Alida

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**AREA OF EXPERTISE:**

* Customer relationship
* Communication
* Sales
* Project Management

**OBJECTIVE:**Learn every day and put my modest experience to good use, for the design of Marketing Project, Management and Communication, and Humanitarian project.

**KEY SKILLSAND QUALIFICATIONS**

* More than 4 years in customer relationship and communication.
* Well organized and dependable – Good planner in prioritizing assigned missions.
* Very dedicated to excellent customer service.
* Ability to communicate with customer and understand their needs.
* Honest, smiling, helpful, able to work under pressure
* Fast learner; quickly incorporate and creative.
* Able to work well with others and good team spirit.

**EXPERIENCE**

2013-2015: international consulting group (communication, preregistration, advert, orientation...)

**Duties and responsibilities**

* In charge of customer services.
* Customer’s orientation and training.
* Sales services.
* Partner’s relationship.

 2011-2012: Professional internship in Communication and Project Management at Plan Cameroon

**Duties and responsibilities**

* Organization and report of Activities.
* Field visit.
* Data collection.
* VIH project Assistant.

**EDUCATION**

* 2015: MBA 2 management in business administration (corporate culture) british business college.
* 2014: MBA 1 management in business administration (corporate culture) british business college.
* 2013: Bachelor degree in management and international relations.
* 2011: Bachelor degree in marketing and communications, School of Management.
* 2010: HND in Corporate Communication.
* 2008: Bachelor A4 German.

**ACADEMIC WORK:**

* 2011: "The customer loyalty in a micro finance: Case ExpressUnion Douala Cameroon ».
* 2010: "The importance of corporate communication for Freight business: Case MTA Cameroon’’.

**OTHERSQUALIFICATIONS:**

* 2014: English Language course at British College.
* 2012: English Language course at British College.
* 2012: Training on basic data collection methods for the HIV / AIDS project .implementation by Plan Cameroon.

**LANGUAGES:**

* English: read, spoken and written.
* French: read, spoken and written.
* Foreign languages: German, Chinese.

**Computer Skills**: Microsoft Windows, Internet Explorer, MS Word, Excel

**HOBBIES:**Music, sport, traveling,