**CURRICULUM VITAE**

**NAME: CHENWIE**

**CHENWIE.264174@2freemail.com**

**Visa status EMPLOYMENT VISA COMPLETED (FINISHED CONTRACT)**

**OBJECTIVES**

A highly talented Waiter with extensive experience in coordinating entire station and communicating with front- and back-of-the-house personnel to provide a dining experience that meets or exceeds guest expectations; processing guest orders to ensure that all items are prepared properly and on a timely basis

**WORK EXPERIENCE AND EMPLOYMENT HISTORY**

**AL QAHERAH 194O RESTAURANT AND CAFÉ DUBAI MARINA**

**25/FEBRUARY/2014 till Now**

**WAITER**

* Meets and exceeds customer and team member expectations by providing outstanding Service & teamwork:
* Provides value added service to customers by doing whatever is reasonable and possible to meet or exceed customer expectations
* Communicates effectively with customers, co-workers and supervisors
* Demonstrates teamwork by co-operating and assisting co-workers as needed
* Sets up chairs and tables in the restaurant before it opens for operation
* Wipes tables and chairs and polishes china, glassware and cutlery both on tables and service stations
* Fills up service station, supplies the service station during service hours, with necessary condiments, china, glassware, linen and makes sure cutlery is always polished.
* Checks condiments and condiment stands.
* Knows all tables by numbers and seats, in order to serve the correct drink and dish to each guest.
* Takes food & drink orders from the guest, and forwards these orders by always using the Micros system.
* Serves food & drinks to the guest, applying correct sequence of service and making sure the guest gets all necessary condiments and accompaniments.
* Informs his assigned captain immediately of any irregularities or complaints
* Clears tables of dirty and empty glasses and dishes, replenishes drinks and changes ashtrays.
* Clears regularly the service station and keeps it clean and tidy.
* Farewells guests at departure whenever possible.

**SKILLS**

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**EDUCATIONAL BACKGROUND**

**Bachelor Degree in Sociology**

**LANGUAGES**

**–**Fluent in English and French Language AND Arabic