**First Name of Application CV No 1624170**

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**Customer Support Engineer**

Aeronautical engineer with Masters Degree have more than two years of technical support experience on commercial aircraft engine maintenance.

Talented engineer- Apply advanced techniques and industry best practices to solve the practical problems in the field of aeronautical.

**Professional Experience**

November 2013 – January 2015 **Customer Support Engineer**,

(Offered fulltime position following internship)

Astros, Coimbatore, India

* Co-ordinating the Field Event Management process through analyzing the field events of turboshaft engines daily.
* Conducting a meeting with P&WC Customer Engineers and engine accessory persons to review and categorize the Field events by weekly.
* Providing assistance in Reliability to P&WC CE's through Technical Analysis and preparing packages for Turboshaft engines field performance which will be useful to identify the IFSD and BUR drivers.
* Lead the execution of analysis or evaluation of assigned projects using sound engineering principles and adhering to business standards, practices, procedure and product / program requirements.
* Understanding the correlation of the various engine parameters and provide insight using data.
* Providing timely communications on significant issues or developments.
* Assure proper documentation of technical data generated for the assigned projects and/or tasks consistent with Field services policies and procedures
* Monitor and communicate project status, business issues, and significant developments. Lead or participate In organizational efforts in assigned projects and/or tasks. Participate as a presenter or reviewer in technical and program reviews.
* Work with Customer Engineers, Engine Accessory team, customer service and/or Regional Field services teams to achieve complete customer satisfaction in the operations of their projects and units.
* Customer end services.

**Education**

M.E. (Aeronautical Engineering) (2014), Excel Engineering College, Tamilnadu, India

B.E. (Aeronautical Engineering) (2012), Hindusthan Institute of Technology, Tamilnadu, India

**Key Skills**

* Administrative skills and attributes.
* Hands on training on Aircraft Engine Maintenance in Hindustan Aeronautics Limited.
* Auditor-ISO certified by TUV rheinland (India) pvt ltd.
* CD-Adapco certified CFD engineer by Analyzer CAE solutions.
* Proficient in AutoCAD, Solid Works ,MS office and Fluent softwares.
* Scored advanced level in BULATS-english test certified by University of Cambridge.
* Graduate member of Universal Association of Mechanical and Aerospace Engineers.
* Designed an aircraft, which is a biomimetic of a dragon fly.
* Have sound knowledge in Airport operations, traffic control and management.
* Able to create part lists and test procedures for inspection.

**Personal Details**

Date of Birth: 05-10-1990

Gender: Male

Language Proficiency: Tamil,English (Telugu,Kannada,Malayalam,Hindi- to speak)

Nationality: Indian