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| --- | --- | --- | --- | --- | --- | --- |
| **Profile ID:** |  | **Department:** |  | Hospitality Management |  |  |
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|  |  |  |
| Date of Birth:  | July 31, 1991 |  |
|  | **Objective** |  |
| Seeking an internship or job to enhance in-depth knowledge of Hotel industry, and prepare for future leadership roles.  |
|  | **Key Skills** |
| * ***Soft Skills***
 |
| Interpersonal Skill, Communication Skill, Team Management, Confident, Problem Solving, Facilitating Skill and Presentation Skills, Situation Handler  |
| * ***Computer Skills***
 |
| Microsoft Word, Excel, PowerPoint, Internet |
| * ***Lingual Skills***
 |
| English, Urdu, Punjabi |
|  | **Educational Background** |
| ***Graduate Diploma in Hospitality Management -GDHM*** | 2012 – 2014 |
| College of Tourism and Hotel Management – COTHM |
| ***Coursework:*** Hospitality and Tourism Management, F&B Operations, H&T Marketing, Mastering Communication, Front Office Operations, Accounting, Computer Applications* Certificate for participate in expo center as a member of the organizing team
* Completed the research projects like
1. **SWOT analysis of fast food industry in Lahore**
2. **Emerging Issues of Tourism Industry at the Great Wall (Badaling Areas) World Heritage Site, China**
3. **Managing Events for Hospitality and Tourism Art Dubai**
4. **Marketing Strategies for Hospitality and Tourism Indigo Airlines**
5. **The strategic impact of the business environment - Red Rooster Australia**

***Bachelor of Commerce*** B.com ( Bachelor of Commerce in Accounts )  |  |
| ***Intermediate (HSSC), Commerce*** | 2011 – 2008 |
| Punjab College of commerce, Lahore. Pakistan |
|  |
| ***Matriculation (SSC), Science*** | 2008 – 2006 |
| The Bridge grammar School, Lahore. Pakistan |
|  |
|  | **Hospitality Experience:** |  |
| **Internship for 6 months** Lahore, Pakistan |  |
| Hang Chang Restaurant, Lahore. Pakistan |
| * Responsible for answering complaints from customers and finding solutions
* Responsible for assisting more than 50 customers in a high end luxury restaurant
* Help guests make reservations over the phone and input online information and reservations into the computer system

**AMAL ACADEMY** Lahore, PakistanEducation startup funded by Stanford University that teaches professional skills to students and corporations*Career-Prep Fellow:* May 2014 – Sep 2014* Completed a competitive application and interview process to be selected as one of 30 (from over 600 applicants) for intensive 2-month Fellowship funded by Stanford University
* Investing over 100 hours in order to develop business skills (e.g., communication, leadership, problem solving, teamwork, etc.) that will help make a deeper impact on the job

**Café Back yard** ( **Continental chines and Thai restaurant** ) Lahore, PakistanWorking as restaurant Manager till 12 months * Manage all staff and inventory control
* Making marketing planning
* Complain handling
* Reservation all bookings for party and events

**Event planner** * Doing side business as event planner manage event like weeding, Birthday parties, Get together, engagement ceremony

   |
|  | **Achievements:** |
|  |  |
| * Trophy award by college for performing as captain of cricket team
* Received certificate as a member of the COTHM Team in expo center managed the entire guests and gave them the briefing about COTHM College
 |
|  | **Extra-Curricular Activities** |
| * Basketball, Cricket, reading, explore new things, watching TV seasons
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