasks to juniors. * Prepare design documents and system test plans. * Allocate work to the team. * Attend status call with the customer on daily basis. * Ensuring that all the deliverable adhere to N2N Quality Process.  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | **Project: SLAC Cash deposit, Oriana phase 1 and 3, SIG Spectrum, Bulk Unit adjustment,** | **MAR 2010 – JUN 2011** | | **Role: Design, Development Coding, Testing** | | |  | | | **Environment:** AS400, TIBCO, Thunderhead, VB, SQL Server 2005, DB2 Content Manager, J2EE and MKS Integrity Client. | | | **Responsibilities:**   * Developed various iSeries programs to meet the requirements. * Prepared Unit test case and system test case. * Performed a thorough unit testing and system integration testing on the web applications   and AS400 screens and resolved several integration related issues before migration to  production.   * Involved in support for User acceptance Testing. * Coordinated with multi technology teams. * Delivered the high quality code with < 10 defects in User Acceptance testing. * Ensuring that all the deliverable adhere to N2N Quality Process. * Adhere to Quality Process   **Personal detail**   * Date of birth : 26-02-1986 * Sex : Female * Marital Status : Married * Religion : Hindu      * Nationality : Indian. * Mother tongue : Malayalam * Languages known : English, Hindi, Malayalam, Tamil | | | | | | | | | | |