Myat

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**Career objective**

**Looking for a challenging career in a competitive environment to develop and utilize my**

**technical and educational skills.**

 **Background Summary**

**I am an extremely hard worker with excellent organizational skills, determination and**

**enthusiasm. I am able to work under pressure as part of a team or on my own initiative. I always**

**strive to exceed expectations, with professionalism and dedication at the forefront. I have a high**

**level of confidence and the ability to present myself well.**

 **Educational Attainment**

* **2012 : Certified in customer care (carrefour)**
* **2009/2011 : university 2nd years (law)**
* **2008/2009  : hight school**

 **Work Experiences**

**1 : Sales / cashier / customer service :**

* **17/05/2012 until this moment :working in CARREFOUR hypermarket as a senior Sales/cashier/customer service.**
* **01/05/2009 to 01/01/2011 : Worked as merchant : buying & selling products.**
* **7/3/2011 to 10/3/2012 : GIRODANO FASHION SHOP as a sales associate**

**Duty and responsibilities**

* **Handling cash & Credit card transaction, gift voucher, exchange voucher , cash back voucher .**

 **Promote Sales, draw plans for advertising and marketing.**

* **Giving service as company rules an regulation to get customer satisfaction.**
* **Handled price negotiations and delivery schedules with suppliers**
* **Reported and analyzed the monthly sales reports.**
* **Worked out and monitored price survey for our competitors.**
* **Maintained inventory, designed the layout of department merchandise, and reported to top management for Mobility section.**
* **Assisted distributor with new product information and training.**
* **Giving specific information about offer for a replacement plan and warranty**

 **Customer complaints handling.**

**TRAINING COURSES**

* **2013 : training security and fire**

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|  **Skills** |

* **Good knowledge of reception services**
* **Ability to work long hours**
* **Computer knowledge (Internet, …)**
* **Office : Microsoft Word, Excel, PowerPoint, etc**
* **Good at acquiring customers**
* **Languages spoken: English, myanmar and I little arabic**

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|  **Hobbies & Interests** |

* **Sports (swimming, basketball, etc.)**
* **Computer programming**
* **Surfing the Internet**
* **Reading stories and watching movies**
* **Traveling**