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***Career Objectives***  
To achieve high standards by working within the selected field of the Organization and to contribute towards the growth of the Organization

***Work Experience***   
**Ahura Wines FLC ,**

Worked as a store manager for a liquor Store. Prime responsibilities included managing the store, Purchasing stock, Sales, Recruiting and training new people, government formalities like Income Tax,

VAT, Excise and banking, maintaining books of accounts, colateral mangement, handling cash.

March 2012 – June 2015

**Tata Consultancy Services,**

Worked at a helpline. Responsibilities included servicing and sales for the existing and new clients for Citibank, The United States Of America.

Feb 2011 -- Jan 2012

**Efunds International – Contact Centre,** Senior Customer Service Agent. Responsibilities included Sales and customer service for ‘West’ a tele-visual sales company, in The United States.

May 2004 - April 2005

**Hindustan Petroleum ,**   
Sales and tele-sales for Smart Cards, Hindustan Petroleum

Jan 2003 - Dec 2003 (Contract basis)

**Other Temporary Positions Held**

**Eskimo Vie Model Management**

Free-lance Business Development executive & Model Booker , Mumbai

**JP Morgan Chase**

Senior Customer Service Executive, Card Activations, The United States

**Hutchinson 3 Global Services Pvt Ltd**

Tech-Support & Customer Service Associate, Australia

**Tata Motors International Ltd**

Data-entry operator for the international motor show held in Geneva

**HDFC Bank India**Data-entry operator for the human resources department (Referrals)

***Skills***   
 Effective Communication Skills

Flexible and goal oriented personality who can convince and motivate others  
Hardworking and good at adapting things. Well versed with Microsoft Office  
Good Interpersonal and Technical Skills.Analytical skills and ability to analyze complex issues and develop creative solutions.Able to work in a team, share and handle responsibilities

***Languages Known***

English, Hindi, Marathi,Gujarati

***Educational Qualifications***

**Course**

**Institution**M.B.A in Retail Management

Ulyanovsk Russian State University

2014-2015

Bachelor of Commerce

Siddharth College of Commerce

Mumbai University

2008-2009

Higher Secondary Certificate

Siddharth College of Commerce

Mumbai University

2003-2004

Senior Secondary Sertificate

St. Xaviers Boys Academy

Mumbai University

2001-2002

***Personal Details***   
***Date of Birth*** : 10th May 1986  
***Hobbies*** : Travel, Music, Fitness, Outdoor Activities