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**Personal Profile:**

Date of birth: November 13th, 1984.

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### **Education:**

Graduated from military High school in 2002, Sohag.

Graduated from Institute of technical trading (Accounting) in 2006,Sohag.

### **Languages:**

Arabic : Native language.

English : Speaking (Excellent), Reading & writing (Good).

Vietnamese : Speaking (Fair).

Skills:

* Aware of Oracle Micros system and all similar programs.
* Aware of computer system (Windows – Word – Excel).
* Self motivated, loyal, optimistic, honest, patient and persistent.

## Work Experience:

* The Swedish Restaurant Company at (Jobo's restaurant) from 3/2014 till 12/2015 , as an Assistant restaurant manager.
* Sunrise Select Royal Makadi Resort from 03/2012 Till 02/2014 As a Head Waiter.
* Sunrise Select Garden Beach from 10/2010 Till 02/2012 As An assistant Head Waiter.
* Sunrise Holidays Resort from 07/2007 Till 09/2010 As A Waiter.
* Saigon Vietnamese fine dining Restaurant from 05/2006 Till 05/2007,As A waiter.
* Orascom for Construction and Development from 02/2004 Till 04/2006, As a construction supervisor.
* Orascom for Construction and Development from 01/2002 Till 02/2004, As an Electrician.

**Summary:**

* Skilled at memorizing menu items and orders, organized, independent worker with strong time management skills.
* Detail-oriented and able to learn new tasks quickly and effectively.
* Efficient Assistant restaurant Manager with strong interpersonal and coaching skills.
* Prior work in busy hotels and find-dining restaurants.
* Friendly and courteous server with 9 years work in a bar and restaurant setting.
* Proficient knowledge of food, wine and spirits.

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**Accomplishments:**

* Increased annual revenue by creating effective strategies to expand existing customer services.
* Answered telephone calls and responded to inquiries.
* Execute daily production lists and goals.
* Greeted each customer with friendly eye contact.
* Helped with preparation, set-up, and service for catering events.
* Stocked service stations with items such as ice, napkins and straws.
* Took food orders and relayed orders to kitchens or serving counters.
* Trained new employees.
* Communicated with customers regarding orders, comments and complaints. Ensured consistent high quality of plate presentation.
* Made and served drinks to guests and cocktail servers following established guidelines, procedures and policies.
* Responded to resident or guest complaints regarding food or service

Hobbies:

* Reading about Human development and psychology.
* Acquainted with the cultures and history of deferent nations.