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| **Profile ID:** | |  | **Department:** | |  | Hospitality Management |  |  | |
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|  | |  | | | | |  |
| Date of Birth: | | July 31, 1991 | | | | |  |
|  | **Objective** | | | | | |  |
| Seeking an internship or job to enhance in-depth knowledge of Hotel industry, and prepare for future leadership roles. | | | | | | | |
|  | **Key Skills** | | | | | | | | |
| * ***Soft Skills*** | | | | | | | | | |
| Interpersonal Skill, Communication Skill, Team Management, Confident, Problem Solving, Facilitating Skill and Presentation Skills, Situation Handler | | | | | | | | | |
| * ***Computer Skills*** | | | | | | | | | |
| Microsoft Word, Excel, PowerPoint, Internet | | | | | | | | | |
| * ***Lingual Skills*** | | | | | | | | | |
| English, Urdu, Punjabi | | | | | | | | | |
|  | **Educational Background** | | | | | | | |
| ***Graduate Diploma in Hospitality Management -GDHM*** | | | | | | | | 2012 – 2014 | |
| College of Tourism and Hotel Management – COTHM | | | | | | | | | |
| ***Coursework:*** Hospitality and Tourism Management, F&B Operations, H&T Marketing, Mastering Communication, Front Office Operations, Accounting, Computer Applications   * Certificate for participate in expo center as a member of the organizing team * Completed the research projects like  1. **SWOT analysis of fast food industry in Lahore** 2. **Emerging Issues of Tourism Industry at the Great Wall (Badaling Areas) World Heritage Site, China** 3. **Managing Events for Hospitality and Tourism Art Dubai** 4. **Marketing Strategies for Hospitality and Tourism Indigo Airlines** 5. **The strategic impact of the business environment - Red Rooster Australia**     ***Bachelor of Commerce***  B.com ( Bachelor of Commerce in Accounts ) | | | | | | | |  | |
| ***Intermediate (HSSC), Commerce*** | | | | | | | | 2011 – 2008 | |
| Punjab College of commerce, Lahore. Pakistan | | | | | | | | | |
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| ***Matriculation (SSC), Science*** | | | | | | | | 2008 – 2006 | |
| The Bridge grammar School, Lahore. Pakistan | | | | | | | | | |
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|  | **Hospitality Experience:** | | |  | | | | | |
| **Internship for 6 months** Lahore, Pakistan | | | | | | | |  | |
| Hang Chang Restaurant, Lahore. Pakistan | | | | | | | | | |
| * Responsible for answering complaints from customers and finding solutions * Responsible for assisting more than 50 customers in a high end luxury restaurant * Help guests make reservations over the phone and input online information and reservations into the computer system   **AMAL ACADEMY** Lahore, Pakistan  Education startup funded by Stanford University that teaches professional skills to students and corporations  *Career-Prep Fellow:* May 2014 – Sep 2014   * Completed a competitive application and interview process to be selected as one of 30 (from over 600 applicants) for intensive 2-month Fellowship funded by Stanford University * Investing over 100 hours in order to develop business skills (e.g., communication, leadership, problem solving, teamwork, etc.) that will help make a deeper impact on the job   **Café Back yard** ( **Continental chines and Thai restaurant** ) Lahore, Pakistan  Working as restaurant Manager till 12 months   * Manage all staff and inventory control * Making marketing planning * Complain handling * Reservation all bookings for party and events   **Event planner**   * Doing side business as event planner manage event like weeding, Birthday parties, Get together, engagement ceremony | | | | | | | | | |
|  | **Achievements:** | | | | | | | | |
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| * Trophy award by college for performing as captain of cricket team * Received certificate as a member of the COTHM Team in expo center managed the entire guests and gave them the briefing about COTHM College | | | | | | | | | |
|  | **Extra-Curricular Activities** | | | | | | | | |
| * Basketball, Cricket, reading, explore new things, watching TV seasons | | | | | | | | | |