

**Whats app Mobile:+971504753686**

 **Gulfjobseeker.com CV No:1562460**

E-mail: gulfjobseeker@gmail.com

**Career Objective**

To obtain a challenging position in an organization that will allow utilizing my analytical, professional and creative talents and offering opportunities for personal growth and development.

**Professional Summary**

5+ years Experience in Pharmaceutical Company in different roles within IT department. Delivered several IT projects for MENA Region comprises of GCC, Africa and Pakistan markets. Always believe in continuous learning and trust

|  |
| --- |
| **GlaxoSmithKline::**  |
| Work Duration | Sep 2013- Dec 2015 |
| Designation | **Project Manager/Business Analyst** |
|  | * GSK manufactures wide range of prescription medicines, prescribed vaccines and consumer healthcare products
 |
| **Job Responsibilities** :Responsible for overall project management and planning activities for smaller and medium size projects and all business aspects of the requirements and analysis phase of small/medium projects.Additional responsibilities includes: |
| * Perform Requirements gathering and analysis
 |
| * Develop and implement test plans/test cases and manage tracker to ensure successful delivery of project
 |
| * Accurately determine, assign, track and manage project task, activity, documentation and time information per organization standards
 |
| * Managing RAID Log and highlights RISKs to stakeholders
 |
| * Stakeholders management and escalations on the projects issues/help
 |
| * Approvals from Stakeholders from Quality, Architecture, Strategy and Application Services
 |
| * Project budgeting and benefits realization with stakeholders
 |
| * Management of the Projects on CLARITY for management analysis.
 |
| * Minutes of meetings
 |
| * Report to Regional Market Delivery Head in Turkey
 |
| **Projects as BA/PM:** |
| * Electronic Sales Orders and Payment Tech Refresh for Pakistan Market
 |
| * Customer Trade Channel Connect IT app deployment in Kuwait and BOQ markets
 |
| * GSK Internal developed eForms deployment in Nigeria GMS, Consumer and Pharma markets
 |
| * Deployed Sales Operational simplification as Business Analysis with Project Manager that address major compliance issue and improving efficiency of entire end to end process cycle of creating and approving deals of the GSK customers
 |
| * Delivered SKU Maintenance Project for GNE market with IT business partner and business team
 |
| **GlaxoSmithKline** |
| Work Duration | June 2011 - Aug 2013 |
| Designation | **Business Analyst** |
| **Job Responsibilities** |
| * Worked as a Hub between technical and business team for the improvement in reporting tools
 |
| * Hands on experience on Sales Reporting Tools **Business Intelligence and Siebel CRM**
 |
| * **Performance Rewards Management** and Incentives disbursement to GSK Field force
 |
| * Co-ordination with marketing, Finance and sales teams for the Performance Rewards Policy and disbursement
 |
| * Managing **Master Database Management** Tool for Products and Therapies Mapping with Siebel
 |
| * To be vigilant through constant follow up with different sites
 |
| * Report to Sr Business Analyst and SFA manager
 |
| **GlaxoSmithKline::**  |
| Work Duration | August 2009- July 2010 |
| Designation  | Project and IT Coordinator |
| **Job Responsibilities:** |
| * Deployment and Training on Information Work Place (IW) Project to GSK employees individually
 |
| * IJSFA (Siebel) Deployment Nationwide with SFA Team and IT Team
 |
| * Setup of small networks for the training sessions
 |
| * Documentations, meetings arrangement, travelling nationwide for the Projects deployment
 |
| * End User Supports to GSK employees related to IT general issues, VPN Connectivity issues
 |
| **Network Optimization Solution Company::**  |
| Work Duration | Aug 2008- July 2010 |
| Designation: | Technical Support Engineer |
| **Job Responsibilities:** |
| * Complete Troubleshooting of wired\Wireless internet connectivity
 |
| * Monitoring of Smart Routers
 |
| * Understanding the clients issues regarding the connectivity and resolving them immediately
 |
| * Documentations and Reports to Manager
 |

**Academic Qualification**

|  |  |  |
| --- | --- | --- |
| BS in Telecommunication Engineering from FAT NUCES, Karachi | 2008 | IST DIVISION |
| Engro Chemical Higher Secondary School Daharki, Sindh Paksitan | 2004 | GRADE A |

**Additional Skills**

|  |  |
| --- | --- |
| **Computer Skills** | **Languages Fluency** |
| **Database\Reporting Tools** : Oracle BI, Siebel CRM , MDM , Clarity(PPM) , Document management (GCMS)**Application:** MS Office, MS Project , eForms | English (written and spoken)Urdu (Native) |
| **Operating System:** Microsoft Windows [XP, Vista, 7 , 8] |  |