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 I strongly believe the customers as well as consumers can be a company’s greatest asset and strive to make this relationship as strong as possible.

***Personal Qualification Highlights***

 Highly skilled pharmacist more than 12 years experience in UAE, Highly driven to not just meet, but also exceed, enjoy and excel at projects in all areas including problem solving ,record keeping customer service and retention. Practiced in multi-tasking with heavy workloads under high pressure situation proven leadership in training employees and establishing working guidelines. Experienced communicating clearly, effectively and efficiently in following languages as English, Arabic, Hindi, Tamil, Malayalam and Urdu.

 ***Education***

**Madurai Kamaraj University,**

 Master of Business Administration ( Marketing) **May -2001**

**The Tamil Nadu Dr.M.G.R.Medical university ,.**

 Bachelor Of Pharmacy **May -1999**

***Professional Work Experience -* 12 years UAE**, **2 yrs India**.

**Pharmacy Manager cum in charge, Armada Pharmacy (Armada Health Care Group), Feb 2012- to date**

* **Helping** to the hospital to receive narcotics (forecasting and approval )as well as fully control medicines for surgical centre
* **Purchasing** the medicines profitably according to need and effective inventory system
* **Managing** the staffs as well as entire pharmacy situation daily
* Making proper inventory according to the movement as well as forecasting
* Shift duty arrangement for all the staffs
* Monitoring and involving in the insurance electronic prescription
* Providing data about sales, purchase and other pharmacy payables and receivable periodically to the management
* Constantly monitoring the Pharma industries and seasonal changes accordingly making new plan for sales and purchase and propose to higher authority
* Helping to recruit the employee for the pharmacy
* Giving information relating to medicines for customers and staffs periodically
* Putting duty rota for employees and leave approval for vacation as well as on emergency
* Proper follow up for all the supplier according to the earlier LPO of pharmacy

**Pharmacy In charge, Euro Health (Community) Pharmacy , May 2008 – Jan 2012.**

* Doing counter sales of medicines for the prescriptions prescribed by the local doctors, insurance card holders with valid prescriptions
* Patient counseling for the medications regarding the medicines for the OTC products
* Assisting to the in charge pharmacist regarding the monthly record for the M.O.H. report
* Training the new employee like assistant pharmacist according to the federal law of U.A.E., prescription of various type and insurance card holders.
* Ordering the medicines to the head pharmacy, inventory control of the pharmacy
* Maintaining the good relationship with customer as well as consumers
* Close monitoring the market and give positive suggestion to the management to improve the business
* Actively taking part in the business activities within the organization goal achievements
* Talking effort to maintain the team work (team spirit).

**Pharmacist, Zulekha Pharmacy , June 2004 – Sep 2007.**

* Ordering the medicines to the head pharmacy, inventory control of the pharmacy
* Maintaining the good relationship with customer as well as consumers
* Close monitoring the market and give positive suggestion to the management to improve the business
* Actively taking part in the business activities within the organization goal achievements
* Talking effort to maintain the team work (team spirit).
* Assisting to the in charge pharmacist regarding the monthly record for the M.O.H. report

**Pharmacy In charge Latha’s children’s hospital , Sep 1999 – Dec 2002.**

* Doing counter sales of medicines for the prescriptions prescribed by the local doctors
* Patient counseling for the medications regarding the medicines for the OTC products
* Training the new employee like assistant pharmacist according to hospital need
* Ordering the medicines to supplier, inventory control of the pharmacy
* Maintaining the good relationship with customer as well as consumers
* Close monitoring the market and give positive suggestion to the management to improve the business
* Actively taking part in the business activities within the organization goal achievements
* Talking effort to maintain the team work (team spirit).

***Other Skills***

Will work on all the computer POS software, Microsoft word, excel, power point.

Interest of mine : reading books, chatting with friends, internet surfing.