**First Name of Application CV No 1621704**

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 **“seeking a responsible job with an opportunity for professional challenges”** qualification

PROFILE

I would describe myself as a well presented hard working individual who thrives at chance of learning new skills having worked in café and restaurants for over 3 years, I have gained excellent communication skill and enjoy working with the public I always like to work quickly but neatly so I can get the basic I have been given done in a professional and efficient manner. I like to I am someone who work well alongside others and easy to get along with as I am a sociable person working with colleagues and costumer in stress full environment has helped me build my confidence as a person and hopefully will carry on so I am also willing to take on any training necessary to enable me to carry out my work well.

 1. School leaving certificate (s.l.c) from Nepal higher secondary school in the year of 2009 A.D.

 2. 10+2 Higher level education from Nepal higher secondary school in the year of 2011 A.D.

 Computer courses

* Compleate basic course and accounting package from exact computer education center in the year of 2009.(Training period :3months)
* Compleate web page designing from college of software engineering in the year of 2008. (training period :3 months)

Advance skills

* Costumer focuse
* Fault finding /problem solving
* Health & sefty
* Punctual and efficient
* Process controls
* Creative thinker
* Experienced in serving & making beverages in bars
* Excellent communicator
* Well Teamwork

 Experience/timeline

 **Year of 2011** :- work as a  **cashier** in shiva shakti shop Industries since **2years** .**(butwal, Nepal)**

 **Year of 2014** :- work as a **barista/shiftmanager** in java café healthy food company since **2years.** (**Rihad,Saudi Arabia)**

 **Year of 2015**:- Work as a head barista in chocolate gate old dimond company since **1 years.( Kuwait ,eigila ,gate mall)**

Personal details

* Date of birth :1991/09/01
* Sex : Male
* Marital status : Single
* Nationality : Nepalese
* Visa statu s : Visit
* Language known : English, Arabic, Hindi
* Refrence : Available Upon request

 My Responsibilities

* Making coffee with beautiful latte art.
* Handeling & staff management.
* Cash handling.
* Request an order and stocktake.
* Product placement,setup & shutdown.

 Coffee service

Dynamic professional with extensive experience providing personalize custoumer care and customized coffee delights outgoing individual with notable success serving customers in fast paced and challenging environments. I focused on costumer satisfaction ,service excellence ,and beverage quality,areas of excellence include.

1. **Point of contact/greeter 2. Personalized care/service 3.Customer support**

**4.Staff traning/developments 5. Food beverage/ serving 6. Customer liaison 7.Inventory management/stocking 8. Order fulfillments 9.Problems solving**

Career summary

* Built instant report and provided enthusiastic service to each customer.
* Recommended additional products to customers through ongoing interactions.
* Place and prepeared food and beverage order and serve the customer.
* Clean the prepearation bar areas.
* Contributed to positive team environment.
* Organized the store area to allow easier access and consistent storage.
* Built relationship with costumer and provided great service consistently.
* Pleasantly greeted each customer with genuine enthusiasm and a smile.
* Provided quality beverage and food product by carefully adhering to recipe and presentation standers.
* Followed all health,sefty and sanitation guidelines.
* Responsible for update daily sales report.
* Suggest the food &beverage to the costumer and reach the sales target.

Coffee machine that I used before

1.la marzocco (SAUDI ARABIA) 2 .elektra (Kuwait)