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**PROFESSIONAL SNAPSHOT**

A detail oriented professional with rich 12 years work experience in managing complex investment bank and transaction banking operations across global geographies. Specialisation in cash and complex lending operations.

**CAREER CONTOUR**

**Since May ’03 with DBOI Global Services Pvt. Ltd. (Deutsche Bank Group), Bangalore as Assistant Vice President**

DBOI Global Services Pvt. Ltd., India is a fully owned subsidiary of Deutsche Bank AG, Germany.

**Products knowledge**

* Payment processing: Experience in USD payment processing, investigation and handling compensation queries. Part of the team which migrated the process.
* Embargo filtering: Selected to migrate the OFAC process from US. Handled the process alone in the initial period post migration.
* Check Servicing: Managed US and Europe region check products and services like Check Research, Account Reconciliation, Signature Verification, Returns, Stop Payment, Client Support and Priority Services.
* Commercial lending: Managed complex commercial lending product for UK business

**Other Process experience**

* Managed risk and controls for the processes.
* Experience in transition management of processes from various geographical locations.
* Certified Six Sigma Green Belt. Experience in running projects and process standardisation.
* Certified ISO Lead Auditor. Worked as management representative for ISO 9001:2008 audit.
* Experience in managing the headcount file for the unit.

**People management**

* Recruitment: Experience in running recruitment drive and interviewing at manager level candidates.
* Performance management: Having periodic one on one with staffs to guide them for their personal development. Coaching & mentoring staffs.
* Experience of managing more than 100 staffs over a period of time.
* Experience in liaising with various stakeholders based out of various geographical locations.
* Experience in conducting value session for the unit.
* Steering manager level interaction forum to share best practices among processes.

**Achievements**

* Part of the pilot batch of the organisation. Selected for migrating various processes like Payments, Compensation, OFAC & Check services.
* Identified as one of the top talent in the organisation.
* Won Team of the year award.
* Undertaken various projects like process standardization, streamlining, cross capacity utilisation.
* Undertaken unit wide initiative like getting ISO certified, championing values and beliefs, running forums for dissemination of information and sharing of best practices.
* Hold the merit of visiting USA to get trained in the process and migrate and manage the same.

**Personal details**

**Gender** : Male

**Date of birth** : 18th March 1979

**Marital status** : Married

**Nationality** : Indian

**Qualification** : Master of Commerce (Finance)

**Linguistic Abilities** : English, Hindi & Malayalam